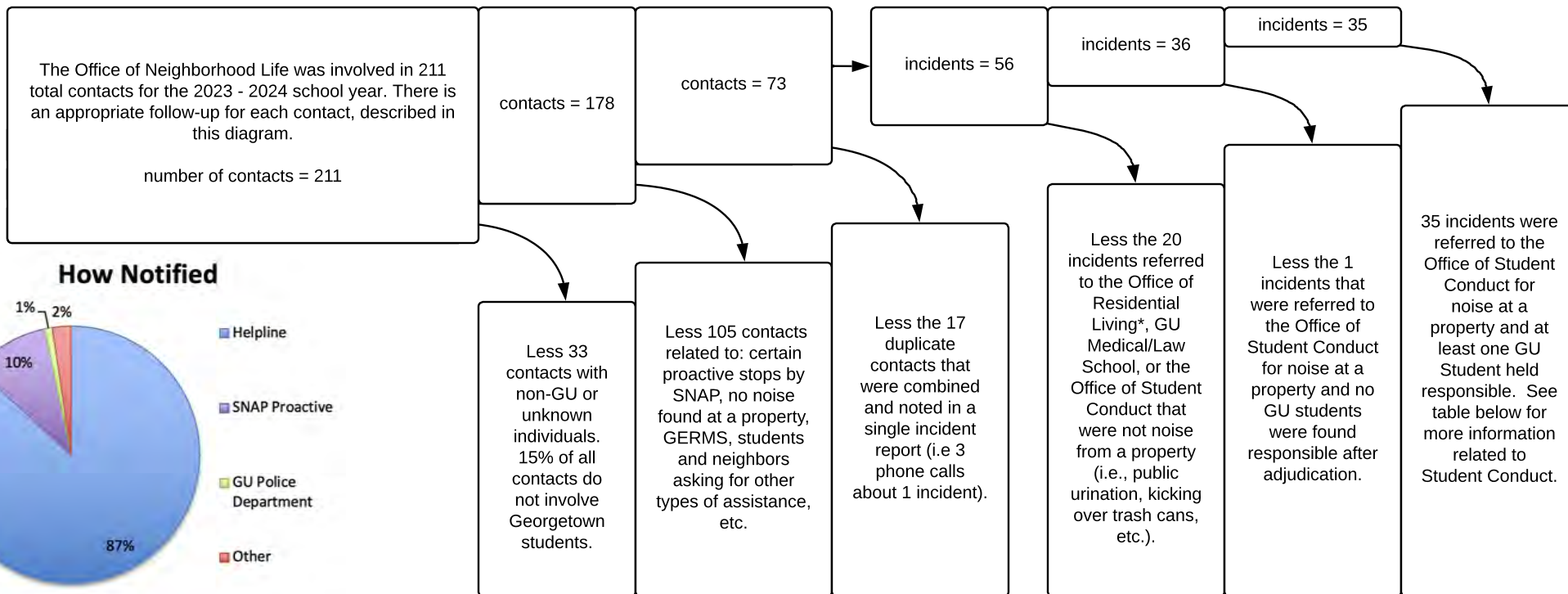


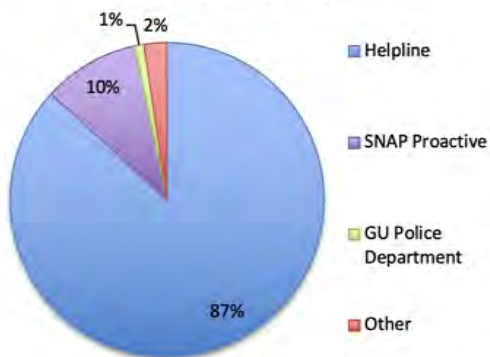
Academic Year 2023/2024 Neighborhood Statistics: August 21 - May 11

Provided by Georgetown University Division of Student Affairs

How follow-up happens



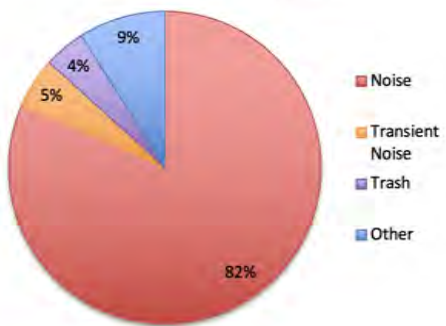
How Notified



This represents how Georgetown University was notified about an incident in West Georgetown, Burleith, and Foxhall. 'Other' refers to any other notification methods; email, commissioners, neighbor visits Neighborhood Life, etc.

number of contacts = 211

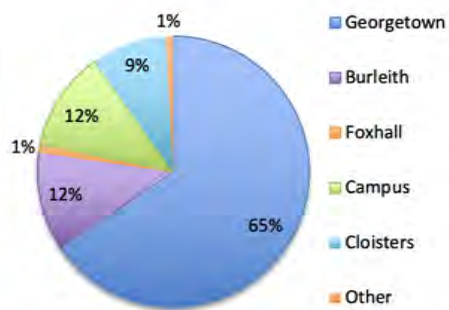
Reason for Contact



This represents the reason contact was initiated. 'Other' refers to contact initiated for reasons other than noise at a property, transient noise, and trash concerns. These include GERMS, people kicking over trash cans, public urination, etc.

number of contacts = 211

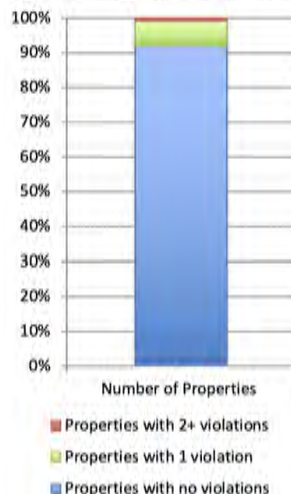
Neighborhood



Percentage of contacts reported in each neighborhood, taking into account all notification methods.

number of contacts = 211

Off-Campus Property Violations



Percentage of GU affiliated undergraduate and graduate off-campus properties that received a violation.

number of properties = 402

Incidents Regarding Noise at a Property*

	Total Number	Georgetown	Burleith	Foxhall & Other
<i>Incidents for noise at an off campus property adjudicated by Student Conduct</i>	36	31	5	0
<i>Incidents where at least 1 student found responsible</i>	35 (of 36, 97%)	30 (of 31, 96%)	5 (of 5, 100%)	0 (of 0, 0%)
<i>Properties with 1 Violation</i>	29	24	5	0
<i>Properties with 2 or more Violations</i>	3	3	0	0
<i>Properties placed on party restriction</i>	32 (of 32, 100%)	27 (of 27, 100%)	5 (of 5, 100%)	0 (of 0, 0%)

*Incidents occurring at Georgetown University owned townhouses are referred to the Office of Residential Living.

**GU Law and Medical students have a separate conduct process not reported here.

ZONING COMMISSION

District of Columbia

CASE NO.16-18

EXHIBIT NO.07A

Updated 2024.01.10



HOYA

NEIGHBORHOOD LIVING GUIDE

2023-2024

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MISSION STATEMENT

The Office of Neighborhood Life supports all students, non-students, and permanent residents in the communities surrounding Georgetown University.

Our office will educate students about university policies and local ordinances to foster personal growth and civic responsibility; and strengthen neighborhood relations by facilitating dialogue with community members, organizations, and local government officials to create a positive quality of life for everyone living in the neighborhood.

WELCOME TO THE NEIGHBORHOOD

Welcome to the neighborhood! The Office of Neighborhood Life (ONL) works with students and non-students in the neighborhood to help ensure we live in a clean, safe, and quiet community. Our office provides programs, resources, and support services to assist you while living within the communities neighboring Georgetown University. The Hoya Neighborhood Living Guide provides valuable information that will help make living in the neighborhood a rewarding experience and a time for personal growth and learning.

The ONL staff is available to assist you in whatever way we can. Please don't hesitate to stop by our office at 1300 36th Street NW, or contact us via phone or email at 202-687-5138 and neighborhoodlife@georgetown.edu. Visit us online at neighborhood.georgetown.edu, and connect with us through social media on Facebook, Instagram, and Twitter.

We're here to support you, and we hope you have the best year yet on the Hilltop!

How to contact ONL

Call: 202-687-5138

Email: neighborhoodlife@georgetown.edu

1300 36th St. NW
Washington, D.C. 20007

Office Hours:

Monday - Friday

9:00 AM - 5:00 PM

Weekend and after hours may be available upon request



GUNeighborhoodLife



@GUNeighborhood



@GUNeighborhood

GWENDOLYN COLEMAN

Director

202-687-0364

gc789@georgetown.edu



SIDIKI TARAWALI

Assistant Director

202-687-3428

st1170@georgetown.edu



LARÉ WORD

Community Director

Burleith, Foxhall & Cloisters

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lw867@georgetown.edu

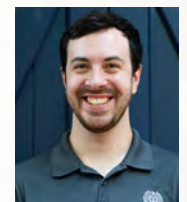


DAVID FLEURY

Program Coordinator

202-687-5138

df758@georgetown.edu



MICHELLE SIEMIETKOWSKI

Off-Campus

Resident Minister

202-687-5259

siemietm@georgetown.com



COMMUNITY AGREEMENT

Georgetown University is a Catholic and Jesuit institution bordering several residential neighborhoods in the District of Columbia. The University expects students to uphold their responsibilities as members of the community and to comply with the University Code of Student Conduct and the laws and ordinances of the District of Columbia.

I have chosen to live in a residential neighborhood and understand that I have specific rights, and obligations both to my fellow students and non-student neighbors.

