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November 25, 2014

Hand Delivered

Anthony Hood, Chairperson
D C Zoning Commission
441 4th Street, NW, Suite 200 South
Washington, DC 20001

**Re: Z.C. Case No. 10-32: Georgetown University Campus Plan
Fall 2014 Compliance Report**

Dear Chairman Hood and Members of the Commission

Enclosed please find Georgetown University's Fall 2014 Compliance Report, which was prepared jointly by the University and the Georgetown Community Partnership. The Report is being filed with the Zoning Administrator today.

Sincerely yours,



David Avitabile

cc Matthew Le Grant, D C Zoning Administrator
Ronald Lewis, ANC 2E
Ed Solomon, ANC 2E
Jeff Jones, ANC 2E
Gayle Trotter, ANC 3D
Conrad DeWitte, Jr, FCCA
Nan Bell, BCA
Jennifer Altemus, CAG
Chris Augustini, Georgetown University
Robert Groves, Georgetown University
David Rubenstein, Georgetown University
Erik Smulson, Georgetown University
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ZONING COMMISSION
District of Columbia

CASE NO. 10-32

EXHIBIT NO. 298

ZONING COMMISSION
District of Columbia

EXHIBIT NO. 398

2014 NOV 25 PM 4:31

Executive Summary

Georgetown University, with the support of the Georgetown Community Partnership (GCP), is pleased to submit this second consensus compliance report regarding its commitments under the 2010 Georgetown University Campus Plan, as provided in ZC Order No. 10-32.

The second year under the Campus Plan has seen a continuation of collegial and productive work by all of the interested stakeholders, including the university, the neighboring community, and the university's students, through the GCP.

Whereas the first year of the campus plan was marked by intensive efforts to plan and launch projects and programs toward fulfilling the university's commitments in its 2010 Campus Plan, the hallmark of the second year has been the introduction and initial implementation, execution, evaluation and enhancement of those programs and projects, and an increased focus as well on collaborative long range planning, now including MedStar Health, that will provide a basis for the 2018 Campus Plan.

Highlights of this second year include

- The GCP has continued to operate in a genuine collegial partnership, with representatives of all stakeholder groups actively engaged in the work begun in 2012 to evaluate existing programming, identify creative solutions to ongoing quality of life concerns, and plan for the implementation of campus plan commitments and the future use of the campus. Outstanding issues remain, particularly in the areas of noise and trash, but the GCP has proven to be an effective, collegial partnership and forum through which to address these issues
- The university has made progress toward a more vibrant living and learning community on the Main Campus, including opening the Healey Family Student Center, breaking ground on the Thompson Athletic Center, and beginning construction on two new on-campus residence halls
- In the last year, the GCP has actively worked on the initial stages of engaging MedStar Health Inc, the owner of MedStar Georgetown University Hospital (MGUH), in its planning, by among other things, creating a 6th working group focused on identifying issues and working with a goal of harmonizing MedStar's plans for its MedStar Georgetown University Hospital with the university's master plan and the concerns of the community.
- The six working groups continued to meet frequently during the year to address key issues.

- **Safety and Student Life**, including reviewing data from the university's SNAP program and University Helpline; developing initiatives and evaluating performance in addressing ongoing off-campus party issues and transient noise on neighborhood streets; and a continued focus on creating a more welcoming on-campus social life.
- **Landlord and Environmental Initiative**, including launching a Basic Business License (BBL) campaign to ensure rental properties are properly licensed and inspected for home safety, and focusing on trash and exterior property condition issues in ways designed to meet the requirements of D C law and the Student Code of Conduct.
- **Transportation and Parking**, including work with transportation consultants to design and execute a second annual survey of traffic and parking impacts, and continued planning for a bus turnaround to maximize use of Canal Road.
- **Communications and Engagement**, including enhanced marketing of existing university programs, events, and resources of interest to the community and increased University participation in community events.
- **Data and Metrics**, including advising on and reviewing compliance with enrollment and housing conditions in the Campus Plan, and advising on data regarding the university's SNAP program and University Helpline.
- **Master Planning**, including reviewing plans for the renovation of the hospital with participation from MedStar representatives.

Construction throughout the campus demonstrates the meaningful progress on the university's commitment to build a more residential, living and learning community. Intensive, collaborative work with the GCP on critical planning and regulatory aspects of each project facilitated the opening of the new student center this fall, and the start of construction on two residence halls and a bus turnaround.

In the area of quality of life programming and results, the year has largely been one of introducing new initiatives and enhancing and strengthening existing programs. Much of the implementation began in the Fall 2013 semester. Some real progress has been made, and we all recognize a need for additional progress. The ongoing work and collegial approach of the GCP should provide a foundation for continued and enhanced progress toward the results we all appreciate are needed.

Further details regarding the university's progress toward the Plan's commitments are provided below, organized by reference to the Paragraphs of the Decision in Z.C. Order No 10-32

Term (Paragraph 1)

- 1 The Campus Plan term is January 1, 2011 to December 31, 2017

Georgetown Community Partnership (Paragraphs 2–4)

2. During the course of the last year, the Georgetown Community Partnership (GCP) has continued supporting implementation of the 2010 Campus Plan commitments and participating in a master planning process that will provide the substantive basis for the successor Campus Plan for the period commencing January 1, 2018.

3. The parties established the GCP for the purpose of facilitating discussion, information sharing, and consensus-based decision-making.

- The GCP is led by a Steering Committee comprised of members of ANC2E, ANC3D, the Citizens Association of Georgetown (CAG), the Burleith Citizens Association (BCA), the Foxhall Community Citizens Association (FCCA), Georgetown University, and the Georgetown University Student Association. The Steering Committee meets quarterly, receives reports from and provides guidance to the six working groups described below, and works on issues related to the university's master planning.
- A representative from MedStar Georgetown University Hospital (MGUH) now serves as an *ex-officio* member of the Steering Committee of the GCP, and additional MGUH staff and consultants are regularly invited to and attend the GCP Steering Committee and Working Group meetings. As the owner of MGUH and the lessee of the portion of the campus where the hospital is located, MedStar Health was encouraged to participate in the GCP, given the significant implications of their planning and activities for other GCP members.
- To accommodate more intensive work on the master planning for the campus and the hospital that will form the basis of the 2018 Campus Plan, the GCP created a Master Planning Working Group in the summer of 2014. This working group meets monthly, and includes all members of the Steering Committee.
- Justice and Sustainability Associates continues to serve as facilitator of the GCP, and representatives of JSA attend all Steering Committee and working group meetings and serve as the GCP's secretary.

- The five topical working groups created to address quality of life issues of shared concern have continued to meet regularly, typically monthly, over the last year. Working groups are composed of neighbors, university staff and faculty, and students, to address issues of shared concern. The working groups are Safety and Student Life, Environment and Landlord Initiatives, Data and Metrics, Transportation and Parking, and Communications and Engagement. Specific efforts of the working groups are described in the following paragraphs of this report.
- The Steering Committee continues to operate under the Terms of Reference to guide its work that were created in 2012.

4. The GCP, through its Data and Metrics, Safety and Student Life, and Transportation and Parking Working Groups, has continued to measure and mitigate the impact of graduate students in the neighborhood, including:

- Reviewing and advising on reported neighborhood incident data collected by the Office of Neighborhood Life, including calls to the University Helpline and to SNAP, and the University's response to and, as appropriate, adjudication of, the incidents,
- Reviewing the bi-annual enrollment and address data maintained by the University and the external review described in Paragraph 12;
- Conducting an inventory and occupancy measure of parking spaces in Burleith, West Georgetown and Foxhall Village;
- Working with the University to collect local addresses from all graduate students during course registration, in the mandatory manner that has historically been done for undergraduate students;
- Providing off-campus orientation materials, including the Hoya Living Guide, to graduate and medical students,
- Continuing to develop alternative transportation options that are appealing to graduate students and identifying ways to market these options to graduate students,
- Continuing to evaluate opportunities to develop graduate housing in the Virginia suburbs near the Main Campus and downtown near the current School of Continuing Studies (SCS) and Law Center campuses. Identification of graduate student housing is a key priority of university leadership.

Undergraduate Housing (Paragraphs 5–7)

5. The university re-located the Magis Row community to 37th Street in Fall 2013, and the 36th Street townhouses have been re-purposed as administrative offices and housing for faculty, staff and graduate students

6 With respect to the undergraduate housing commitments in Paragraph 6

- In Fall 2013, the 65 undergraduate students housed on 36th Street were moved to on-campus housing
- During 2013-2014, the university, in consultation with the GCP, finalized specific plans to satisfy its commitment to house an additional 385 undergraduate students on campus, ensuring that by Fall 2015, 450 additional undergraduate students will be housed by the university, consistent with Paragraph 6 of the Order
 - During the last year, the university designed, received regulatory approvals for, and began renovating the former Jesuit Residence as a residence hall with 148 beds, to open Fall 2015
 - The university also completed the design and regulatory process for the Northeast Triangle residence hall. Construction has begun and this new residence hall with 225 beds will open Fall 2016.
 - To ensure compliance with the Fall 2015 deadline associated with the housing commitment, the university is temporarily renovating two floors of the Leavey Center hotel as residential space with 130-140 beds. The university will also make accommodations in existing residence halls for an additional 105 beds. The beds in the hotel and in existing residence halls will be a temporary solution for one year while the Northeast Triangle residence hall is completed.
 - The university has changed its undergraduate housing policies to increase the number of years undergraduate students are required to live in university-owned housing from two to three years, subject to certain limited exceptions. This policy will become effective in Fall 2015.

7. The university extended its housing policy to apply to transfer students under age 21, as described in Paragraph 7.

Maximum Total Enrollment (Paragraphs 8–12)

8–11. The university has continued to report its enrollment to the GCP and the Zoning Administrator each semester, as required by Paragraph 11. Copies of those reports are attached as Exhibits 1 and 2.

In August 2013, the university opened its downtown campus for the School of Continuing Studies (SCS) at 640 Massachusetts Avenue, NW, and relocated more than 1000 students and related faculty, staff and administrative functions to the new campus.

12. In consultation with the GCP, the university retained Walker & Associates to conduct an independent review of the university's housing and enrollment numbers. The university shared the results of that review with the Data and Metrics Working Group and the Steering Committee in January 2014, and the review was finalized in February 2014

Graduate Student Housing (Paragraph 13)

13. Consistent with the campus plan requirements, the university issued an RFI for graduate housing in November 2012, and is presently exploring opportunities for graduate housing in the Virginia suburbs near Main Campus, and has on-going conversations regarding opportunities near the downtown campuses (Law and SCS).