I understand that, as an individual living in the District of Columbia, I have the right to:

- Live in a dwelling that is safe and code-compliant
- Live in a neighborhood that is clean and free from garbage
- Live undisturbed by excessive levels of noise
- Advocate for my rights as a tenant

I understand that the University is committed to:

- Providing support to me through my Community Director and the Office of Neighborhood Life
- Providing a fair and transparent adjudication process for any conduct issues

I also understand that living off-campus is a privilege, and that as a condition of living off-campus, I have obligations and responsibilities both as a student and as a member of the community. I agree to:

- Act in accordance with the ethos and values of Georgetown University and comply with the laws of the District of Columbia
- Abide by the Code of Student Conduct and Georgetown University policies, as well as reasonable requests from university officials that may relate to noise, trash, home maintenance, vehicle rules including parking or other issues
- Understand that I am subject, through the adjudication process, to sanctions for any violations of the University Code of Student Conduct and may be moved on campus for repeated violations of the University Code of Student Conduct and be responsible for any financial obligations associated with relocation
- Abide by the University noise policy, which states, excessive noise inside or outside a building is unacceptable. This will mean that if noise can be heard beyond the property line, it is probably too noisy, taking into account the time and nature of the activity generating the sound
- Treat my fellow students and non-student neighbors with respect and foster goodwill in my community
- Dispose of my garbage in the proper manner and keep my property free of garbage
- Refrain from bringing a car or other motor vehicle to campus and parking vehicles on residential streets in Georgetown, Burleith, and/or Foxhall. I understand that I am not eligible to apply for a DC government-issued parking pass.
- Maintain my property, remove weeds, cut high grass, and shovel my sidewalk in the winter
- Read, understand, and agree to the policies and requirements as described in the Code of Student Conduct and Hoya Neighborhood Living Guide provided by the Office of Neighborhood Life

I have read and agree to the terms of this Agreement.

Name (Print)

Net ID

Off-Campus Address

Signature

Date

GOCard Number

HOYA LIVING OFF-CAMPUS ORIENTATION



Courtesy of Torie Partridge,
Director of Cherry Blossom
Creative

Georgetown University's policy states that all undergraduate students who live off campus are required to attend and complete orientation. Students who **fail to attend and complete an orientation session will be ineligible to register for classes** for the next semester and referred to the Office of Student Conduct.

Orientation sessions include information students need to live safely and responsibly in the community, including:

- Safety in the local neighborhoods
- D.C. laws and Georgetown University expectations on noise, alcohol, and trash
- Becoming an active member of the community
- Building positive relationships with neighbors
- Keeping a safe and secure dwelling

LOCAL ADDRESS INFORMATION

Georgetown University's policy states that all undergraduate students who live off campus must provide their current local address, emergency contact information, and local telephone number at myaccess.georgetown.edu.

MyAccess has a number of address fields that can be updated - to be in compliance with the aforementioned policy, please make sure you are updating your **Local Off-Campus Address**. Use the following steps to ensure that you have done this correctly:

- Login to MyAccess
- Click "Students"
- Click "Personal Information"
- Scroll down to "Address"
- Click "Add New"
- In drop-down menu for Type of Address, select "Local Off Campus"
- Fill in your local off-campus address information, complete with apartment or unit number, if applicable, and correct zip code
- Click "Add"

Your local address is where you are residing while attending school this year - most students will have addresses in D.C., Virginia, or Maryland. Your local address is not your permanent address or your on-campus mailbox. Remember if you live in Georgetown, Burleith, Foxhall, or the Cloisters your zip code is 20007; 20057 is only used for on-campus addresses.

FINDING YOUR HOME

BEFORE YOU SIGN

Georgetown University is committed to ensuring that off-campus students are living in safe apartments and homes. Making sure your house meets the fire safety standards required by D.C. law is a key part of our commitment. It is best not to sign a lease without checking the following:

- There are two accessible exits from every sleeping quarter (for a window to be considered accessible, it must be large enough and low enough to the ground so you can climb out).
- Bedrooms should not be in the same room as a furnace or an oil meter.
- Every room has a working smoke detector.
- Each floor of your house has a working carbon monoxide detector.
- There is at least one working fire extinguisher in the home. Fire extinguishers are either single use or need to be recharged.
- The property has an active Basic Business License (see page 8).



OFF-CAMPUS HOUSING

The Office of Neighborhood Life provides students a centralized location to find housing in and around the District of Columbia.

If you are looking to secure housing please visit:

[OCHLISTINGS.GEORGETOWN.EDU](https://ochlistings.georgetown.edu)

Housing in the District of Columbia found on OCHListings has a confirmed Basic Business License and has been inspected to ensure the dwelling meets the minimum safety standards required by D.C. Law. See page 8 for more information on home inspections.

HOYA HOUSE HUNTERS BY GUSA AND GSTA

hoyahousehunters.com

“Hoya House Hunters is a one stop shop for Georgetown [students] looking for off campus housing. [The website] collects house details, reviews, and landlord contact information from students living off campus, and displays it all on an easy-to-access map and spreadsheet intended for sophomores and juniors. A joint initiative of the Georgetown University Student Association (GUSA) and the Georgetown Student Tenant Association (GSTA), Hoya House Hunters is not affiliated with the University nor with local landlords -- [The website is] a housing platform by students, for students.”

** In 2018, the Georgetown University Student Association (GUSA) launched an online platform, <https://www.hoyahousehunters.com/> (“Hoya House Hunters”), in collaboration with the Georgetown Student Tenant Association (GSTA), for students to review and evaluate the properties they live in and their landlords. Georgetown University does not endorse, support, recommend, verify, monitor, review, approve, or otherwise take any responsibility for any reviews, property listings, assertions, ratings, or other information posted on, or obtained in connection with, Hoya House Hunters.*



hoya
**HOUSE
HUNTERS**

AFTER YOU SIGNED

Now that you have signed your lease, both you and your landlord have many legal agreements that you must uphold. The landlord agrees to provide a clean, sanitary, and vacant apartment/home and to make repairs required by the D.C. Housing Code. You agree to pay the rent, keep your apartment/house clean and undamaged, and follow the rules and regulations of your lease. We recommend that you read your lease from cover to cover and be sure to connect with your landlord with any questions or concerns you may have.

Should problems arise while you are living in your apartment/home, reference your lease to determine how to address it.

YOUR SECURITY DEPOSIT

A security deposit is an amount of money paid by a tenant to a landlord to provide protection to a landlord in case a tenant fails to meet the obligations in a lease or rental of a property.

PROTECTING YOUR MONEY WHILE RENTING

Inspect the apartment/house with your landlord before you move all of your belongings in. Make a list of any damage(s) like cracks or holes in wall and floors, water damage, appliances not working properly, etc. Make sure you sign and date the list, and ask your landlord to do the same. Taking photos during your walk through is increasingly important – this will prevent the landlord from charging you for preexisting damage(s).

You can find a sample walk-through form at:

neighborhood.georgetown.edu/georgetown-students/moving

PROTECTING YOUR MONEY WHEN YOU MOVE OUT

If you have caused any damage more than “normal wear and tear,” the landlord may keep all or a portion of your security deposit to cover damages. Under D.C. Law, the landlord can inspect your apartment three (3) days before to three (3) days after you move out. A Notice of Inspection (NOI) should be sent to you at least ten (10) days prior to the inspection. If possible, try to be present for your inspection. If you are unable to be there for the inspection, take time stamped pictures of the entire property after you have removed all of your belongings. Save these pictures to confirm any damage(s) after the landlord completes the final inspection.

KNOW YOUR RIGHTS

- A Landlord cannot charge a security deposit that exceeds the amount of the tenant’s first full month’s rent.
- All security deposits must be deposited by the landlord into an interest bearing escrow account and held in trust in a financial institution in the District of Columbia.
- A landlord can use a security deposit to cover repair expenses for damages to their property caused by the tenant or their guests.
- A landlord cannot use a security deposit for damage caused by normal wear and tear.
- A landlord has 45 days to either return the deposit or notify you by certified mail that they plan to withhold some or all of the deposit.
- You must first submit a demand letter by certified mail to your landlord requesting the return of your security deposit. If the landlord continues to improperly withhold your security deposit, you may have to bring legal action against the landlord.

RENTERS INSURANCE

The Office of Neighborhood Life recommends all renters purchase some form of renters insurance. Renters insurance can protect your personal property in the event of theft or damage.

- Your landlord’s insurance policy does not cover any of your personal belongings.
- Check with your parents to find out whether you are covered under their insurance policy. Students are typically covered under their parents’ policies when living in on-campus housing, but are typically not covered when renting a privately owned property off campus.

LIVING IN YOUR HOME

LEGAL ACTION

Occasionally, legal action must be taken if parts of the lease are not being upheld.

The District of Columbia is a tenant-friendly city and there are resources available to help residents if you are having issues with your landlord.

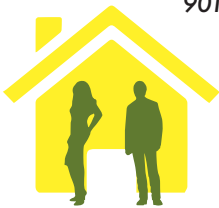


OFFICE OF THE TENANT ADVOCATE (OTA)

2000 14th Street, NW, Suite 300 | 202-719-6560 | M-F 8:45 AM - 4:45 PM | ota.dc.gov

The Office of the Tenant Advocate is a D.C. government agency that provides free legal advice to residents of the District. The mission of the Office of the Tenant Advocate is to provide technical advice and other legal services to tenants regarding disputes with landlords, to educate and inform the tenant community about tenant rights and rental housing matters. Call to schedule an appointment. As a D.C. Tenant, you have rights. Read more about the D.C. Tenant Bill of Rights at ota.dc.gov/publication/tenant-bill-rights

RISING FOR JUSTICE



901 4th Street NW, Suite 6000 | 202-638-4798 | M-F 9:00 AM - 5:30 PM | Risingforjustice.org

Rising for Justice provides legal services to individuals in jeopardy. The Housing Advocacy and Litigation Clinic represents clients in D.C. Superior Court, primarily the Landlord Tenant Branch. They aid to prevent evictions, preserve affordable housing and secure tenant's rights under federal and District law.

LEGAL ADVICE OUTSIDE THE DISTRICT

Many undergraduate and graduate students will find housing in either Virginia or Maryland. Below are legal resources that are either inexpensive or free for students to use:

VIRGINIA

Legal Services of Northern Virginia
Arlington Office
3401 Columbia Pike, Suite 301
Arlington, Virginia 22204
703-778-6800
help@lsnv.org



www.lsnv.org

Fairfax Office
4080 Chain Bridge Road, 2nd
Floor
Fairfax Virginia 22030
703-778-6800

Alexandria Office
100 N. Pitt Street, Suite 307
Alexandria, Virginia 22314
703-778-6800

MARYLAND

Maryland Legal Aid
Montgomery County Office
600 Jefferson Plaza, Suite 430
Rockville, Maryland 20852
240-314-0373 | Mon through Fri 9 AM - 5 PM



Prince George's County Office
8401 Corporate Drive, Suite 200
Landover, Maryland 20785
301-560-2100 | Mon through Fri 9 AM - 5 PM
www.mdlab.org

HOME INSPECTIONS

Georgetown University is concerned about the health and safety of students living in the neighborhood. Through the Georgetown Community Partnership (GCP), Georgetown University partners with the Department of Licensing and Consumer Protection (DLCP) and the Department of Buildings (DOB) to help students schedule home safety inspections. DLCP and DOB enforce building codes and regulations on property owners throughout the District. There could be issues or housing violations in your rental property that pose serious threats to your health and safety, so we encourage every tenant to make sure their home has a Basic Business License (BBL) and has been inspected.

CONTACTS TO KNOW

DEPARTMENT OF BUILDINGS (DOB) AND DEPARTMENT OF LICENSING AND CONSUMER PROTECTION (DLCP)

DOB and DLCP are the D.C. government agencies that protect the health, safety, and quality of life of the residents of the District of Columbia. They complete this task by ensuring that houses and buildings are in compliance with DC Housing Code.

- Address: 1100 4th St., SW
- Phone: 202-671-3500
- Hours: MTWF
8:30 AM - 4:30 PM,
Th - 9:30 AM - 4:30 PM

DOB dob.dc.gov dob@dc.gov	DLCP dlcp.dc.gov dlcp@dc.gov
--	---

* Contact ONL and let us know if you have issues with your home and have contacted DOB or DLCP.

DEPARTMENT OF HEALTH (DOH)

The Department of Health is the D.C. government agency concerned with the health and safety of all D.C. residents. As such, DOH conducts inspections of houses regarding air quality, mold, and vermin infestations.

- Address: 899 North
Capitol St., NE
- Email: doh@dc.gov
- Phone: 202-442-5955
- Hours: M-F 8:15 AM - 4:45
PM
- Web: doh.dc.gov

WHAT IS A BASIC BUSINESS LICENSE (BBL)?

A Basic Business License, or BBL, is required to rent any property in the District of Columbia. A unit with a BBL has successfully completed a home safety inspection with the DOB and DLCP. Visit scout.dhra.dc.gov to check and see if your rental property has an active BBL.

- Create a free Access DC account, and sign in
- Type in your address
- Select "Licenses"
- Click "Business Licenses"

WHAT IS THE PURPOSE OF THE INSPECTION?

To obtain a BBL, properties must pass a free safety inspection conducted by the DOB and later issued by the DLCP. Inspections ensure that the rental property meets minimum building codes and has basic life safety requirements, such as egress, proper electrical systems, smoke/carbon monoxide detectors, and more.

DOES MY LANDLORD NEED TO GIVE CONSENT FOR AN INSPECTION?

Your landlord does not need to give permission for an inspection to be conducted, nor do they need to be present. Only one tenant of the rental property must be present during the inspection and all rooms will need to be accessed by the DOB.

WHAT IF NONE OF MY ROOMMATES WILL BE HOME DURING AN INSPECTION?

In the case that no one is available to be present for the inspection, or you and your roommates feel uncomfortable for any reason, a representative from the Georgetown Student Tenant Association (GSTA) can represent you during the inspection. You will need to sign a waiver allowing GSTA to represent you and your roommate(s). If you have specific concerns, be sure to leave GSTA a detailed list of concerns.

HOW LONG DOES IT TAKE TO COMPLETE AN INSPECTION?

Inspections generally take between 15 minutes and one hour to complete, depending on the size of the property and the number of violations, if any. In order to speed up the process, you have the option to list some concerns for the inspector about the property to direct the inspector's attention. If your rental property does not have a BBL you can contact the Office of Neighborhood Life at 202-687-5138. Inspections are tenant driven through DOB and DLCP, so we encourage you to make the request whenever something seems unsafe.

LIVING IN YOUR HOME

HOME SAFETY TIPS

- Lock the doors to your house at all times, even when you are home.
- Landlords are required to provide effective locks for residences. Contact your landlord immediately if you have any concerns about security at your house.
- Keep your windows locked at all times.
- Leave an exterior light on at night.
- Never allow strangers to come into your home. Check the identification of sales and service people before letting them inside.
- Keep your valuables out of sight at all times to discourage theft.
- Record information about your electronics, including the make, model, and any serial numbers in the event they are stolen or missing.
- Purchase a lock for your laptop and keep it locked as often as possible.
- If you come home and see an open door or broken window, do not go in; call 911 and wait for the police in a safe place outside of your home.

EVACUATION PLANS

Make an evacuation plan and an alternate evacuation plan in the event of a fire or a gas leak. Rehearse the escape plan with your roommates and discuss a meetup location in case of an emergency. Remember, some of these evacuation routes may include using a window to exit the property. Make sure you have a Fire Escape Ladder in all upper level rooms (available at the Office of Neighborhood Life).



The Office of Neighborhood Life provides two and three story escape ladders for student properties needing additional fire safety equipment at no cost. These items can be picked up for free at ONL.

If interested, please email neighborhoodlife@georgetown.edu.

FIRE SAFETY PRECAUTIONS

- Avoid using extension cords whenever possible. When using them, make sure the extension cord and all other wires never go under rugs or over doorways.
- Do not overload electrical outlets.
- Keep combustible materials like curtains, sheets and rugs away from appliances that may heat up or have open flames.
- Make sure that piles of paper and trash are kept tidy and away from wires and heating appliances.
- Never leave a stove unattended while cooking.
- Remember to turn stoves and other cooking appliances off after use.
- Do not smoke in your home.
- Ensure your fire extinguishers are in optimal working condition. Make sure they are charged and accessible.
- Fire pits are required to be at least 15 ft. from a structure & on a noncombustible surface

CHECK YOUR DETECTORS

- Test your smoke and carbon monoxide detectors at least once a month to make sure they work.
- Change the batteries in your smoke detectors every six months, and make sure they are never disconnected.
- The detectors should have a distinct warning signal that you can hear whether you are awake or asleep.
- If your carbon monoxide detector goes off at any time (24/7) please call 844-927-4427 (WASHGAS) for the Gas Emergency Line (for Washington Gas Customers only). If you are not a Washington Gas customer, contact your gas company for similar services or 911. Check your lease or contact your landlord if you are unsure of your gas company.

MOVE-IN AND MOVE-OUT DRIVES



Move Out Drive re-purpose your packing

MOVE-IN DRIVE

The Move-In Drive allows students to discard the bulk items that come from moving into a new apartment or house, including cardboard and old furniture. Keep an eye out for our weekly newsletter on information on how to participate.

MOVE-OUT DRIVE

The Move-Out Drive is Georgetown's end-of-the-school-year contribution to our community and the environment, inviting students and non-student residents to "re-purpose your packing" by donating gently used household items to local charities. Each May, over 250,000 pounds of unwanted materials are discarded during move out, which can end up in local landfills, harming the local environment and the communities around them. Many students, faculty and staff have realized that there is a better way to re-purpose their packing and help care for our common home. The Office of Neighborhood Life, the Office



of Sustainability, GU Planning and Facilities Management, and local nonprofit partners work to collect your donations and give them to those in the DC region. Bulk trash collection will also be available. In the spring of 2023, Georgetown students and the community donated more than 35,000 pounds of clothing, furniture and household goods valued at \$340,000 (\$130,000 of which was women's clothing!). This benefited 17 nonprofit organizations across the district. With student, faculty, staff, and community support of this initiative, we hope to give back even more next spring, doing our part to keep our neighborhoods clean and help those in need.

MESSAGING FROM OUR PARTNERS

Georgetown works with a network of over 15 non-profit organizations to collect and distribute collected goods. Through the years, the Move Out Drive has grown to involve the entire Georgetown community, on- and off-campus, to become emblematic of the university's quadruple bottom line approach to sustainability, serving people, the planet, and promoting prosperity for the common good. We look forward to continuing and growing our network with non-profit organizations throughout the District as we continue this initiative!