Quality of Life Initiatives (Paragraphs 14–19)

14. Working in close consultation with the GCP, during the 2013-2014 academic year the university continued to commit substantial financial, personnel, programmatic and intellectual resources to support a safe community, educate students to be good neighbors, and mitigate the impacts of trash, noise and student behavior.

- In 2013, the university created, and over the past year has continued to support and build an Office of Neighborhood Life (ONL) that has as its mission to support a high quality of life for all residents of the neighborhoods surrounding Georgetown University. The Office continues to serve as a resource for students and permanent residents and to execute many of the programs and initiatives in the following paragraphs
 - The office has a dual reporting line to the Office of Student Affairs and the Office of Community Engagement to increase accountability and effectiveness.
 - The office has a staff of five Director of Neighborhood Life, Associate Director of Neighborhood Life, two Community Directors, and a Coordinator of Off-Campus Housing. ONL continues a staffing model

to ensure that its staff is on call seven days a week to address neighborhood concerns

While progress has been made over the last year on quality of life issues, outstanding issues remain, and the GCP continues to address these issues through the working groups. Examples of that work include

14(a) ONL, in consultation with the GCP Environment and Landlord Initiatives Working Group, implemented and is working to enhance a series of initiatives to address concerns about trash and property maintenance in the neighborhood. Specifically

- The plan provides that ONL staff members should walk streets in West Georgetown and Burleigh and document violations of D.C. trash rules and/or the Student Code of Conduct pertaining to trash, recycling and exterior property conditions, including overflowing trashcans, trash on the ground, and trashcans on public space.
 - Violations at student properties are to be documented and reported to Student Conduct. The Office of Student Conduct implemented a new system to address trash, recycling and other exterior property condition violations and to increase the throughput of cases, including a sanction chart specifically for trash violations
 - Violations at non-student properties are to be documented and sent to 311 for follow up from DPW
- The university continues to provide twice-daily trash runs in the West Georgetown and Burleigh neighborhoods with drivers instructed to pick up visible trash. University garbage trucks or carts are to collect bagged and loose trash, containers on the sidewalk with trash overflowing, bulk items, yard waste and litter per the Campus Plan. A map of the university's neighborhood trash collection commitment route is included with this report as Exhibit 3
- ONL and the Burleigh Citizens Association worked together to create a door hanger to educate residents about proper property maintenance and delivered the door hanger to every house in Burleigh
- ONL acquired new property maintenance supplies that students living off-campus can borrow to maintain their yards and exterior property.
- The university runs move-in and move-out drives at the beginning and end of the academic year to collect bulk trash items and items for donation from students living off campus and neighbors.

- Concerned after the first few months of the Fall 2014 semester that these trash initiatives were not consistently achieving the desired result particularly in several “hot spot” areas, university and community members of the GCP met in October 2014 to review and identify additional and enhanced programs that are now being reviewed and implemented in consultation with the Environment and Landlord Initiatives Working Group. Examples of the additional and enhanced programs being considered include:
 - Adding dumpsters near university-owned townhouses for student use. Once implemented, the university will remove individual trash cans from these properties,
 - Exploring options to add dumpsters (or supercans) in alleys near areas where there are high concentrations of properties privately rented to students. Once cans are placed, ONL would work with students to remove or significantly reduce the number of trash cans these properties use,
 - Piloting a trash task force of ONL and university facilities staff who will do daily walks of high impact areas to visually inspect locations for litter, overflowing cans, etc. and to re-educate students in the process and track change over time,
 - Launching a new “deep clean,” provided by ONL and facilities staff, for the most traveled paths through the neighborhoods

14(a)(i). The university has continued to operate the Student Neighborhood Assistance Program (SNAP), a program designed to provide proactive patrols in the neighborhood, to educate students in real time, and to respond to the University Helpline, a phone line designed to be answered 24 hours a day by DPS or Neighborhood Life staff trained to respond to neighborhood concerns. Specifically

- SNAP patrols West Georgetown, Burleith, and Foxhall Village with two vehicles on Thursdays from 10pm-3am, one vehicle Fridays and Saturdays 5pm-10pm, and three vehicles Fridays and Saturdays 10pm-3am. SNAP operates extra shifts on holiday weekends and days and/or weekends with anticipated high activity
- The university continues to maintain the 100% response policy, which provides that the university is to respond to 100% of calls to the University Helpline and “close the loop” with all callers who are receptive to follow up, by reporting on the university response to the call and the outcome of the response
- ONL provides training for the SNAP team aimed at providing a greater consistency in SNAP’s proactive response, and is committed to doing this

training regularly throughout the school year in a way that incorporates feedback from GCP members and student body.

- Concerned after the first few months of the Fall 2014 semester that these initiatives were not consistently achieving the desired result, the university has recently undertaken a review of the SNAP program to ensure that it will operate effectively as intended, and plans to invite students and neighbors to participate in upcoming training sessions.
- The university continues to invite GCP community members to join its weekly meetings with MPD regarding the Reimbursable Detail, and, together, community and university members of the GCP have urged MPD to respond proactively and to provide more comprehensive and timely reports from Reimbursable Detail officers

14(a)(ii). The university continues to operate late night shuttles that service West Georgetown, Burleith, M Street, Dupont Circle, and Adams Morgan, with short intervals on the West Georgetown, Burleith, and M Street Shuttles. The university recorded a decrease in ridership in the Fall 2014 semester, and shared this information with the Safety and Student Life Working Group, and is currently reviewing operational and marketing changes to increase the attractiveness and value of this service.

14(a)(iii). The university continues to require all students living off-campus to attend Hoya Living Orientation, which provides information about resources for students living off campus and highlights the rights and responsibilities of students living in the neighborhood. All students read and sign a community agreement setting out the university's expectations for students living off campus. The Safety and Student Life Working Group has continued to provide input on the orientation program.

- Hoya Living Orientation includes resident voices through videos and highlights student rights and responsibilities in the neighborhood, available resources, and university policies for student behavior in the neighborhood, including tenant rights and responsibilities, home safety; university noise standards off campus and DC noise laws, University sanctions for off-campus conduct, the role of SNAP, GUPD, and MPD in the neighborhood, trash, recycling, and property maintenance regulations and responsibilities, neighborhood safety resources such as GERMS, SafeRides, late-night shuttles, SNAP and GUPD; transportation options serving the neighborhood, University resources such as the Office of Neighborhood Life, the Georgetown Student Tenant Association, and the Student Advocacy Office, and city resources such as DCRA and OTA.

- ONL updated the Hoya Living Guide for the 2014-2015 academic year, with input from the GCP Safety and Student Life Working Group. The guide includes information about rights and responsibilities for students living off campus and available resources. A copy of the updated Hoya Living Guide is included with this report as Exhibit 4.
- ONL continued an expanded orientation program by providing “good neighbor” information as part of New Student Orientation Advisor (OA) training, Resident Assistant (RA) training, freshmen residence hall meetings, and sophomore residence hall floor meetings. ONL also distributed the Hoya Living Guide at these meetings, published the guide on its website, and provided the Hoya Living Guide to the Graduate School and the School of Medicine for distribution to new graduate and medical students.
- ONL, in consultation with the Safety and Student Life, Communications and Engagement, and Transportation and Parking Working Groups, developed an educational campaign to address transient noise called “Know Your Noise.” The GCP convened two brainstorming sessions to develop the campaign, which includes short videos that can be shared on social media; posters with pop culture references and the “Know Your Noise” message, which are posted in late-night shuttles, in on-campus residence halls, and on sandwich boards at the exits of campus during weekend nights. The posters and videos have consistent branding and messaging to make them recognizable and to reinforce the message. Additional measures to address transient noise are in development.

14(a)(iv). The university has continued to operate its 24/7 Helpline.

- GUPD communications officers who answer the Helpline are instructed to use a standard reporting system to capture relevant information for Helpline calls and immediately transmit the report to ONL for follow up.
- ONL trains GUPD communications officers with the goal of ensuring high quality and consistent responses. The university provides training on an ongoing basis, and will be reviewing and enhancing its training of communications officers as part of the review of the SNAP program referenced above.
- The Helpline operates as a single point of contact for all concerns about noise or other quality of life issues off campus, and the university heavily markets the Helpline to permanent residents and students.
 - The university includes information about the Helpline in orientation for off-campus students and in the Hoya Living Guide; through neighborhood and university newsletters; presentations to

neighborhood association meetings, inclusion in Georgetown Current advertisements, and individual contacts with neighbors.

- Community members of the GCP encourage neighbors to call the Helpline in their public meetings, publications, and in individual conversations
- The Communications and Engagement working group has continued to identify and provide opportunities for the university and the community to engage in collegial and mutually-beneficial ways, including
 - Identifying and marketing existing university programs, events, and resources of interest to the community through regular advertisements in the Current Newspapers and through other community and university newsletters, including academic programs for community members, recreational memberships and programs, and performing arts,
 - Participating in and sponsoring community events, committees, and organizations, including Glover Park Day, the annual Burleith Picnic; CAG's Concerts in the Park series, the Georgetown House Tour; Volta Park Day, and the CAG Annual Gala
 - Hosting the annual Community Fair and Tailgate, which features representatives of university departments with resources for the neighborhood, representatives from neighborhood organizations, a free tailgate, and free tickets to a Georgetown football game

14(b). Many of the programs and initiatives listed above were designed in consultation with the GCP during the 2013-2014 academic year. Some are more successful than others so far. The university is aware that this is a work in progress that requires continued monitoring and evaluation to test effectiveness, together with modifications and enhancements as necessary. As indicated above, an intense evaluation of programs designed to address noisy parties and trash is currently underway. GCP guidance and input into this ongoing monitoring, evaluation and enhancement is essential. Off-campus parties, trash and transient noise on the neighborhood streets remain on-going issues of concern. The GCP continues to work on all of these issues intensively and collegially toward achieving the requisite positive results

15. In the last year, the university has maintained policies and practices to make on-campus social life more welcoming and to reduce the impacts of off-campus parties. Examples include

- As detailed below, in Fall 2014, the university opened its new student center. The Healey Family Student Center is located internal to the campus, away from the surrounding neighborhoods, and creates a venue that significantly enhances the opportunities for on campus socializing for students.
- The Code of Student Conduct states “Excessive noise inside or outside a building is unacceptable. If noise can be heard beyond the property line, it is probably too noisy, taking into account the time and the nature of the activity generating the sound.”
 - ONL communicates this language during off-campus orientation and the language is in the Hoya Living Guide. This policy continues to be the standard that SNAP is to use while on proactive patrol.
- The Associate Director of Student Conduct continues to adjudicate off-campus conduct incidents through a process designed to increase transparency and throughput of cases.
 - In December 2013 the university launched “Home Beyond the Hilltop” as an educational and sanction-reducing workshop for first offense violations.
- Students are required to attend an “I Know How to Party” information session prior to hosting a party, as part of the university’s efforts to educate students about hosting gatherings responsibly
- In Spring 2014 the university expanded its open-container program to include the Alumni Square courtyard, LXR courtyard, and Leavey Center esplanade. The open-container program allows smaller groups of students (usually no more than 15-20) to gather in university residential open spaces and socialize together with open containers. Most of these spaces include grills and/or outside furniture for student use as well. To date the program has been successful with no incidents
- GUPD and Residential Living staff manage on-campus student parties to keep them under control and generally do not break up on-campus parties unless they become too large, disruptive, or unsafe.