Thank you so much for including Community Forklift in the Georgetown University Move-Out Drive again this year. Community Forklift was able to redistribute 6 truckloads of materials thanks to Georgetown's focus on reuse. Some of the highlights were donations of mini-fridges and microwaves to young families and elders in need. The furniture and household goods either affordably priced or donated, were very popular with Community Forklift's reuse and value minded clientele. We look forward to continuing to work with Georgetown University to achieve sustainability goals and serve local communities.

Tom Patzkowski, [Community Forklift](#)

THE NEIGHBORHOOD

YOUR NEW NEIGHBORHOOD

One of the most important aspects of living off campus is understanding that you are now a part of a residential community. There are new expectations and responsibilities that come with living in neighborhoods such as Georgetown, Burleith, and Foxhall. Noise, trash, and unsafe living conditions affect people who live in and visit our neighborhoods.

It is important to become familiar with your rights and responsibilities as a citizen and neighbor, with the University's expectations of you as an off-campus student resident, and with local laws and resources that will assist you in living off campus.

Additionally, we hope you experience the fullness D.C. has to offer right out your front door. Check out organizations such as The Georgetown BID and Georgetown Mainstreet for local activities.



MEETING YOUR NEW NEIGHBORS

Meet your neighbors as soon as you move into your house and exchange contact information. Listen to their experiences with former residents and commit to keeping communication open during the year. If there is a problem in the future, it's easier to discuss it with someone you already know.

GOOD NEIGHBOR TIPS

MAINTENANCE | Maintaining your yard, tree boxes, weeds, trash, and snow removal is common among all who live in these neighborhoods. Keeping up with this task will show your neighbors you care.

CONSIDERATION | Generating noise that can be heard beyond the property line and disturbs others is detrimental to both students and non-students. Excessive noise is a violation of D.C. law and the Code of Student Conduct.

SAFETY | See something, say something. If you observe any suspicious activity in your neighborhood, report it to the Metropolitan Police Department (911). Helping to keep these communities safe is a benefit to both students and non-students.

BRiDGE DINNERS



The BRiDGE program invites off-campus students to share a free, delicious meal with neighbors. The Office of Neighborhood Life (ONL) caters dinners from a local spot as permanent residents open up their homes to meet and engage with Georgetown students. ONL will announce monthly BRiDGE Dinner opportunities as they arise in newsletters and emails. If you are interested or have questions, contact your Community Director.

ONL CARES FOR YOU

The Office of Neighborhood Life hosts programs for students to explore our surroundings, engage with our neighbors, and care for our communities. We hope to see you at these events during your time as an off-campus student!

Newsletters

ONL sends out weekly newsletters with updates about events and activities happening on campus, in our neighborhood, and the greater DMV region. There are also tips and reminders about living well in our community.



Pop-Tart Tuesday

Every Tuesday the University is open during the academic year, stop by ONL from 9 AM - 11 AM for free coffee, hot chocolate, tea and (of course) Pop-Tarts. Stop by to introduce yourself and meet other off-campus students!

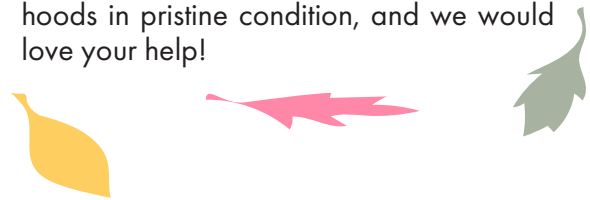


OTA

The Office of the Tenant Advocate (OTA) is a great resource for tenants, should you have any issues during the academic year. If you live in the District and have landlord-tenant questions that you would like to ask an expert, please take advantage of their walk-in hours on Monday, Tuesday, Wednesday and Thursday from 9am-4pm. No appointment is necessary.

Community Clean Ups

Meet your new neighbors at scheduled community cleanups throughout the year. We tackle the surrounding streets, alleys and parks picking up litter, raking leaves, and cleaning out storm drains. It takes the whole community to keep our neighborhoods in pristine condition, and we would love your help!



Programming

ONL will organize monthly events in the areas surrounding the University. In the past, we have kayaked on the Potomac, ice skated at the waterfront, walked a haunted historic tour of Georgetown, and painted pottery at All Fired Up!. We also organize study breaks so you can take a short break to relax and grab a snack during finals season.

To suggest a programming event, email:
neighborhoodlife@georgetown.edu



NEIGHBORHOOD SAFETY

PERSONAL SAFETY

The safety and well-being of all students is of the utmost concern to Georgetown University and the Office of Neighborhood Life. Use the following tools to help keep you safe while on the Hilltop. Make sure you signed up for HOYAlerts on all your devices to keep up with campus alerts and other notifications.

For more information on the University's emergency response and operating status, visit:

preparedness.georgetown.edu

STREET SAFETY

- Avoid walking alone at night. Walk with friends and take the free Late Night Shuttles as often as possible (see page 26).
- Avoid taking shortcuts through dark alleys or unknown streets.
- If you are being harassed, try to attract attention to yourself and head towards any well-lit buildings/locations where people are present.
- Always carry personal identification (GOCard, State Issued ID, Military ID, etc.)
- Stay alert and be aware of your surroundings. Talking on a cell phone or listening to music can make you less alert and an easier target for criminals.
- Trust your instincts. If someone or something makes you uneasy, avoid the person and/or leave the area.
- If you need immediate assistance, contact the Metropolitan Police Department (MPD) at 911.
- SafeRides provides free point-to-point rides from 8 PM to 2 AM Sunday through Wednesday, and 8 PM to 3 AM Thursday through Saturday in the Georgetown, Burleith, and Foxhall areas.

GEORGETOWN EMERGENCY RESPONSE MEDICAL SERVICE (GERMS)

The Georgetown Emergency Response Medical Service (also known as GERMS or Georgetown EMS) is an all-volunteer, student-run, free emergency ambulance service that runs 24 hours per day, 7 days per week. GERMS operates basic life support ambulances that serve Georgetown University and the broader Georgetown community.

GERMS should be called when a person is suffering from a medical emergency or needs assistance traveling to Medstar Georgetown University Hospital.

To reach GERMS, call: **(202) 687-4357 (HELP)**

LIVESAFE

LIVESAFE is a mobile safety app available to Georgetown students, faculty, and staff. Through this app you can contact the Georgetown University Police Department (GUPD) for a variety of reasons.

SafeWalk | Allows you to add friends, share your location when you leave a location, stay in constant contact with friends while you walk to your destination, and send a group chat when you reach your destination safely.

Talk/Chat | Two-way communication with GUPD.

Instant Emergency Connection | In case of an emergency where you need immediate assistance you can choose to contact 911 or GUPD. If you choose GUPD, location tracking will begin immediately, allowing officers to respond to your exact location.

To download the Livesafe app, scan the QR Code:



NEIGHBORHOOD SAFETY

STUDENT NEIGHBORHOOD ASSISTANCE PROGRAM (SNAP)

The Student Neighborhood Assistance Program (SNAP) is a service to enhance safety, educate students, and respond to concerns from students and non-students about the quality of life in the community. Any student or non-student in Georgetown, Burleith, Foxhall, and the Cloisters can contact SNAP for assistance. SNAP primarily operates from 10 PM to 3 AM on Thursday, Friday and Saturday nights during the academic year. SNAP also runs shifts from 5 PM to 10 PM on Friday and Saturday nights in early fall and late spring. During the summer months, SNAP primarily operates from 10 PM to 3 AM on Friday and Saturday nights. Depending on the occasion or holiday, SNAP may add additional days/times.

SNAP proactively identifies situations that may raise concerns about safety or excessive noise, and also responds to calls from the Georgetown University Helpline (202-687-8413). On nights when SNAP is not operating, the Helpline is answered by the Georgetown University Police Department.

If SNAP stops at your house, be polite and cooperative with the SNAP representative(s). The SNAP representative(s) will address any issues found and provide a report to ONL and Student Conduct. Based on the reports received from

the SNAP team, ONL and the Office of Student Conduct will follow up with students involved, if necessary. Whether students will be found responsible for any violations of the Code of Student Conduct is determined on a case-by-case basis by the Office of Student Conduct, depending on the circumstances of the incident. If students are found responsible for a violation of the Code of Student Conduct, sanctions will be issued.



Georgetown University 24/7 Helpline

202-687-8413

for all neighbor and student off-campus living concerns

GEORGETOWN UNIVERSITY POLICE DEPARTMENT | GUPD

Village C West | police.georgetown.edu
police@georgetown.edu | 202-687-4343

The Georgetown University Police Department (GUPD) works closely with the Metropolitan Police Department (MPD) and SNAP to ensure the safety of students, faculty, and staff as they are leaving and returning to campus. GUPD has jurisdiction over all Georgetown University-owned properties including the townhouses managed by the Office of Residential Living.



NOISE & ALCOHOL POLICIES



CODE OF STUDENT CONDUCT

All students are required to know the code. If students are found to have violated the Code of Student Conduct, appropriate sanctions are issued. Additionally, violations of local laws by Georgetown University students are addressed by the Office of Student Conduct.

For more information, visit:

studentconduct.georgetown.edu

D.C. LAW ON ALCOHOL

In accordance with D.C. law, it is unlawful for anyone under the age of 21 to possess or consume alcohol. MPD and the Alcoholic Beverage Regulation Administration (ABRA) rigorously enforce the alcohol laws and patrol local bars to curb underage drinking in establishments in the Georgetown area. It is also illegal to provide alcohol to anyone under the age of 21.

It is illegal for anyone to possess an open alcohol container in public spaces (sidewalks, streets, alleyways, parking lots, etc.) MPD actively enforces the open container law in the Georgetown area.

GEORGETOWN UNIVERSITY OFF CAMPUS NOISE POLICY

The Georgetown University policy on noise off campus states:

“Excessive sound, which infringes upon the community’s right to reasonable peace and quiet is prohibited at all times. For off-campus incidents, if sound can be heard beyond a property line, it is probably too noisy and disturbing to the community, depending on the time and nature of the activity generating the sound. Excessive noise off-campus is automatically considered ‘Disorderly Conduct.’”

The University’s noise policy off campus is not time restrictive. If the noise or disturbance is occurring in the day and could be found objectionable, the University can take action by asking guests to leave and documenting the situation.

D.C. LAW ON NOISE

Social events at your home or activity on the street with excessive noise can lead to very serious consequences within the District. D.C. law deems unreasonably loud noise as disorderly conduct, a criminal offense in D.C. The relevant portion of the law reads:

“It is unlawful for a person to make an unreasonably loud noise between 10:00 PM and 7:00 AM that is likely to annoy or disturb one or more persons in their residences. The Metropolitan Police Department (MPD) will arrest individuals who they determine are violating this law. The violation is punishable by up to 90 days in jail and/or a \$500 fine.”

MPD can also issue a 61D citation for violations of the noise at night law in lieu of an arrest. The 61D is a paper ticket, but also constitutes an official arrest on your record.

Student Conduct Noise Sanctioning Guide

Any off-campus “Noise” violation automatically increases to “Disorderly Conduct.”

Off-Campus Noise

Violation	Disorderly Conduct: Actions that disturb others and/or interfere with or could result in harm to others or the university community. For off-campus incidents, if sound can be heard beyond a property line, it is probably too noisy and could be disturbing to the community, depending on the time and the nature of the activity generating the sound.
1 st Violation	5 Work Sanction Hours and/or an Educational Project per student \$50 Fine per student Property Party Restriction for 6 weeks ¹ Likely Disciplinary Probation 1 for one semester ² Optional “Home Beyond the Hilltop” Program Participation -- An Educational and Sanction-Reducing Workshop ⁷
2 nd Violation	10 Work Sanction Hours per student \$100 Fine per student Extended Property Party Restriction for 16 weeks ¹ Disciplinary Probation 1 for up to two semesters ² Likely Relocation onto campus (in lieu of Suspension) ³
3 rd Violation	15-20 Work Sanction Hours per student \$150-\$200 Fine per student Indefinite Property Party Restriction for 52 weeks ¹ Disciplinary Probation 2 for up to two semesters ⁴ Likely Relocation onto campus (in lieu of Suspension) ³
4 th Violation	Likely suspension

On-Campus Noise

Violation	Noise: Excessive sound which infringes upon the community’s right to reasonable peace and quiet is prohibited at all times.
1 st Violation	5 Work Sanction Hours per student and/or Educational Project
2 nd Violation	5 Work Sanction Hours per student \$25 Fine per student Educational Project
3 rd Violation	10 Work Sanction Hours per student \$50 Fine per student Housing Probation for one semester ⁵
4 th Violation	15 Work Sanction Hours per student \$75 Fine per student Housing Probation for one semester ⁵ Relocation within campus ³ Apartment Living Suspension ⁶

¹ **Property Party Restriction** - Loss of the privilege for any social gatherings to be hosted in a student’s off-campus residence. Party restriction applies to the entire residence and all members residing at the property must abide by the party restriction sanction. Off-campus Property Party Restriction is not held in abeyance during appeals.

² **Disciplinary Probation 1** - A disciplinary warning status enacted for a specified duration admonishing a student that any further misconduct during this time period may result in suspension. Notice is sent to the student’s Academic Dean; and to the student’s parent(s)/guardian if he/she is a dependent. A student will remain on disciplinary probation status, at least, through the date indicated or until the date all assigned sanctions have been completed, whichever occurs later.

³ **Relocation onto campus** - Loss of the privilege of remaining in current housing and required to relocate to other housing on campus. This may include requiring a student to move from off campus housing to residential housing on campus. The student’s parent(s) /guardian will be notified if he/she is a dependent.

⁴ **Disciplinary Probation 2** - In lieu of active university suspension, the student is allowed to remain at the University provided that the student adheres to certain conditions. Failure to meet these conditions will result in automatic active suspension from the University. Notice is sent to the student’s Academic Dean; and to the student’s parent(s)/guardian if he/she is a dependent. A student will remain on disciplinary probation status, at least, through the date indicated or until the date all assigned sanctions have been completed, whichever occurs later.

⁵ **Housing Probation** - An official warning that further violations would constitute grounds for loss of the privilege of living in that particular space in University housing for a specified period of time or until a specific condition or conditions are met. Notification will be sent to a student’s parent(s) /guardian if he/she is a dependent.

⁶ **Apartment Living Suspension** - Loss of the privilege of residing in a University apartment or townhouse for a specified period of time. A student will not be prevented from living in University housing, but will be restricted to a traditional residence hall. The student’s parent(s)/guardian will be notified if he/she is a dependent.

⁷ **Home Beyond the Hilltop** -A sanction-reducing and educational workshop for off-campus students who are found responsible for Disorderly Conduct as it relates to off-campus noise. Student participation in the workshop will be entirely voluntary and, on a one-time-basis, could reduce the severity of sanctions and/or the length of time for which Disciplinary Probation 1 is imposed. Additionally, student participation in the workshop could, on a one-time basis, change the name of the initial conduct violation from “Disorderly Conduct” to “Noise.”

For complete and updated policies related to the student conduct process, please visit: <http://studentconduct.georgetown.edu/>

TRASH AND RECYCLING

GENERAL TRASH AND RECYCLING RULES



1. SORT IT & CLOSE LID

You must bag trash - Do NOT bag recycling
Lids on trash and recycling bins should be firmly closed at all times

2. SET OUT FOR COLLECTION

Bins should be put out for collection between 6:30 PM the night before collection & 6 AM on collection day

3. REMOVE FROM COLLECTION SITE

Remove bins from the curb or alley by 8 PM on collection day



GEORGETOWN

Trash: Tuesdays & Fridays
Recycling: Fridays

Trash and recycling bins cannot be visible from the street

Recycling must be clean and empty. Materials should be placed loosely into recycling bins and not in a plastic bag

Trash and recycling bins should be moved to the curb for collection

Each private residence is limited to two (2) trash bins and one (1) recycling bin

Trash and recycling are collected through D.C.'s Department of Public Works (DPW)

BURLEITH & FOXHALL

Trash & Recycling: Thursdays

Trash and recycling bins should be stored on private property

Trash and recycling bins should be moved to the alley for collection

Recycling must be clean and empty. Materials should be placed loosely into recycling bins and not in a plastic bag

Bins cannot be clustered together with other properties' bins or blocking the alleyway

Trash and recycling are collected through D.C.'s Department of Public Works (DPW)

THE CLOISTERS

Trash: Tuesdays & Fridays
Recycling: Tuesdays

Trash and recycling bins are to be placed outside only on the mornings of scheduled pickup days

Trash and recyclables must be enclosed in lidded trash or recycling bins. Do not leave trash in plastic bags or any container that is not a lidded bin

Recycling must be clean and empty. Materials should be placed loosely into recycling bins and not in a plastic bag

Trash and recycling bins must be returned to your garage by the end of collection day

BULK TRASH RULES

Bulk trash items are large pieces of trash, like furniture and appliances, that cannot be picked up by the Department of Public Works (DPW) on a normal trash day. Bulk trash is not a large quantity of bagged trash or loose items. To have bulk trash removed, call DPW at 311 or submit a request online at 311.dc.gov. Please contact ONL if you have excess bags of trash that need to be picked up. ONL encourages you to wait until recycling collection day to dispose of excess recycling.

To download the DC 311 app, scan the QR Code:



HOLIDAY TRASH SLIDE PICKUPS 2023-2024

As federal or D.C. holidays occur throughout the year, trash and recycling collections will slide to the next day for the remainder of the week. The holidays that will affect trash pick up are below:

Labor Day | Monday, September 4th
Indigenous Peoples Day | Monday, October 9th
Veterans Day | Saturday, November 11th
Thanksgiving | Thursday, November 23rd
Christmas | Monday, December 25th
New Year's Day | Monday, January 1st

Martin Luther King, Jr Day | Monday, January 15th
Presidents' Day | Monday, February 19th
Emancipation Day | Wednesday, April 17th
Memorial Day | Monday, May 27th
Independence Day | Thursday, July 4th

TRASH AND RECYCLING

ZERO WASTE DC

The District of Columbia has set a goal of diverting 80 percent of its waste by 2032. To help achieve this goal, the DC Department of Public Works (DPW) has announced an expanded list of recyclable items.

RECYCLABLE:

Paper	Cartons	Plastic produce
Plastic	Pizza boxes	Deli/bakery
Cardboard	Paper and plastic	containers
Metal	plates/cups/lids	Trays
Glass	To-go containers	

NOT RECYCLABLE:

Styrofoam	Plastic Bags*
Foam Packaging	Items smaller than 2x2

Please remember, all materials for recycling must be clean and empty. Materials should be placed loosely into recycling bins and not in a plastic bag. For additional resources on recycling, please visit:

<https://zerowaste.dc.gov>

*Plastic grocery bags gum up recycling machinery so return them to participating stores for recycling



JOIN THE COMPOST

District residents can drop off food waste at designated farmers' markets in all eight District wards free of charge. The food waste will be taken to a local composting site where it will be turned into compost, an environmentally friendly-soil amendment.