16. Working with the GCP, the Office of Neighborhood Life has furthered its relationships with city agencies to address quality of life and safety issues in the community.

- ONL developed new relationships with the Office of Neighborhood Engagement and the Office of the Clean City, to assist with environmental quality of life concerns facing students and non-students.

- In December 2013 ONL convened a workshop with neighborhood relations staff from other District universities and representatives of District agencies to share best practices and build relationships
 - Participating agencies included MPD, DPW, DDOT, DCRA, OTA, the Office of the Clean City, and the Office of Neighborhood Engagement
 - The participating universities, including Georgetown University, George Washington University, American University, Howard University, Catholic University, and the University of the District of Columbia held a second workshop in June 2014. A second workshop was held in June 2014 at American University
- ONL and the GCP Environment and Landlord Initiatives Working Group maintain working relationships with the Department of Public Works (DPW), particularly its Solid Waste Education and Enforcement Program (SWEEP). The parties have worked with Helping Hands, a DPW program, with the goal of co-sponsoring community cleanups and helping to educate students about proper waste management
- ONL and the GCP Environment and Landlord Initiatives working group work closely with DCRA toward ensuring all student rental properties have a Basic Business License (see Paragraph 18 below) A representative from DCRA is an active participant in the GCP Environment and Landlord Initiatives working group
- MPD-2D has a new Lieutenant who has worked closely with the Safety and Student Life working group and the Office of Neighborhood Life to provide more police reports from incidents in West Georgetown and Burleith and with more detail.

17 The university maintains an off-campus housing website, which includes a list of recommended rental properties and apartment buildings available outside of Georgetown and Burleith The website also allows for landlords to list properties and for students to search for available properties The Office of Neighborhood Life assists students with finding rental properties off-campus, including properties outside the Georgetown and Burleith neighborhoods

18 The university confirms that every property published on its website as available for rent has a Basic Business License, and it is working with the GCP Environment and Landlord Working Group on an aggressive campaign to ensure student rental properties have a BBL.

- In December 2013 ONL, together with the GCP and DCRA, began a Basic Business License (BBL) campaign to ensure student rental properties in West Georgetown, Burleith, and Foxhall are safe and properly licensed. ONL identified 51 properties with four or more unrelated undergraduate residents and without a BBL. ONL sent letters to those property owners notifying them that they did not have a BBL and offered to assist the property owners in acquiring the license. To date more than half of those property owners have acquired a BBL and many others are in progress.
 - ONL and DCRA also began working with the Georgetown Student Tenant Association (GSTA) to inspect student rental properties with or without a BBL to ensure they are safe and code-compliant. During orientation, ONL encourages students to request an inspection if they are concerned about the safety of their home.
- The University maintains a “Properties of Concern” policy that states properties receiving three or more verified complaints over a two-year period will be added to a “Properties of Concern” list, which is published on the Office of Neighborhood Life website. A property will remain on the list for at least one year and will be removed only if there are no verified complaints for one year from the last verified complaint. Properties on the list will not be eligible to be listed or advertised on the University’s off-campus housing website.
- The university encourages “good neighbor” behavior from landlords by asking landlords that rent to students to sign a landlord pledge, and publishes a list on the off-campus housing website of all landlords that have signed the pledge. To date, 32 landlords have signed such a pledge.
- In spring 2014 ONL advised students from the Georgetown Student Tenant Association (GSTA) on a landlord and property rating website called Roomr. The website is entirely maintained and operated by GSTA and Students of Georgetown, Inc. (The Corp) and allows students to rate and comment on landlords and rental properties.

On-Campus Social Life Improvements (Paragraphs 19–21)

19 The Healey Family Student Center opened on September 5, 2014, and includes an on campus pub, Bulldog Tavern, which opened on November 4, 2014. Other building amenities are described in Paragraph 21.

20. Food trucks have continued to provide late-night food options on campus over the last year, and Epicurean, an on campus restaurant with a bar, has adjusted its hours to serve food 24 hours a day during the academic year and until 2am.

during the summer Alcohol is served in the Epicurean bar until 2 am, consistent with D C law

21. In consultation with the student and community members of the GCP, and consistent with the vision for a more vibrant living and learning campus, the university has continued a number of programs to promote student social life on campus, including

- Providing late-night food options with food trucks, the new Bulldog Tavern, and Epicurean, which is open 24 hours a day during the academic year,
- Enforcement of on-campus party and open container policies that permit greater on-campus social opportunities in the residence halls and in outdoor on-campus spaces (See Paragraph 15 above),
- Reduction in the restrictions for student groups to reserve campus space for academic and social purposes,
- Adding a new sand volleyball court to the courtyard of the Southwest Quad resident halls.

Additionally, the university has facility improvements underway that will improve the student social and recreational experience on campus by creating new activity space on campus

- Opened the Healey Family Student Center, with new student space, including a “great room” with a fireplace overlooking the Potomac, an outdoor terrace with fire pits, music practice rooms, dance studios, a TV lounge, meeting rooms, a new food venue, an on-campus pub, and individual study space,
- The former Jesuit Residence and the Northeast Triangle residence hall will both feature more functional outdoor space, located along heavily trafficked pedestrian corridors, and large community spaces accessible to individual students and student groups,
- The university broke ground on the John R Thompson, Jr Intercollegiate Athletic Center in September 2014, which will provide new practice, study and student activity space for student athletes,
- The university’s master planning process seeks to strengthen the undergraduate residential experience, including planning for new and enhanced academic, social and living spaces on campus.

Comprehensive Transportation Plan (Paragraphs 22–29)

22. The university continues to retain Forest City Washington and Sasaki Associates to assist with the university's master planning process and the development of a more residential Main Campus, including assessing and enhancing the University's transportation network. The university also continues to retain Wells & Associates to assist with transportation planning and design

- **The university continues to work with the GCP, MedStar, and DDOT to maximize the use of the Canal Road entrance for all GUTS routes except the Wisconsin Avenue shuttle, consistent with the goals articulated in Paragraph 22 of the Order. The university is completing the design of a bus turnaround in front of McDonough Gymnasium to serve as the drop-off and pick-up location for GUTS buses, and the turnaround is expected to be completed Fall 2015. The university will provide jitney service from McDonough to north campus, including the Leavey Center and Hospital.**
- **The university is not considering the Loop Road described in the 2010 submission as a possible option, consistent with the Campus Plan.**
- **The university, in consultation with GCP leaders, has initiated planning with DDOT regarding the Canal Road testing required by Paragraph 22. In April 2014 Wells and Associates conducted a preliminary study of anticipated headways and traffic impacts resulting from use of the Canal Road entrance and shared those results with the Transportation and Parking Working Group and with DDOT. The university followed up with DDOT to implement some changes to the signal at the Canal Road entrance. Wells and Associates will conduct a pre-implementation study of the Canal Road entrance in Spring 2015 and a post-implementation study in Fall 2015.**
- **All university GUTS shuttles and late-night shuttles are equipped with GPS, and the university launched a NextGUTS mobile device application with the goal of allowing users to track the location and arrival time of the GUTS shuttles. In response to concerns raised through the GCP, and by members of the university community, the University is monitoring the functionality of NextGUTS and developing operational improvements, in consultation with the Transportation and Parking Working Group.**

23 The university has continued to adhere to its Transportation Demand Management (TDM) plan. Specifically,

- **The university provides eight Zipcar parking spaces on campus and is adding space for four Car2Go vehicles;**
- **University and community leaders have advocated for additional Capital Bikeshare stations on or near campus, and continue to work through the**

Transportation and Parking Working Group and with DDOT to identify potential locations for another Bikeshare station on campus and funding opportunities for a new station. Through its master planning process, the university is exploring additional measures to improve bike and pedestrian access on campus.

- The university is also working with the GCP to communicate more information to faculty and staff including through the University website and mobile application about public transportation resources and on-campus parking resources, including SmartBenefits, two-day and three-day on-campus parking passes, Circulator and Metrobus routes, car sharing and bike sharing services, and proximity of Metrorail stations.
- The university continues to work with GCP members and the Georgetown Business Improvement District (BID) to explore alternative transportation options for the Georgetown neighborhood and the university, including the viability of an aerial gondola to serve the university and the potential to extend the DC streetcar to the university.
- Pursuant to Paragraph 33 the university updated its undergraduate parking policy to prohibit all traditional undergraduate students from parking cars on the streets in West Georgetown, Burleith, and Foxhall, subject to reasonable, very limited exceptions.

24 In Fall 2013, as described in the 2012-2013 Compliance Report (Paragraph 24), the university, GCP, and DDOT have agreed to reassess the need for a left turn lane from Reservoir Road into Entrance 1. Wells and Associates has developed a monitoring plan to provide to DDOT annual vehicle counts at the intersection of Reservoir Road and Entrance 1. The university and MedStar also will share with DDOT plans for the hospital's future construction and use of its on-campus facilities once they have been developed, with an assessment of projected traffic changes associated with those plans. Based on this data, DDOT will determine whether further actions are required regarding this Left Turn Lane.

25 Consistent with the agreement to reassess the need for the Left Turn Lane, the university, through Wells and Associates, will provide traffic counts to DDOT at the Reservoir Road and 38th Street/Gate #1 intersection to determine the need for realignment.

26 The university remains willing to contribute the funding for the design and installation of a new traffic signal for Entrance 3, but awaits DDOT direction on how to proceed with the contribution given the overall reassessment of traffic conditions on Reservoir Road.

27. Wells & Associates completed the annual transportation performance monitoring study outlined in Paragraph 27. The GCP Transportation and Parking Working Group reviewed a draft and the final report was submitted to DDOT by the November 15 deadline.

- The monitoring study includes a mode-split travel survey that Wells & Associates conducted in Spring 2014, an analysis of GUTS ridership and late-night shuttle ridership; an inventory and occupancy count of bike racks on campus, an inventory and occupancy count of vehicular parking on campus; an inventory and occupancy count of parking spaces in West Georgetown, Burleith, and Foxhall Village, an analysis of the university's use of Capital Bikeshare, Zipcar, Car2Go; an analysis of other Transportation Demand Management (TDM) initiatives, including carpooling and SmartBenefits; and recommendations for improving communication to faculty and staff about alternative transportation modes to the Main Campus.
- MedStar is preparing its own transportation report and the university and MedStar are working to provide joint reports in future years.

28. To minimize traffic and parking impacts, the Department of Performing Arts is adhering to the Campus Plan requirement that weekday evening performances expected to draw more than 100 visitors will not begin before 7:00pm.

29. To minimize traffic and parking impacts, Georgetown University Athletics is adhering to the Campus Plan requirement that weekday athletic events at Harbin Field expected to draw over 100 visitors must begin before 4:00pm or after 7:00pm.

Parking (Paragraph 30-33)

30. The university has maintained a parking inventory of no more than 4,080 parking spaces as outlined in Paragraph 30. The university continues to explore electronic monitoring of on-campus parking resources to better manage the inventory and occupancy campus parking. The university provides eight Zipcar and four Car2Go spaces on campus, which are not counted toward the university's overall parking cap.

31. The university continues to provide incentives to encourage students not to bring cars to campus, including

- Maintaining Zipcar and Car2Go vehicles on campus,
- Exploring the possible expansion of the Capital Bikeshare program;

- Communicating alternative transportation options as part of off-campus orientation

32. The university, through the GCP and other community organizations, has worked actively to address on-street parking issues, including

- The university's mode-split survey included questions about on-street parking to better understand the impact that university members have on the availability of on-street parking and to guide development of tools to encourage alternative transportation modes to campus.
- The university continues to participate in an on-going community review of parking policies in the surrounding neighborhood and business district
- The university has also encouraged students to use public transportation and/or satellite parking facilities.
- In Fall 2013 the University relocated 1,000 graduate students in the School of Continuing Studies (SCS) to its new downtown campus at 640 Massachusetts Avenue NW. The relocation of these students has reduced the evening demand for on street parking in West Georgetown

33 The university updated its undergraduate parking policy to prohibit undergraduate students from bringing cars to campus and parking them on the street in West Georgetown, Burleith, and Foxhall Village, subject to reasonable exceptions In summer 2013, the university notified all undergraduate students and parents of undergraduate students This policy is in the Code of Student Conduct

Limitation on University's Property Acquisitions (Paragraph 34)

34 During the current period of the campus plan, the university has complied with limits on property acquisitions and has not sought to purchase or enter into a lease or other agreement for additional property in Georgetown, Burleith, or Foxhall for use as student housing

Medical Facilities (Paragraph 35)

35. The university and the GCP actively engaged MedStar during 2013-2014, with the goal of developing a master plan for the entire campus footprint, including that portion occupied by MGUH. As discussed, the GCP created a sixth working group dedicated to MedStar and university master planning, MedStar representatives now regularly participate in several of the working groups; and a representative from MedStar is an *ex-officio* member of the Steering Committee

The university entered into a Letter of Agreement with MedStar outlining university, community, and hospital principles for master planning, and a timeline for planning milestones through June 2015. On behalf of MedStar, the university filed an application with the Zoning Commission as an amendment to the 2010-2017 Campus Plan and further processing of the 2010-2017 Campus Plan, to permit construction of the Proton Therapy addition. A copy of the Letter of Agreement between the university and MedStar was included as an exhibit with that filing. The Zoning Commission approved the construction of the Proton Therapy addition by order dated July 17, 2014

Kehoe Field Enclosure (Paragraphs 36-37)

36-37. The university has not yet enclosed Kehoe Field. When and if it does, it will do so consistent with paragraph 36 and in consultation with the GCP.

Reporting and Compliance Review (Paragraph 38)

38. The university submits this report to the GCP and to the Zoning Administrator in satisfaction of the annual compliance report requirement. The University will continue to file this compliance report annually.

Campus Plan Boundary

39. The campus plan boundaries remain the same.

Revised Campus Plan

40. A revised campus plan was prepared in consultation with the GCP and submitted to the Zoning Commission in November 2012.

Human Rights Act

41. The university remains in compliance with the Human Rights Act.

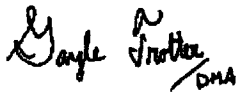
Respectfully submitted,



Christopher Augustini
Chief Operating Officer
Georgetown University



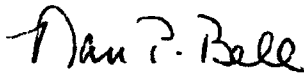
Ronald Lewis
Chair, ANC2E



Gayle Trotter
ANC3D



Jennifer Altemus
Board Member
Citizens Association of Georgetown



Nan Bell
President
Burleith Citizens Association



Conrad J. Dewitte, Jr
Board Member
Foxhall Community Citizens Association

EXHIBIT 1



Georgetown University
2010-2017 Campus Plan
Enrollment and Housing Report
Zoning Commission Case No. 10-32
Condition 11

Fall 2013 Report
Prepared: December 2013

Enrollment & Housing Report Notes

This Enrollment & Housing Report fulfills the requirement in Condition 11 of the D.C. Zoning Commission Order No. 10-32 of October 10, 2012. Condition 11 states:

The University shall provide the GCP, prior to the end of each Spring and Fall semester, a complete report on the student enrollment maximums set forth in Conditions 8-10 above. The report shall also contain information on the full-time, traditional undergraduate enrollment as defined in the 2000 Campus Plan, other categories of undergraduate students (as defined under the 2000 Campus Plan as well as under this Campus Plan), enrollment in the School of Continuing Studies, and graduate student enrollment. The report shall also contain the number and location of all University-provided student housing. The Report shall contain a certificate as to its accuracy signed by the Provost of the University. A copy of the Report shall also be filed with the Zoning Administrator.

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Maximum Total Enrollment

Note. All Fall 2013 enrollment data is based on Registrar's reporting date of September 27, 2013

Condition 8: Main Campus Student Headcount

For the duration of the Campus plan, the Main Campus student headcount shall not exceed 14,106 students. The Main Campus student headcount shall be defined as the Georgetown University total student body, minus the number of students (by headcount) who are not registered for any courses located at the Main Campus (e.g. students who are registered for courses located only at off-campus locations (such as the Law Center, SFS-Qatar, Georgetown Downtown, and other locations not at the Main Campus ("off-campus")), students studying abroad, and continuous registration students) and, starting in Fall 2012, senior citizens auditing courses located at the Main Campus

GU Response

	2011-2012		2012-2013		2013-2014	
	Fall 2011	Spring 2012	Fall 2012	Spring 2013	Fall 2013*	Spring 2014
Main Campus Student Headcount	13,452	13,088	13,150	12,803	12,070	

* The significant reduction resulted from the move of more than 1,000 School of Continuing Studies students to Georgetown Downtown

See Attachment A: Main Campus Student Headcount Details for the methodology of calculating the Main Campus student headcount.

Condition 8b: School of Continuing Studies Satellite Location

By December 31, 2013, the University shall locate at least 1,000 students enrolled in the School of Continuing Studies (SCS) at one or more satellite locations not within zip code 20007

GU Response

One semester before the required date, the University opened a new site in August 2013 called “Georgetown Downtown”, located at 640 Massachusetts Avenue, NW, Washington, DC. Georgetown Downtown houses the School of Continuing Studies (SCS).

	Fall 2013
School of Continuing Studies at Georgetown Downtown	1,187

See Attachment B: School of Continuing Studies Headcount Details for the methodology of calculating the SCS student headcount

Condition 8c: Senior Citizen Auditor Program

The University shall maintain the senior citizen auditor program

GU Response

	2011-2012		2012-2013		2013-2014	
	Fall 2011	Spring 2012	Fall 2012	Spring 2013	Fall 2013	Spring 2014
Senior Auditors	51*	60	72	61	82	

* Senior Auditors did not factor into calculations until Spring 2012 Included for completeness and purposes of comparison

Condition 9: Traditional Undergraduate Program Student Headcount

The Traditional Undergraduate Program student headcount shall not exceed 6,675 students. For purposes of this condition, the Traditional Undergraduate Student headcount shall be defined as the Main Campus student headcount as defined in Condition 8 plus students studying abroad minus the number of graduate students, professional students, students enrolled in the School of Continuing Studies, non-degree students, and students returning for their second degree in nursing, all by headcount

GU Response

	2011-2012		2012-2013		2013-2014	
	Fall 2011	Spring 2012	Fall 2012	Spring 2013	Fall 2013*	Spring 2014
Traditional UG Student Headcount	6,653	6,557	6,607	6,462	6,684	

See Attachment C. Traditional Undergraduate Program Student Headcount Details for the methodology of calculating the Traditional Undergraduate Program student headcount.

* As discussed with the Georgetown Community Partnership Steering Committee, the Traditional Undergraduate Enrollment exceeded the enrollment maximum of 6,675 students by 9 students (.13%) as of September 27, 2013, the Census Date for Georgetown’s Official Statistics for Students and IPEDS reporting. This resulted from an unusually high and unexpected admissions yield in acceptances, and less “melt” in students who pay a deposit and do not matriculate. Going forward the University is reviewing and enhancing its enrollment management procedures to maintain compliance with the cap as of the Census Date.

Condition 10: Medical Student Program Headcount

The Medical Student Program headcount shall not exceed 830 students. For purposes of this condition, the Medical Student Program headcount shall be defined as all students enrolled in the Doctor of Medicine (MD) degree program that are registered in at least one course on the Main Campus.

GU Response

	2011-2012		2012-2013		2013-2014	
	Fall 2011	Spring 2012	Fall 2012	Spring 2013	Fall 2013	Spring 2014
Medical Student Headcount	804	799	808	804	800	

Condition 11, Part 1: Full-Time, Traditional Undergraduate and School of Continuing Studies Enrollment (2000 Campus Plan)

The report shall also contain information on the full-time, traditional undergraduate enrollment as defined in the **2000 Campus Plan**, other categories of undergraduate students (as defined under the 2000 Campus Plan as well as under this Campus Plan), enrollment in the School of Continuing Studies, and graduate student enrollment

GU Response

	2011-2012		2012-2013		2013-2014	
	Fall 2011	Spring 2012	Fall 2012	Spring 2013	Fall 2013	Spring 2014
Main Campus Student Headcount	6,102	5,735	6,067	5,728	6,105	

Details of fall 2011, 2012 and 2013 full-time, traditional undergraduate enrollment can be found in Attachment D: Full-Time, Traditional Undergraduate Enrollment Details.