Dupont Circle Farmers' Market
1500 20th St NW
Year Round
Sundays 8:30 am - 1:30 pm

Accepted Items: Fruit & Vegetable Scraps, Breads, Grains, Cereals, Rice and Pasta, Coffee Grounds, Coffee Filters, Tea Bags, Egg Shells, Household Flowers, Nutshells



YEAR-ROUND RESIDENTIAL COMPOST SERVICE

Veteran Compost offers weekly compost pickup services for \$29 per month. They accept all organic waste (including meat and dairy), and are veteran-run and staffed. You can also choose to get bags of finished compost delivered to you twice a year, or have it donated to a local community garden.

For more information visit their website:

<https://veterancompostindc.com/>

TRASH AND RECYCLING

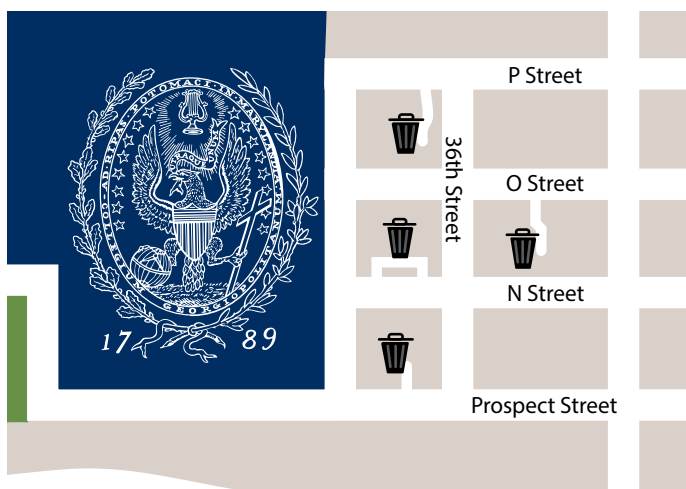
TRASH DISPOSAL: GEORGETOWN UNIVERSITY POLICY

Students are responsible for the proper disposal and containment of trash in and around their residence. Off-campus students are expected to comply with both D.C. and University regulations regarding trash and recycling. Violations of University policy may include, but are not limited to:

- Leaving trash receptacle(s) on public display in excess of the allotted time frame for pick-up .
- Failing to ensure trash, litter, or trash bags are placed in appropriate trash receptacles.
- Trash containers in front or around the property that do not have lids and/or have lids that are not securely shut.
- Accumulation of trash in rooms, apartment, front and/or backyard that could pose a health risk.
- Bulk trash items in front of or around the property without a scheduled pickup appointment.
- Possessing more than two (2) outdoor trash receptacles and one (1) outdoor recycling container per property in neighborhoods where the city picks up trash twice a week.
- Failing to follow District of Columbia regulations concerning trash and property maintenance.
- Failing to mark your trash receptacle(s) clearly with your address.

Failing to follow University policy may result in fines and sanction hours (pg 22). Students must notify the Office of Neighborhood Life **within 24 hours** to report any trash receptacle(s)/bulk trash items left in front of their residence that does not belong to their household. **Regardless of who is responsible, in your lease, you, the tenant, are ultimately responsible in the eyes of the Office of Student Conduct.**

CENTRALIZED TRASH & RECYCLING LOCATIONS



Georgetown University provides four (4) locations in West Georgetown where students can dispose of their trash and recycling:

1789 (Behind) | Access is off of Prospect Street.

Alumni Square | Access is off of N Street between 36th & 37th Streets.

Poulton Hall (Behind) | Access is off P Street behind Hoya Kids.

Holy Trinity School (Behind) | Access is off of O Street next to the “wave” house.

D.C. MUNICIPAL TRASH & LITTER REGULATION

All District of Columbia residents are held to the D.C. Municipal Regulations Code (DCMR) as it refers to municipal solid waste. DCMR Code § 702.1 states:

Each owner, tenant, or lessee (or agent of that person) who has control or occupies any building, lot, or land within the District shall maintain in clean condition the public space from the property line of that building, lot, or land, and extending eighteen inches (18”) from the curb line (or the lateral lines of the roadway) into the abutting roadway.

This includes trash/recycle bins, litter, construction and demolition waste on public space. The District of Columbia may impose fines on those who do not follow this regulation.

BORROWING EQUIPMENT

The Office of Neighborhood Life (ONL) realizes students do not typically come to Georgetown with outdoor maintenance equipment. With that in mind, our office purchases tools and other accessories to help students comply with D.C. and University regulations in regards to property maintenance.

Stop by ONL with your GOCard during normal business hours to check-out any of the following items:

- Lawn mower
- Weed Whacker
- Hedge Trimmers
- Leaf blower
- Rakes
- Weed killer
- Shovels
- Brooms

If you need something to maintain your property and we don't have it, let us know and we'll consider purchasing it.

WEEDS AND GRASS: GEORGETOWN UNIVERSITY POLICY

Be mindful that keeping the grass mowed and properties free of weeds is critical to the public's health and well-being, and that doing so keeps your neighborhood looking attractive.

The University has an Outdoor Property Maintenance Policy which states:

Students who live off campus in the District are expected to properly maintain their property's yard, walkway, and surrounding sidewalk and comply with city regulations regarding property maintenance. Violations of this policy may include but are not limited to allowing grass and weeds on or around your property to grow more than eight inches in height. Any violation of these rules may result in a Code of Student Conduct charge, with fines and sanction hours being imposed. Refer to pages 23-24 for examples.

Furthermore, failure to correct the cited violations may result in a Code of Student Conduct charge of Failure to Comply. Failing to follow University policies may result in fines and sanction hours (pg 22).

This information is subject to change. Please visit studentconduct.georgetown.edu for up-to-date and complete information about the student conduct process.

WEEDS AND GRASS: DISTRICT LAW

District regulations prohibit property owners from allowing grass and weeds on their premises to grow more than eight (8) inches in height. Failing to adhere to the law could lead to fines of more than \$500.

What's the reason for this regulation? There are serious public health considerations. Tall grass can trigger respiratory problems like asthma and allergies. Additionally, rats and other vermin like to nest in overgrowth.

Failure to comply with a Notice of Violation during the growing season may result in the Department of Buildings (DOB) cleaning the property and billing the owner for the cost of cleanup. Often landlords will pass this cost on to tenants. The city urges residents to report suspected violations to DOB at 202-671-3500 or via email at dob@dc.gov.



OUTDOOR MAINTENANCE

SNOW AND ICE: GEORGETOWN UNIVERSITY POLICY

Georgetown University takes safety in our neighborhoods seriously and expects students who live off campus to do their part in clearing snow from the walkways and steps around their house in a timely manner. To ensure that students are fulfilling their responsibilities, the Code of Student Conduct has an Outdoor Maintenance policy which states:

Students who live off campus in the District of Columbia are expected to properly maintain their property's yard, walkway and surrounding sidewalk and comply with city regulations regarding property maintenance. Violations of this policy may include but are not limited to failing to clear snow and/or ice from the sidewalks, handicap ramps, and steps around your property within the first eight (8) daylight hours after snow, sleet, or ice stops falling. Any violations of these rules may result in a Code of Student Conduct charge, with fines and sanction hours being imposed. Refer to page 22 for more information.

Furthermore, failure to correct the cited violation may result in a Code of Student Conduct charge of Failure to Comply. Failing to follow University policies may result in fines and sanction hours (pg 22). This information is subject to change. Please visit studentconduct.georgetown.edu for up-to-date information about the student conduct process.

SNOW AND ICE: DISTRICT LAW

Residents are responsible for clearing sidewalks of snow and ice. D.C. law requires property owners or tenants to clear snow and ice from sidewalks, ramps, and steps abutting their property within the first eight (8) daylight hours after the snow, sleet, or ice stops falling. This regulation ensures the safety of citizens and visitors in the District during the winter months. The city can issue a citation for this offense, and has been consistently enforcing the regulation since 2016.

CHECK YOUR LEASE

Who is responsible for ensuring that your property is in compliance with the D.C. outdoor maintenance regulations - you or your landlord? If the lease assigns you responsibility, you will need to get the necessary tools to do the work of mowing, weeding, shoveling, and de-icing, or you can hire a maintenance service. If the responsibility remains with the landlord, talk to them about this to find out how these tasks will be completed. If the work is not being completed, let your landlord know so you are not cited for violating D.C. regulations or the Code of Student Conduct. Regardless of who is responsible in your lease, you, the tenant, are ultimately responsible in the eyes of the Office of Student Conduct.



WINTER HOUSES

The Office of Neighborhood Life (ONL) will designate several "Winter Houses" in Georgetown, Burleith, Foxhall, and Cloisters to help students clear any walkways adjacent to their properties.

Each winter house will be supplied with ice melt for pre-treatment and snow shovels that students may borrow and quickly return.

While it is your responsibility to be aware of impending winter weather, your Community Director will reach out to the entire neighborhood to remind you where the Winter Houses are in the event of a Winter storm.