	2011-2012		2012-2013		2013-2014	
	Fall 2011	Spring 2012	Fall 2012	Spring 2013	Fall 2013	Spring 2014
SCS on Main Campus	1,431	1,414	1,360	1,287	265	

* See Attachment E School of Continuing Studies Enrollment Details for the methodology of calculating the Main Campus School of Continuing Studies Enrollment for Fall 2013

Condition 11, Part 2: University Provided Student Housing

The report shall also contain the number and location of all University-provided student housing

GU Response

Undergraduate Bed Count

Building Name	Location	2012 – 2013*	Fall 2013**
Alumni Square	Main Campus	348	356
Copley Hall	Main Campus	320	320
Darnall Hall	Main Campus	318	318
Harbin Hall	Main Campus	440	440
Henle Village	Main Campus	459	464
Kennedy	Main Campus	301	307
LXR (Loyola, Xavier, Ryder)	Main Campus	289	289
McCarthy	Main Campus	292	307
Nevils Building	Main Campus	225	225
New South	Main Campus	392	407
Reynolds	Main Campus	202	209
Townhouses (inside boundary)**	Main Campus	290	235
Village A	Main Campus	498	498
Village C East	Main Campus	288	287
Village C West	Main Campus	391	391
Total Undergraduate Beds		5,053	5,053

* Undergraduate Bed Counts for Fall 2012 and Spring 2013 were the same

** As stated in the full Report to the Zoning Commission dated November 2013

Condition 5 The University re-located the Magis Row community to 37th Street in Fall 2013, and the 36th Street townhouses have been re-purposed as administrative offices and housing for faculty, staff and graduate students

Condition 6 With respect to the undergraduate housing commitments in Paragraph 6: In Fall 2013, the 65 undergraduates housed on 36th Street were moved to on-campus housing

Georgetown University

Fall 2013 Report – Condition 11

Condition 11, Part 3: Certificate of Accuracy

The Report shall contain a certificate as to its accuracy signed by the Provost of the University.

GU Response

I certify that having reviewed the enrollment numbers provided by the University Registrar, and verified by the Office of Assessment and Decision Support, based on the official statistics used for the University's IPEDS report that this document accurately reflects the Hilltop enrollment at Georgetown University for Fall 2013

Robert M Groves 12/18/13

Robert M. Groves, Ph.D

Provost

Georgetown University
Fall 2013 Report Attachments

Attachments

Attachment A: Main Campus Student Headcount Details

As detailed below, the Main Campus student headcount shall be defined as the Georgetown University total student body, minus the number of students (by headcount) who are not registered for any courses located at the Main Campus (e.g. students who are registered for courses located only at off-campus locations (such as the Law Center, SFS-Qatar, and other locations not at the Main Campus ("off-campus")), students studying abroad, and continuous registration students) and, starting in Fall 2012, senior citizens auditing courses located at the Main Campus.

	2011-2012		2012-2013		2013-2014	
	Fall 2011	Spring 2012	Fall 2012	Spring 2013	Fall 2013	Spring 2014
Georgetown University total student body	17,130	16,741	17,357	16,714	17,849	
Less Law Center	-2677	-2,536	-2,722	-2,574	-2,730	
Less SFS-Qatar	-190	-188	-240	-238	-252	
Plus Law Center and SFS-Q students who take a class on the Main Campus	33	37	31	37	38	
Less School of Continuing Studies who take all classes off campus					-1,187	
Less other students who take all classes at an off-campus location (e.g. online, South America)	-342	-492	-700	-712	-998	
Less Study Abroad	-410	-310	-398	-249	-448	
Less Continuous Registration	-92	-104	-106	-114	-120	
Less Senior Citizen Auditors	NA	-60	-72	-61	-82	
Main Campus Student Headcount	13,452	13,088	13,150	12,803	12,070	

Georgetown University
Fall 2013 Report Attachments

Attachment B: School of Continuing Studies Headcount Details

SCS students that take courses exclusively at Georgetown Downtown and do not come to Main Campus

	SCS Main Campus Enrollment	Fall 2013
Total SCS Enrollment		1,637
MA Liberal Studies	170	
DA Liberal Studies	64	
Non-degree Graduate Students on Main Campus	96	
<i>Subtotal Graduate Students on Main Campus</i>	<i>330</i>	
BA Liberal Studies (cross campus)	38	
Senior Auditors on Main Campus	82	
<i>(Less) Total SCS Students on Main Campus</i>	<i>450</i>	-450
SCS Students at Georgetown Downtown		1,187

Attachment C: Traditional Undergraduate Program Student Headcount Details

The Traditional Undergraduate Program student headcount shall not exceed 6,675 students. For purposes of this condition, the Traditional Undergraduate Student headcount shall be defined as the Main Campus student headcount as defined in Condition 8 plus students studying abroad minus the number of graduate students, professional students, students enrolled in the School of Continuing Studies, non-degree students, and students returning for their second degree in nursing, all by headcount.

	2011-2012		2012-2013		2013-2014	
	Fall 2011	Spring 2012	Fall 2012	Spring 2013	Fall 2013	Spring 2014
Main Campus Student Headcount	13,452	13,088	13,150	12,803	12,070	
Plus students studying abroad	410	310	398	249	448	
Less graduate and professional students:	-6460	-6,148	-6,304	-5,983	-5,328	
Less students enrolled in non-traditional undergraduate programs:						
Undergraduate School of Continuing Studies	-251	-221	-171	-157	-38	
Accelerated Second Degree BSN	-157	-100	-148	-115	-124	
Non-degree	-341	-372	-318	-335	-344	
Traditional Undergraduate Program Headcount	6,653	6,557	6,607	6,462	6,684	

Georgetown University
Fall 2013 Report Attachments

Attachment D: Full-Time, Traditional Undergraduate Enrollment Details (2000 Campus Plan)

Per the 2000 Campus Plan, the full-time, traditional undergraduate student count excludes students studying abroad, non-degree students, part-time students, students returning to school for a second undergraduate degree in nursing, veterans, students over 25, and commuters.

	2011-2012		2012-2013		2013-2014	
	Fall 2011	Spring 2012	Fall 2012	Spring 2013	Fall 2013	Spring 2014
Georgetown University total student body	17,130	16,741	17,357	16,714	17,849	
Less Law Center	-2677	-2,536	-2722	-2574	-2730	
Less Medical Center (professional)	-835	-830	-829	-825	-826	
Less Graduate School (Main, Med Center, MSB)	-4542	-4302	-4433	-4204	-4,498	
Less Graduate SCS	-1322	-1317	-1317	-1262	-1,400	
Less Graduate School Online	-164	-264	-504	-491	-759	
Total Undergraduate Enrollment	7,590	7,492	7,552	7,358	7,636	
Less SFS-Qatar	-190	-188	-240	-238	-252	
Less Remaining Study Abroad	-399	-299	-391	-231	-432	
Less Remaining Non-Degree Students	-445	-504	-422	-411	-453	
Less Remaining Part-Time Students	-145	-487	-134	-459	-135	
Less RNs Returning to School FT	-157	-100	-148	-115	-122	
Less Remaining Traditional Veterans	-58	-60	-66	-70	-69	
Less Remaining Students Over 25	-33	-39	-28	-46	-24	
Less Remaining Commuters	-61	-80	-56	-60	-44	
Main Campus Student Headcount	6,102	5,735	6,067	5,728	6,105	

Attachment E: School of Continuing Studies Enrollment Details

The following table calculates the Main Campus School of Continuing Studies (SCS) Enrollment based on the same methodology used to determine the Main Campus Student Headcount.

	2011-2012		2012-2013		2013-2014	
	Fall 2011	Spring 2012	Fall 2012	Spring 2013	Fall 2013	Spring 2014
Total School of Continuing Studies Enrollment	1,573	1,598	1,560	1,480	1,637	
Less Students who take all classes at the Downtown location					-1,187	
Less Students Studying Abroad					0	
Less Continuous Registration and Students with No Class Meetings	-91	-124	-128	-132	-103	
Less Senior Citizen Auditors	-51	-60	-72	-61	-82	
Main Campus SCS Enrollment	1,431	1,414	1,360	1,287	265	

EXHIBIT 2



Georgetown University
2010-2017 Campus Plan
Enrollment and Housing Report
Zoning Commission Case No. 10-32
Condition 11

Spring 2014 Report
Prepared: May 2014

Enrollment & Housing Report Notes

This Enrollment & Housing Report fulfills the requirement in Condition 11 of the D.C. Zoning Commission Order No. 10-32 of October 10, 2012. Condition 11 states:

The University shall provide the GCP, prior to the end of each Spring and Fall semester, a complete report on the student enrollment maximums set forth in Conditions 8-10 above. The report shall also contain information on the full-time, traditional undergraduate enrollment as defined in the 2000 Campus Plan, other categories of undergraduate students (as defined under the 2000 Campus Plan as well as under this Campus Plan), enrollment in the School of Continuing Studies, and graduate student enrollment. The report shall also contain the number and location of all University-provided student housing. The Report shall contain a certificate as to its accuracy signed by the Provost of the University. A copy of the Report shall also be filed with the Zoning Administrator.

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Maximum Total Enrollment

Note: All Spring 2014 enrollment data is based on the University Registrar's reporting date of February 3, 2014. All Fall 2013 enrollment data is based on University Registrar's reporting date of September 27, 2013.

Condition 8: Main Campus Student Headcount

For the duration of the Campus plan, the Main Campus student headcount shall not exceed 14,106 students. The Main Campus student headcount shall be defined as the Georgetown University total student body, minus the number of students (by headcount) who are not registered for any courses located at the Main Campus (e.g. students who are registered for courses located only at off-campus locations (such as the Law Center, SFS-Qatar, Georgetown Downtown, and other locations not at the Main Campus ("off-campus")), students studying abroad, and continuous registration students) and, starting in Fall 2012, senior citizens auditing courses located at the Main Campus.

GU Response

	2011-2012		2012-2013		2013-2014	
	Fall	Spring	Fall	Spring	Fall	Spring
Main Campus Student Headcount	13,452	13,088	13,112	12,846	12,043	11,849

See Attachment A: Main Campus Student Headcount Details for the methodology of calculating the Main Campus student headcount.

Condition 8b: School of Continuing Studies Satellite Location

By December 31, 2013, the University shall locate at least 1,000 students enrolled in the School of Continuing Studies (SCS) at one or more satellite locations not within zip code 20007.

GU Response

One semester before the required date, the University opened a new site in August 2013 called “Georgetown Downtown”, located at 640 Massachusetts Avenue, NW, Washington, DC. Georgetown Downtown houses the School of Continuing Studies (SCS).

	Fall 2013	Spring 2014
School of Continuing Studies at Georgetown Downtown	1,253	1,170

See Attachment B: School of Continuing Studies Headcount Details for the methodology of calculating the SCS student headcount.

Condition 8c: Senior Citizen Auditor Program

The University shall maintain the senior citizen auditor program.

GU Response

	2011-2012		2012-2013		2013-2014	
	Fall	Spring	Fall	Spring	Fall	Spring
Senior Auditors *	51	60	72	61	82	82

* Senior Auditors did not factor into calculations until Spring 2012. Included for completeness and purposes of comparison.

Condition 9: Traditional Undergraduate Program Student Headcount

The Traditional Undergraduate Program student headcount shall not exceed 6,675 students. For purposes of this condition, the Traditional Undergraduate Student headcount shall be defined as the Main Campus student headcount as defined in Condition 8 plus students studying abroad minus the number of graduate students, professional students, students enrolled in the School of Continuing Studies, non-degree students, and students returning for their second degree in nursing, all by headcount.

GU Response

	2011-2012		2012-2013		2013-2014	
	Fall	Spring	Fall	Spring	Fall	Spring
Traditional UG Student Headcount	6,653	6,557	6,607	6,462	6,684	6,554

See Attachment C: Traditional Undergraduate Program Student Headcount Details for the methodology of calculating the Traditional Undergraduate Program student headcount.

Condition 10: Medical Student Program Headcount

The Medical Student Program headcount shall not exceed 830 students. For purposes of this condition, the Medical Student Program headcount shall be defined as all students enrolled in the Doctor of Medicine (MD) degree program that are registered in at least one course on the Main Campus.

GU Response

	2011-2012		2012-2013		2013-2014	
	Fall	Spring	Fall	Spring	Fall	Spring
Medical Student Headcount	804	799	808	804	800	792

Condition 11, Part 1: Full-Time, Traditional Undergraduate and School of Continuing Studies Enrollment (2000 Campus Plan)

The report shall also contain information on the full-time, traditional undergraduate enrollment as defined in the **2000 Campus Plan**, other categories of undergraduate students (as defined under the 2000 Campus Plan as well as under this Campus Plan), enrollment in the School of Continuing Studies, and graduate student enrollment.

GU Response

Traditional Undergraduates

	2011-2012		2012-2013		2013-2014	
	Fall 2011	Spring 2012	Fall 2012	Spring 2013	Fall 2013	Spring 2014
Main Campus Undergraduate Student Headcount	6,102	5,735	6,067	5,728	6,105	5,766

See Attachment D: Full-Time, Traditional Undergraduate Enrollment Details.

School of Continuing Studies

	2011-2012		2012-2013		2013-2014	
	Fall	Spring	Fall	Spring	Fall	Spring
SCS Students on Main Campus	1,431	1,414	1,360	1,287	226	229

See Attachment E: School of Continuing Studies Enrollment Details for the methodology of calculating the Main Campus School of Continuing Studies Enrollment for AY 2013-2014.

Condition 11, Part 2: University Provided Student Housing

The report shall also contain the number and location of all University-provided student housing. Undergraduate Bed Counts are based on reports from the Office of Residential Living, which are prepared the Friday of the first full week of Fall and Spring classes.

GU Response

Undergraduate Bed Count

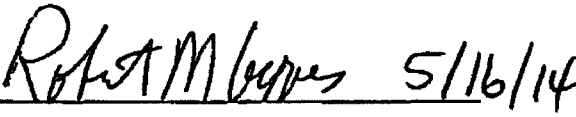
Building Name	Location	2012-2013		2013-2014	
		Fall	Spring	Fall	Spring
Alumni Square	Main Campus	348	344	356	356
Copley Hall	Main Campus	320	320	320	320
Darnall Hall	Main Campus	318	318	318	318
Harbin Hall	Main Campus	440	440	440	440
Henle Village	Main Campus	459	459	464	464
Kennedy	Main Campus	301	301	307	307
LXR (Loyola, Xavier, Ryder)	Main Campus	289	289	289	289
McCarthy	Main Campus	292	292	307	307
Nevils Building	Main Campus	225	225	225	225
New South	Main Campus	392	396	407	407
Reynolds	Main Campus	202	202	209	209
Townhouses	Main Campus	290	290	235	239
Village A	Main Campus	498	498	498	498
Village C East	Main Campus	288	288	287	287
Village C West	Main Campus	391	391	391	391
Total Undergraduate Beds		5,053	5,053	5,053	5,057

Condition 11, Part 3: Certificate of Accuracy

The Report shall contain a certificate as to its accuracy signed by the Provost of the University.

GU Response

I certify that having reviewed the enrollment numbers provided by the University Registrar, and verified by the Office of Assessment and Decision Support, based on the official statistics used for the University's IPEDS report that this document accurately reflects the Hilltop enrollment at Georgetown University for Fall 2013 and Spring 2014.

 5/16/14

Robert M. Groves, Ph.D.

Provost

Attachments

Attachment A: Main Campus Student Headcount Details

As detailed below, the Main Campus student headcount shall be defined as the Georgetown University total student body, minus the number of students (by headcount) who are not registered for any courses located at the Main Campus (e.g. students who are registered for courses located only at off-campus locations (such as the Law Center, SFS-Qatar, and other locations not at the Main Campus ("off-campus")), students studying abroad, and continuous registration students) and, starting in Fall 2012, senior citizens auditing courses located at the Main Campus.

	2011-2012		2012-2013		2013-2014	
	Fall	Spring	Fall	Spring	Fall	Spring
Georgetown University total student body	17,130	16,741	17,357	16,714	17,849	17,000
Less Law Center	-2,677	-2,536	-2,722	-2,574	-2,730	-2,616
Less SFS-Qatar	-190	-188	-240	-238	-252	-248
Plus Law Center and SFS-Q students who take a class on the Main Campus	33	37	31	37	38	42
Less School of Continuing Studies who take all classes off campus					-1,253	-1,170
Less other students who take all classes at an off-campus location (e.g. online, South America)	-342	-492	-738	-669	-967	-718
Less Study Abroad	-410	-310	-398	-249	-448	-287
Less Continuous Registration	-92	-104	-106	-114	-112	-72
Less Senior Citizen Auditors	NA	-60	-72	-61	-82	-82
Main Campus Student Headcount	13,452	13,088	13,112*	12,846*	12,043**	11,849

*** AY 2012-2013:** The Zoning Commission Order requires an independent review each January to certify the accuracy the enrollment and University-provided housing numbers in the Fall and Spring Enrollment and Housing Reports. In preparing for the review, Georgetown University discovered that students enrolled in a new Master of Arts in Applied Economics program housed on the Main Campus were inadvertently categorized with a similar program located in Santiago, Chile. As a result (noted in *italics*, the Main Campus Student Headcount as previously reported for Fall 2012 was overstated by 38 students (meaning, the reported enrollment of 13,150 was 38 students higher than the actual enrollment of 13,112), and the Main Campus Student Headcount for Spring 2013 was understated by 43 students (meaning, the reported enrollment of was 43 students lower than the actual enrollment of 12,846). Notwithstanding the error, the University

Georgetown University
Spring 2014 Report Attachments

remained in full compliance with the Main Campus Student Headcount cap as well as all other enrollment and housing requirements of the Campus Plan order for both the Fall 2012 and Spring 2013 semesters.

**** AY 2013-2014:** In reviewing and refining the counting methodologies related to the move of courses offered on Main Campus in the School of Continuing Studies to Georgetown Downtown, adjustments were made the related to course renumbering and an inadvertent double count of 27 graduate students.

The count of students on the Main Campus decreased from 12,070 to 12,043 in Fall 2013.

Attachment B: School of Continuing Studies Headcount Details

SCS students that take courses exclusively at Georgetown Downtown and do not come to Main Campus.

	Fall 2013 *	Spring 2014
Total SCS Enrollment	1,637	1,549
MA Liberal Studies	170	144
M Professional Studies	2	1
D Liberal Studies	64	64
Non-degree Graduate Students on Main Campus	28	22
<i>Subtotal Graduate Students on Main Campus</i>	<i>264</i>	<i>231</i>
BA Liberal Studies (cross campus)	38	66
Non-Degree UG	0	1
<i>Subtotal Undergraduate Students on Main Campus</i>	<i>38</i>	<i>67</i>
Senior Auditors on Main Campus	82	82
<i>(Less) Total SCS Students on Main Campus</i>	<i>-384</i>	<i>-379</i>
SCS Students at Georgetown Downtown	1,253	1,170

*** Fall 2013:** Adjustments were made to the totals of School of Continuing Studies students taking classes on the Main Campus and exclusively at Georgetown Downtown. The report listed 450 students as taking classes on Main Campus with 1,187 SCS students taking classes Downtown. The correct totals are 384 and 1,253, respectively. In reviewing and refining the process, it was discovered that 66 students in the Master of Professional Studies program were inadvertently included as Main Campus non-degree graduate students and that only two had taken classes on Main Campus.

Correct definitions have been applied to Spring 2014 calculations.

Changes to Fall 2013 Report	Reported	Actual
Master of Professional Studies students taking classes on Main Campus	0	2
Non-degree students on Main Campus	96	28
<i>Subtotal Graduate Students on Main Campus</i>	<i>330</i>	<i>264</i>
<i>Total SCS Students on Main Campus</i>	<i>450</i>	<i>384</i>
SCS Students at Georgetown Downtown	1,187	1,253

Attachment C: Traditional Undergraduate Program Student Headcount Details

The Traditional Undergraduate Program student headcount shall not exceed 6,675 students. For purposes of this condition, the Traditional Undergraduate Student headcount shall be defined as the Main Campus student headcount as defined in Condition 8 plus students studying abroad minus the number of graduate students, professional students, students enrolled in the School of Continuing Studies, non-degree students, and students returning for their second degree in nursing, all by headcount.

	2011-2012		2012-2013		2013-2014	
	Fall	Spring	Fall	Spring	Fall	Spring
Main Campus Student Headcount	13,452	13,088	13,150	12,803	12,043*	11,894
Plus students studying abroad	410	310	398	249	448	287
Less graduate and professional students:	-6,460	-6,148	-6,304	-5,983	-5,301*	-5,088
Less students enrolled in non-traditional undergraduate programs:						
Undergraduate School of Continuing Studies	-251	-221	-171	-157	-38	-66
Accelerated Second Degree BSN	-157	-100	-148	-115	-124	-83
Non-degree	-341	-372	-318	-335	-344	-322
Traditional Undergraduate Program Headcount	6,653	6,557	6,607	6,462	6,684	6,554

* Fall 2013: See note Attachment A: Main Campus Student Headcount Details regarding AY 2013-2014. (Page 14)

There is no change in the Traditional Undergraduate Program headcount.