Student Conduct Trash & Property Maintenance Sanctioning Guide

Off-Campus Trash Disposal

Students are responsible for the proper disposal and containment of trash in and around their residence. Off-campus residents are expected to comply with the Code of Student Conduct and city regulations regarding trash and recycling. Violations of this policy may include, but are not limited to:

- Failing to ensure trash, litter, or trash bags are placed in appropriate trash receptacle(s);
- Improper disposal of recyclables;
- Bulk trash items in front or around the property without a scheduled pickup appointment;
- Trash containers in front or around the property that do not have lids and/or that have lids which are not securely shut;
- Possessing more than two (2) outdoor trash receptacles and one (1) outdoor recycling container per property in neighborhoods where the city picks up trash twice a week;
- Leaving trash receptacle(s) on public display in excess of the allotted time frame for pick-up;
 - Students must notify the Office of Neighborhood Life (202.687.5138 or neighborhoodlife@georgetown.edu) within 24 hours to report any trash receptacle(s)/bulk trash left in front of their residence that does not belong to their household;
- Failing to mark your trash receptacle(s) clearly with your address;
- Accumulation of trash in rooms, apartment, front and/or backyard that could pose a health risk; and/or
- Failing to follow District of Columbia regulations concerning trash and property maintenance.

Off-Campus Property Maintenance

Students who live off-campus in the District of Columbia are expected to properly maintain their property's yard, walkway, and surrounding sidewalk and comply with Code of Student Conduct and city regulations regarding property maintenance.

Violations of this policy may include, but are not limited to:

- Allowing grass and weeds on or around your property to grow more than 8 inches in height;
- Failing to clear snow and/or ice from the sidewalks, handicap ramps, and steps around your property within the first eight (8) daylight hours after snow, sleet, or ice stops falling.

1 st Violation	Work Sanction Hours: 10/residence Educational Project(s)
2 nd Violation	Fine: \$200/residence Work Sanction Hours: 20/residence
3 rd Violation	Likely Disciplinary Probation 1 (1 Semester) Fine: \$300/residence Work Sanction Hours: 30/residence
4 th Violation	Disciplinary Probation 2 (1 Semester) Fine: \$400/residence Work Sanction Hours: 40/residence

1 st Violation	Work Sanction Hours: 10/residence
2 nd Violation	Fine: \$150/residence Work Sanction Hours: 15/residence
3 rd Violation	Fine: \$200/residence Work Sanction Hours: 20/residence
4 th Violation	Likely Disciplinary Probation 1 (1 Semester) Fine: \$300/residence Work Sanction Hours: 30/residence

Subsequent violations may result in more significant sanctions including, but not limited to: Disciplinary Probation I, Disciplinary Probation II, and/or Relocation onto Campus (in lieu of Suspension).

For complete and updated policies related to the student conduct process, please visit: <http://studentconduct.georgetown.edu/>

TRASH EXAMPLES

BURLEITH

(NON-TRASH DAY)



(TRASH DAY)

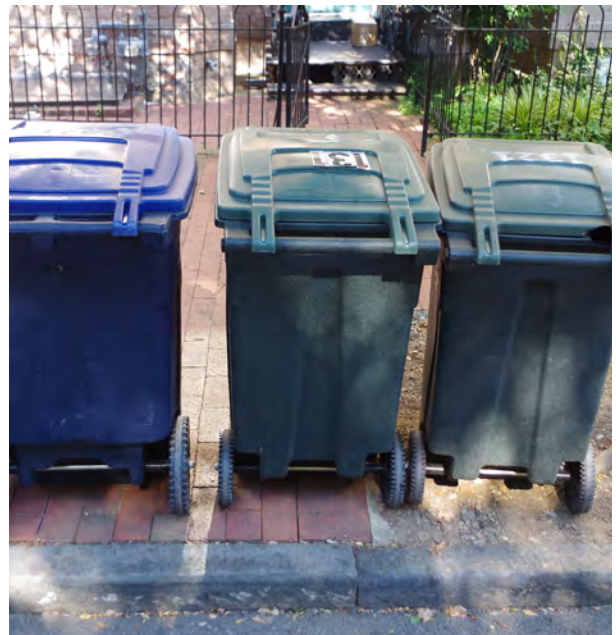


GEORGETOWN

(NON-TRASH DAY)



(TRASH DAY)



PROPERTY MAINTENANCE EXAMPLES



this!

TREE BOX
MAINTENANCE



this!

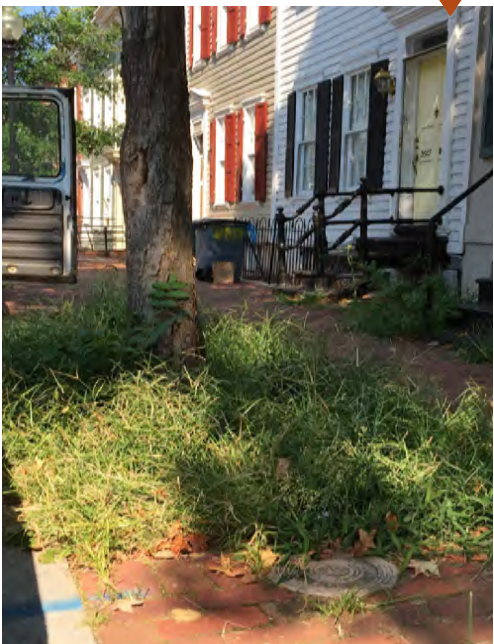
SNOW
REMOVAL



this!

PROPERTY
MAINTENANCE

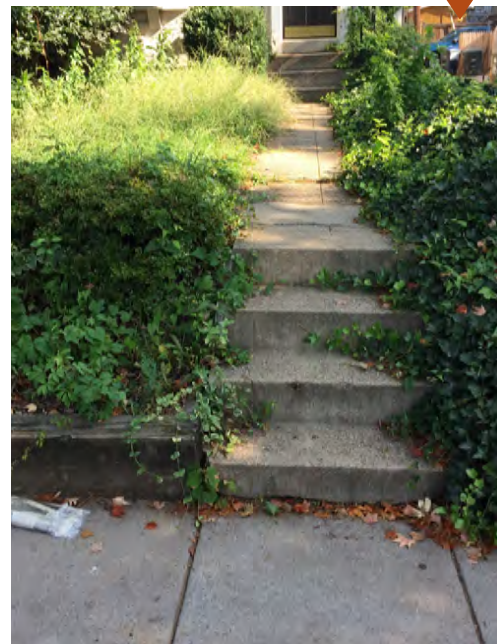
not that!



not that!



not that!



TRANSPORTATION

OFFICE OF TRANSPORTATION MANAGEMENT | OTM

The Office of Transportation Management (OTM) manages transportation services on campus for students, visitors and employees. For more information visit transportation.georgetown.edu, send an email to otm@georgetown.edu or call 202-687-4372.

PARKING IN GEORGETOWN

The Code of Student Conduct states that undergraduate students are prohibited from bringing a car or other motor vehicles to campus or parking a vehicle on the street in Georgetown, Burleith, and Foxhall. Georgetown does not provide any on-campus parking options for undergraduate students.

TRANSPORTATION OPTIONS

GEORGETOWN UNIVERSITY TRANSPORTATION SHUTTLE | GUTS

- Georgetown provides free shuttle service to DuPont Circle, Wisconsin Avenue, Rosslyn, Arlington, and the Georgetown University Law Center.
- All bus routes are monitored and updated on transportation.georgetown.edu.
- GPS tracking of busses and shuttles is available through NextGUTS on the Georgetown App.

SAFERIDES

- SafeRides provides free point-to-point rides from 8 PM to 2 AM Sunday through Wednesday, and 8 PM to 3 AM Thursday through Saturday. SafeRides operates in Georgetown, Burleith, and Foxhall neighborhoods.
- To request a Saferide, please call 202-784-RIDE or download the LiveSafe App.
- Visit police.georgetown.edu for the most up-to-date information regarding Saferides.

METRORAIL

Georgetown is located near three metro stations: Rosslyn (Blue/Orange/Silver), Foggy Bottom (Blue/Orange/Silver), and DuPont Circle (Red). Metrorail is accessible by walking, biking, D.C. Circulator, or MetroBus. Metro fares vary based on time of day and distance travelled.

CARSHARING

Georgetown University has ZipCars available for student use on campus. Zipcars are also available near campus at 33rd Street and Wisconsin Avenue, Wisconsin Avenue and O Street, and behind 3237 N Street. ZipCar offers discounted memberships for Georgetown students.

METROBUS AND D.C. CIRCULATOR

- Bus lines including G2, D2, D6, and 38B connect Georgetown to the entire District. Bus routes, fares, and an accurate timetable can be found on wmata.com
- Metro riders can take advantage of free bus-to-bus transfers within a two-hour time period and 50¢ discounted transfers between rail and bus by using a SmarTrip® card.
- You can pay for rides with a SmarTrip card or exact change. Cards are available for purchase at every metro station or online at smartrip.wmata.com.
- The Circulator bus runs every day of the week. The two bus routes that go through Georgetown connect people to the most lively neighborhoods for business, culture, entertainment, and other transportation options.



BIKES AND SCOOTERS

Bikes and scooters are a great way to alleviate traffic congestion in the District. Georgetown University, as a designated Bicycle Friendly University (according to the League of American Bicyclists), supports bicycling as a key component of our sustainable transportation options. As you explore campus and the D.C. community by bike or scooter, make sure that you stay safe by following these simple rules:

- **Obey all traffic laws:** In D.C., bicycles and scooters are considered vehicles and must obey the rules of the road.
- **Street vs. sidewalk:** Within the Central Business District (downtown), you must ride scooters and bikes in the street or bike lane, not on the sidewalk. However, when riding on the sidewalk in other areas of the District, always yield to pedestrians.
- **Share the road:** When riding, travel in the same direction as traffic, stay focused and alert to the road, and signal before turning.
- **Safe speed:** Always be aware of vehicular and pedestrian traffic around you and be particularly careful when passing pedestrians on sidewalks and large vehicles while on roads.
- **Ditch the headphones:** It's important to hear what's going on around you as well as when vehicles are approaching.
- **At night, use a light:** Use a white light in front and a red reflector or light in the back.
- **Always wear a helmet:** Helmets should be worn when riding a bicycle or scooter and will help protect you in the event of an accident.