Attachment D: Full-Time, Traditional Undergraduate Enrollment Details (2000 Campus Plan)

Per the 2000 Campus Plan, the full-time, traditional undergraduate student count excludes students studying abroad, non-degree students, part-time students, students returning to school for a second undergraduate degree in nursing, veterans, students over 25, and commuters.

	2011-2012		2012-2013		2013-2014	
	Fall	Spring	Fall	Spring	Fall	Spring
Georgetown University total student body	17,130	16,741	17,357	16,714	17,849	17,000
Less Law Center	-2677	-2,536	-2,722	-2,574	-2,730	-2,616
Less Medical Center (professional)	-835	-830	-829	-825	-826	-816
Less Graduate School (Main, Med Center, MSB)	-4,542	-4,302	-4,433	-4,204	-4,498	-4,198
Less Graduate SCS	-1,322	-1,317	-1,317	-1,262	-1,400	-1,326
Less Graduate School Online	-164	-264	-504	-491	-759	-603
Total Undergraduate Enrollment	7,590	7,492	7,552	7,358	7,636	7,441
Less SFS-Qatar	-190	-188	-240	-238	-252	-248
Less Remaining Study Abroad	-399	-299	-391	-231	-432	-267
Less Remaining Non-Degree Students	-445	-504	-422	-411	-453	-433
Less Remaining Part-Time Students	-145	-487	-134	-459	-135	-500
Less RNs Returning to School FT	-157	-100	-148	-115	-122	-79
Less Remaining Traditional Veterans	-58	-60	-66	-70	-69	-61
Less Remaining Students Over 25	-33	-39	-28	-46	-24	-30
Less Remaining Commuters	-61	-80	-56	-60	-44	-57
Main Campus Student Headcount	6,102	5,735	6,067	5,728	6,105	5,766

Attachment E: School of Continuing Studies Enrollment Details

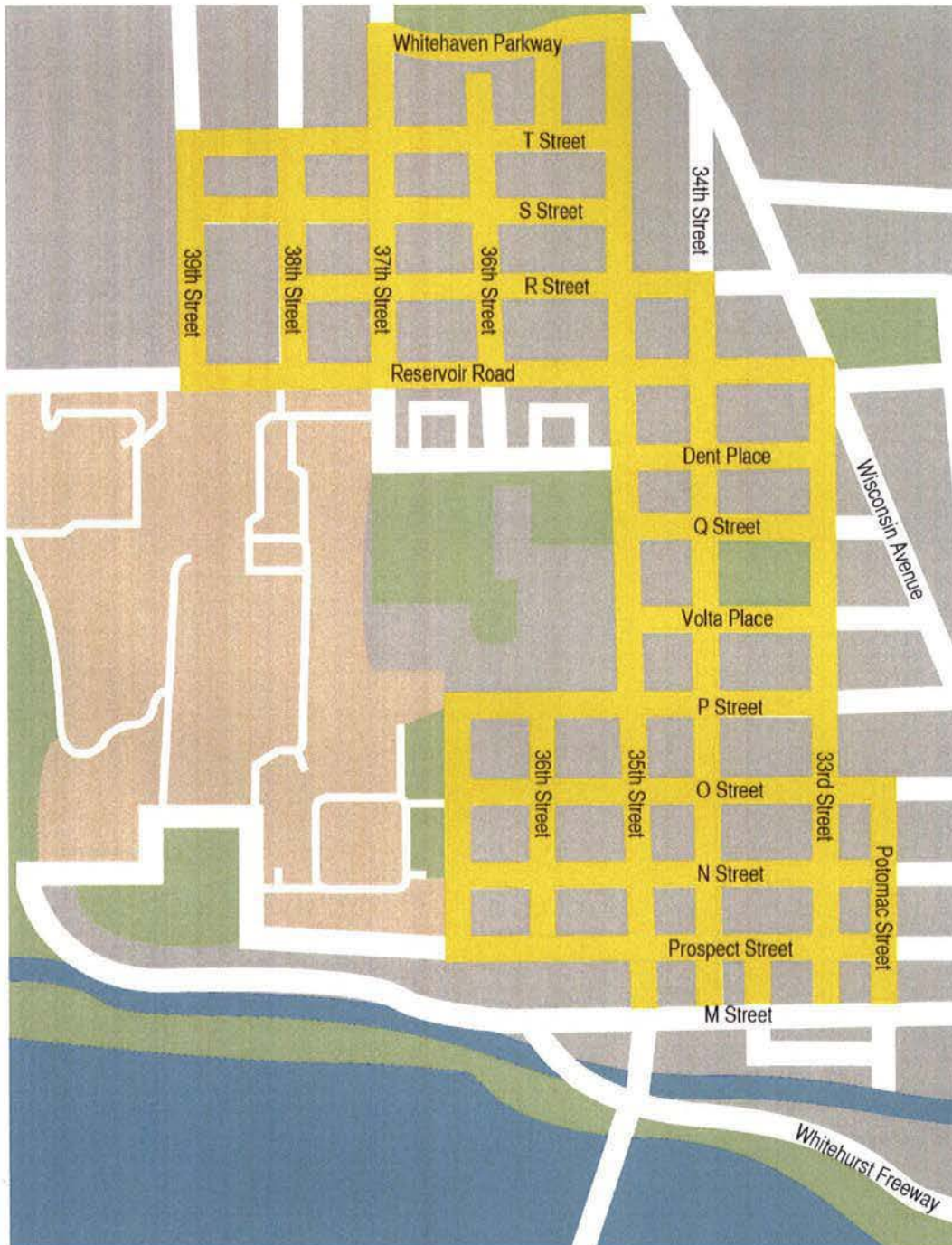
The following table calculates the Main Campus School of Continuing Studies (SCS) Enrollment based on the same methodology used to determine the Main Campus Student Headcount.

	2011-2012		2012-2013		2013-2014	
	Fall	Spring	Fall	Spring	Fall*	Spring
Total School of Continuing Studies Enrollment	1,573	1,598	1,560	1,480	1,637	1,549
Less Students who take all classes at the Downtown location					-1,253	-1,170
Less Students Studying Abroad					0	0
Less Continuous Registration and Students with No Class Meetings	-91	-124	-128	-132	-76	-68
Less Senior Citizen Auditors	-51	-60	-72	-61	-82	-82
Main Campus SCS Enrollment	1,431	1,414	1,360	1,287	226	229

* Fall 2013: See note Attachment A: Main Campus Student Headcount Details regarding AY 2013-2014. (Page 14)

The net result is fewer SCS students on Main Campus. The same methodology has been applied to Spring 2014.

EXHIBIT 3



University collects trash in highlighted areas.



GEORGETOWN UNIVERSITY
Planning and Facilities Management
Recycling and Waste Management

TWICE DAILY TRASH COLLECTION

GEORGETOWN COLLECTS:

- Bagged and loose trash (e.g. items on the ground)
- Containers on sidewalk with trash overflowing
- Bulk items
- Yard waste
 - Mondays only

DEPARTMENT OF PUBLIC WORKS COLLECTS:

- Combined recyclables
 - Burleith: Thursdays
 - West Georgetown: Fridays
- Cardboard
 - Must be flattened and next to recyclables
- Yard waste
 - Burleith: Thursdays
 - West Georgetown: Fridays
- Hazardous materials (paint, e-waste, etc.)
 - Students: Take to Harbin Garage
 - Non-students: Take to Fort Totten
- Bulk items
 - Must call 311 to schedule a pick-up

EXHIBIT 4

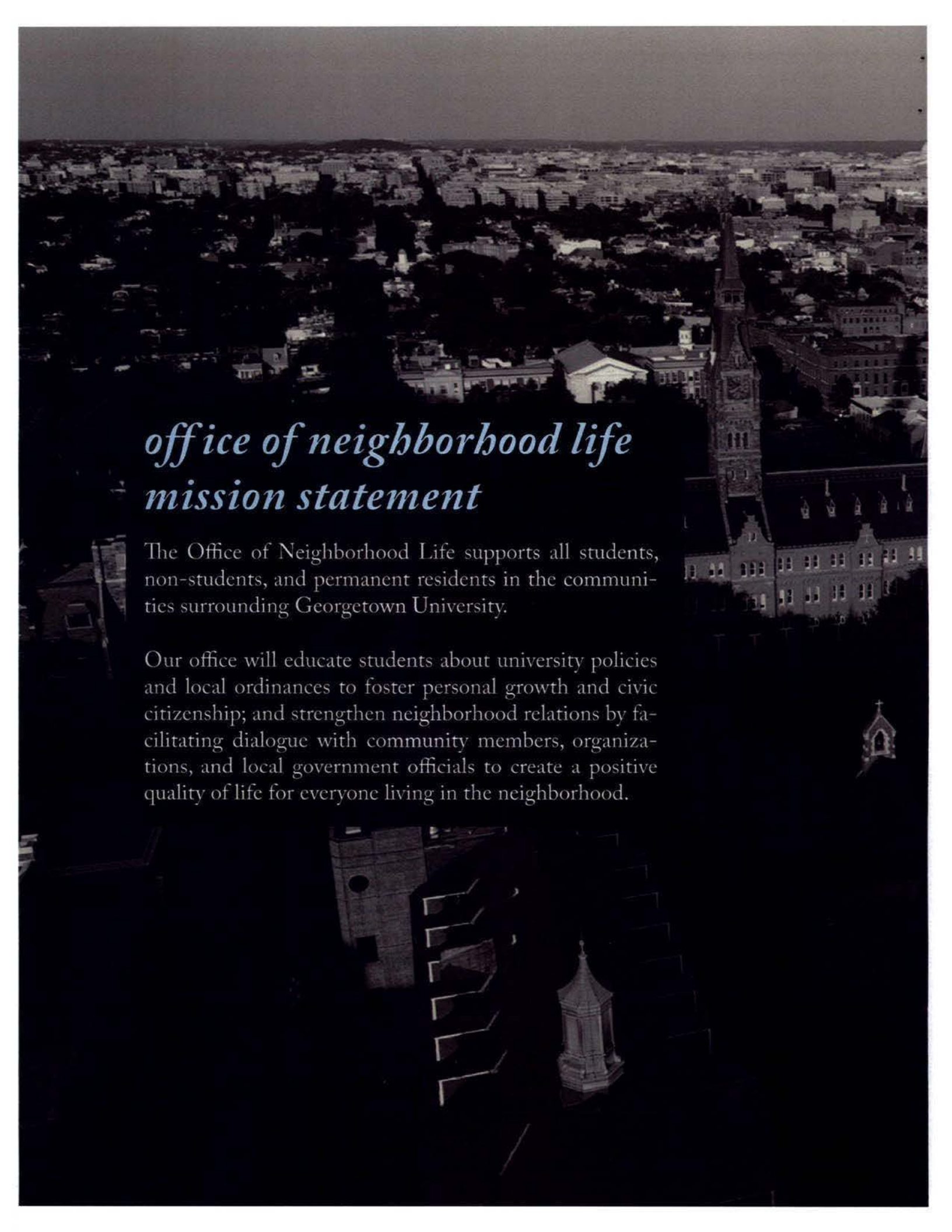


hoya living guide

GEORGETOWN UNIVERSITY

Division of Student Affairs

Office of Neighborhood Life

An aerial photograph of Georgetown University and the surrounding city of Washington, D.C. The image shows a dense urban landscape with numerous buildings, streets, and green spaces. A prominent church with a tall steeple is visible on the right side of the image. The text is overlaid on the left side of the image.

office of neighborhood life *mission statement*

The Office of Neighborhood Life supports all students, non-students, and permanent residents in the communities surrounding Georgetown University.