Please be mindful of others when parking a scooter or bike - use bike racks or park parallel to the curb at all times. Do not block sidewalks, pathways, bus stops, or ADA ramps. To mitigate thefts, all bicyclists are encouraged to use U-locks, which are more secure and more difficult to cut than cable locks.

For those without bicycles, you may wish to consider bikeshare programs for convenience, cost, and safety.

Capital Bikeshare in Georgetown



FOR MORE INFORMATION, VISIT:

Washington Area Bicyclist Association | www.waba.org/About

Capital Bikeshare | www.capitalbikeshare.com

Georgetown Transportation Biking Information | <https://transportation.georgetown.edu>

UNIVERSITY PARTNERS

OFFICE OF GOVERNMENT RELATIONS AND COMMUNITY ENGAGEMENT

communityengagement.georgetown.edu | 202-687-5677 | communityengagement@georgetown.edu

The Office of Government Relations and Community Engagement (G.R.A.C.E.) helps to fulfill Georgetown's commitment to the common good in the District of Columbia and the metropolitan region. The office supports the University's long-term growth and economic development efforts, including the University's master planning; facilitates and develops relationships with community organizations and local governments; supports faculty research and scholarship in local communities; and strengthens the University's partnership with our neighbors.

OFFICE OF STUDENT CONDUCT

studentconduct.georgetown.edu | 202-687-4056 | studentconduct@georgetown.edu

The Office of Student Conduct supports Georgetown's Catholic and Jesuit educational mission by enforcing regulations designed to promote an environment in which students can develop intellectually, morally, spiritually, and socially while exercising a balance of partnership and autonomy. Georgetown students living off campus are strongly encouraged to familiarize with the policies within the Code of Student Conduct, as they become acclimated to life in the neighborhood. Furthermore, it is important to understand the inherent privilege of being a Georgetown student, as they are held to high community standards. Please do not hesitate to email, call or drop by the Office of Student Conduct on the 5th floor of the Leavey Center if questions emerge regarding the Code of Student Conduct.

GEORGETOWN STUDENT TENANT ASSOCIATION

astenantassociation.wordpress.com



The Georgetown Student Tenant Association (GSTA) is a 501(c)3 organization dedicated to protecting the rights of student tenants off campus. GSTA offers several services: education, lease review, and direct advocacy. The direct advocacy service allows GSTA to file complaints on behalf of students who are experiencing problems with their landlord. GSTA operates on a case-by-case basis and students have an opportunity to meet with a tenant advocate in the GUSA office on campus. GSTA is a peer administered service and cannot offer legal advice. All client information is strictly confidential. Appointments available by request.

STUDENT ADVOCACY OFFICE

gusao.org



The Student Advocacy Office (SAO) is a student run office that is housed in the Executive branch of the Georgetown University Student Association. SAO serves as a resource center for student rights and helps students navigate the university adjudication system through free and confidential advising. SAO offers several services: confidential advice on a student's specific case, information about the disciplinary process, assistance for students preparing for a disciplinary meeting, help writing appeals, and upon request, accompany students to a disciplinary meeting.

COMMUNITY RESOURCES

311 | DISTRICT OF COLUMBIA CITY SERVICES HOTLINE

311 | 311.dc.gov | TW: @311DCgov

311 is a toll-free number that allows people in the District of Columbia to request assistance with city services and information. The Office of Unified Communications (OUC) oversees the designated contact center for all 311 services; the call center is open 24 hours a day, 365 days a year. D.C. residents can contact 311 to report a missed trash pick up, schedule a bulk trash pick-up, ask questions about D.C. agencies, and pursue other customer service-related items.

DEPARTMENT OF BUILDINGS | DOB

202.671.3500 | dob.dc.gov | TW: @DC_DOB

The mission of the District of Columbia Department of Buildings (DOB) is to protect the safety of residents, businesses, and visitors and advance the development of the built environment through permitting, inspections, and code enforcement. The agency operates a consolidated permit operations division, reviews all construction documents to ensure compliance with building codes, zoning regulations, and has inspection and oversight authority.

DEPARTMENT OF LICENSING AND CONSUMER PROTECTION | DLCP

202.671.3500 | dob.dc.gov | TW: @DC_DOB

The mission of the Department of Licensing and Consumer Protection (DLCP) is to protect the economic interests of residents, businesses, and visitors in the District of Columbia by licensing, and regulating businesses, and investigating and enforcing the Consumer Protection Procedures Act. The DLCP is responsible for regulating business activity in the District of Columbia. The agency protects consumers, issues business and professional licenses, registers corporations, inspects weighing and measuring devices used for monetary profit, and issues special events permits.

OFFICE OF THE TENANT ADVOCATE | OTA

202.719.6560 | ota.dc.gov | TW: @OTAinDC

The mission of the Office of the Tenant Advocate (OTA) is to provide technical advice and other legal services to tenants regarding disputes with landlords; to educate and inform the tenant community about tenant rights and rental housing matters; to advocate for the rights and interests of District renters in the legislative, regulatory, and judicial contexts; and to provide financial assistance to displaced tenants for certain emergency housing and tenant relocation expenses.

DEPARTMENT OF PUBLIC WORKS | DPW

202.673.6833 | dpw.dc.gov | TW: @DCDPW

The mission of the Department of Public Works (DPW) is to provide environmentally healthy municipal services that are both ecologically sound and cost effective. DPW ensures the cleanliness of the District's residential neighborhoods, high-visibility commercial areas, gateway corridors and industrial zones through a combination of direct services, education and enforcement. DPW also monitors parking opportunities for District residents, businesses and visitors by encouraging voluntary compliance with parking regulations.

METROPOLITAN POLICE DEPARTMENT | MPD

911 | 311 Non-Emergency | mpd.dc.gov | TW: @DCPoliceDept

The Metropolitan Police Department (MPD) is the primary law enforcement agency for the District of Columbia. The MPD has more than 4,000 sworn and civilian members serving the city, which is divided into seven Police Districts, each of which is further subdivided into seven or more Police Service Areas (PSAs). The Georgetown University campus sits in the 2nd District. It is the mission of the Metropolitan Police Department to safeguard the District of Columbia and protect its residents and visitors with the highest regard for the sanctity of human life. MPD strives at all times to accomplish our mission with a focus on service, integrity, and fairness by upholding our City's motto *Justitia Omnibus* -- Justice for All.

ADVISORY NEIGHBORHOOD COMMISSION | ANC

anc2e.com

The Advisory Neighborhood Commission is a non-partisan, neighborhood body made up of locally elected representatives called Advisory Neighborhood Commissioners. The Commissioners main job is to be their neighborhood's official voice in advising the District government on issues affecting their neighborhoods. Below is a list of the Commissioners for the neighborhoods bordering the university, including two student commissioners who serve the Georgetown University Campus.

2E01 - Kishan Putta

2E02 - Topher Mathews

2E03 - Paul Maysak

2E04 - Joe Massaua

2E05 - Mimsy Linder

2E06 - Gwendolyn Lohse

2E07 - (Vacant)

2E08 - John DiPierri

CITIZENS ASSOCIATION OF GEORGETOWN | CAG

cagtown.org

The Citizens Association of Georgetown (CAG) preserves the historic character, quality of life and aesthetic values of Georgetown. CAG runs a number of community programs including organizing Block Captains, Trees for Georgetown, Concerts in the Park, and an Oral History Project. CAG monitors and advocates for issues regarding traffic, parking, trash, rat abatement, and public space. Students are welcome to attend monthly meetings to learn more about the community we share.

BURLEITH CITIZENS ASSOCIATION | BCA

burleith.org

The Burleith Citizens Association (BCA), is a volunteer organization representing all residents and property owners in Burleith and is dedicated to promoting our community's quality of life. The BCA sponsors numerous community events throughout the year to give residents a chance to meet and renew acquaintances with neighbors, GU colleagues, students, and local officials, including a winter holiday party, summer picnic, family friendly Halloween party, and neighborhood clean ups. We invite students to participate in these events, join the BCA, and help us enhance Burleith's quality of life.

FOXHALL COMMUNITY CITIZENS ASSOCIATION | FCCA

foxhall.org

The Foxhall Community Citizens Association (FCCA) is a volunteer organization for the neighborhoods west of the Georgetown University Campus and Glover Archibald Park that promotes the general interest of residents and homeowners. The FCCA organizes annual community events including a family friendly neighborhood party, a community yard sale, a Halloween costume party, and an annual clean up of Hardy Park. The FCCA publishes a newsletter six times a year and maintains an email listserv. FCCA holds monthly membership meetings at the Hardy Recreation Center with guests speakers of interest to FCCA members.

CLOISTERS WEST HOMEOWNERS ASSOCIATION | CWHO

cloisterswest.org

The Cloisters West community is incorporated as a homeowners association that oversees the tree-lined community located in the northwest corner of historic Georgetown. The CWHO is comprised of a five member governing board who are elected from the homeowners. The CWHO seeks to protect the interests of residents and homeowners and governs by adherence to the standards embodied in their Covenants. CWHO holds monthly board meetings and is responsible for maintaining and enhancing common areas while also assuring the quality, attractiveness, and investment values of the entire community.



GEORGETOWN UNIVERSITY

Government Relations and
Community Engagement
Office of Neighborhood Life

Office of Neighborhood Life

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