Our office will educate students about university policies and local ordinances to foster personal growth and civic citizenship; and strengthen neighborhood relations by facilitating dialogue with community members, organizations, and local government officials to create a positive quality of life for everyone living in the neighborhood.

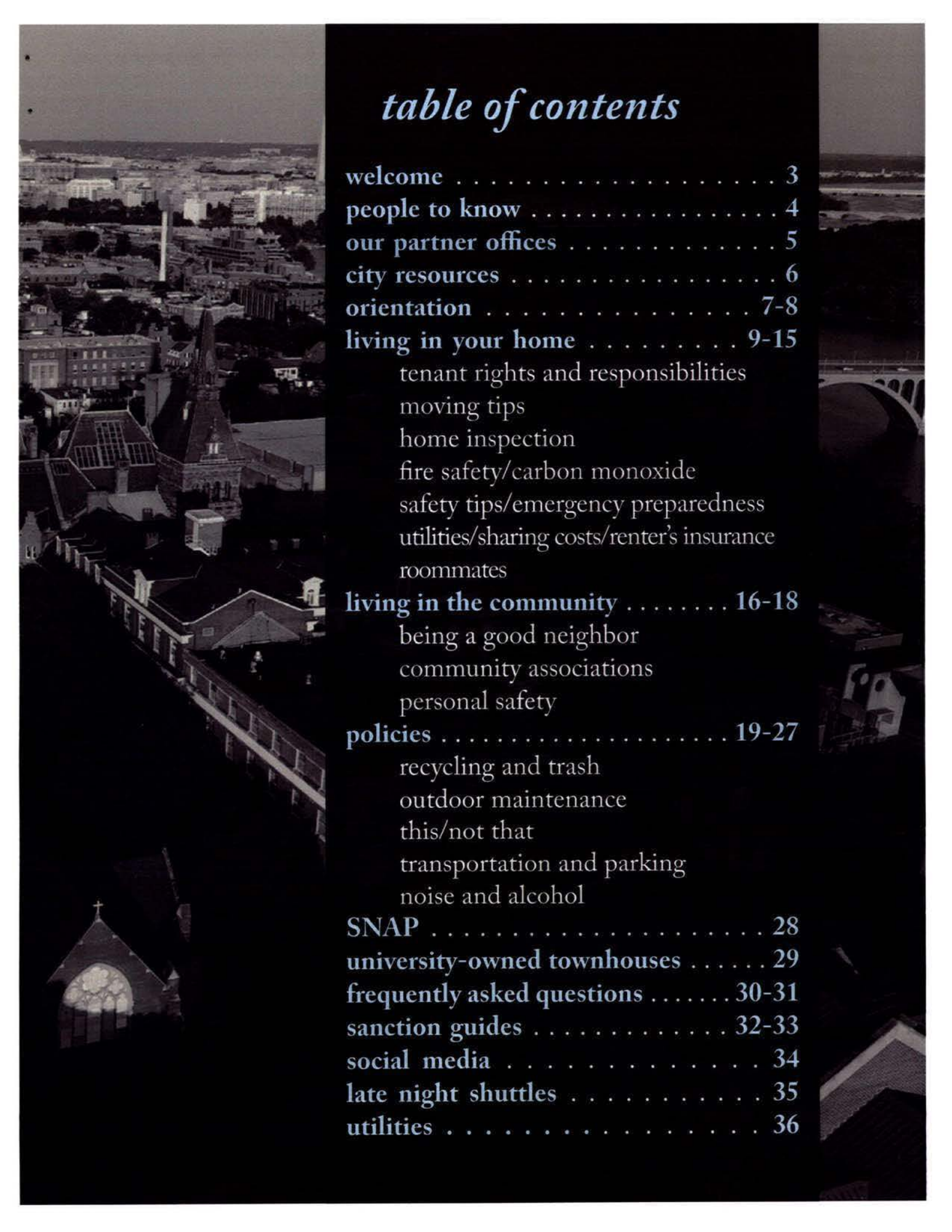
An aerial photograph of a city, likely Philadelphia, showing a mix of urban architecture. A prominent church spire with a cross is visible in the lower-left quadrant. In the upper-right, a large bridge spans a body of water. The city's grid pattern and various building styles are clearly visible.

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welcome to the office of neighborhood life

On behalf of the Office of Neighborhood Life, welcome to the neighborhood! Our office supports students, non-students and permanent residents in the communities surrounding the University to ensure you live in a clean, safe and quiet neighborhood. Our office provides programs, resources and support services to assist you in living within the neighborhoods close to Georgetown University.

The Hoya Living Guide is intended to provide valuable information that will help make living in the neighborhood a rewarding experience and a time for personal learning and growth. The Neighborhood Life staff are available to assist in whatever way we can. Please don't hesitate to stop by the office at 1300 36th Street (at the corner of N and 36th), call the office at (202) 687-5138 or email the team at neighborhoodlife@georgetown.edu. Our website studentliving.georgetown.edu/offcampus/ also has a lot of great information that can help you navigate living in the District of Columbia.

We're here to support you and hope you have the best year yet on the Hilltop living in the neighborhood!

Hoya Saxa,
Cory Peterson



Where you can contact us:

The Office of Neighborhood Life is located at 1300 36th Street N.W., the yellow brick building at the corner of 36th and N Streets N.W. Stop by and pick up valuable pamphlets, booklets and other information that will provide useful information for living off campus. Visit our office and ask us questions or get help with any issues you have living off campus. We're here to help you. You can also call us at 202-687-5138, email neighborhoodlife@georgetown.edu, like us on Facebook, and follow us on Twitter @GUneighborhood.

Office hours:

Monday - Friday:

9:00 a.m. - 5:00 p.m.

Weekend hours available.

studentliving.georgetown.edu/off-campus

The goals of the Office of Neighborhood Life reflect the missions of Student Affairs:

1. Teach students personal responsibility and respect for others.
2. Promote health and safety of students and the community.
3. Help students prepare for lives of civic engagement.

people to know



Cory S. Peterson

Director

csp37@georgetown.edu
202-687-0364

Cory was born and raised in Salt Lake City, Utah and attended the University of Utah where he received a Bachelors of Science in both Psychology and Mass Communications. While at the University of Utah, Cory became an initiated member of the Pi Kappa Alpha fraternity. Cory later moved to Texas and graduated in 2006 from Texas A&M University with a Master of Science in Higher Education Administration. In fall 2006 Cory started working in the Office of Residential Living before moving to the Office of Neighborhood Life in Spring 2013.



Carol Galladian, Ph. D.

Associate Director

cg881@georgetown.edu
202-687-3428

Carol was born in Beirut, Lebanon and raised in Germantown, Maryland. She attended Towson University where she obtained a Bachelors of Science in Political Science and Mass Communications and a Master of Science in Educational Leadership. Carol then attended Morgan State University where she obtained her Doctor of Philosophy in Higher Education Administration. She joined the Office of Neighborhood Life in 2013. Carol's hobbies include working out, playing volleyball, and traveling.



Laura-Céline Mueller

Program Coordinator

lcm56@georgetown.edu
202-687-7764

Laura-Céline Mueller was born in Berlin, Germany and moved to the DC area when she was 7 years old. She completed her B.S. in International Business at Strayer University and has a Project Management Certificate from Georgetown University. She began working at Georgetown in Auxiliary and Business Services in 2010 and moved over to the Office of Neighborhood Life in the Fall of 2013. She's the proud Mom of 2 year old boy, loves music, and being outdoors.



Theon O'Connor

Community Director, Burleith

tso2@georgetown.edu
202-687-5138

Originally from Kingston, Jamaica, Theon graduated with a B.A. in Government from Georgetown University. During his student life at Georgetown, Theon was engaged in various CSJ programs including Grassroot Hoyas and a mentoring program he created known as Georgetown University Mentors and Tutors.

Community Director, West Georgetown

Coming soon!



Michelle Siemietkowski, M.A.L.S./M.A.

Off Campus Chaplain

siemietm@georgetown.edu
chaplainmichelle@gmail.com
202-687-4731
Office: Leavey Center 425

Michelle is the Chaplain-in-Residence for off-campus students and the Director of Residential Ministry in the Office of Campus Ministry. A proud graduate of Georgetown University, Michelle has been rooting for the Hoyas for over 20 years. She lives in West Georgetown with her family. Born and raised Catholic, Michelle celebrates all faith traditions and what we may learn from each other. Her ministry is rooted in meeting students where they are and journeying with them through their college years.

partner offices

Georgetown Student Tenant Association

gs-ta.org | gstenantassociation@gmail.com | Appointments by request



The GSTA is a 501(c)3 organization, spearheaded by GUSA, to help protect the rights of student tenants off campus. We offer several services: education, lease review, and direct advocacy. Our direct advocacy service allows us to file complaints on behalf of students who are experiencing problems with their landlord. We operate on a case-by-case basis; students have an opportunity to meet with a tenant advocate in the GUSA office on campus. GSTA is a peer-administered service and cannot offer legal advice. All client information is strictly confidential.

Student Advocacy Office

www.gustudentassociation.org/student-advocacy-office/ | Office Hours: M-F from 1-5pm



The SAO is a student-run office that is housed in the Executive branch of the Georgetown University Student Association. It serves as a resource center for student rights and helps students navigate the university adjudication system through free and confidential advising. We offer several services: provide confidential advice on a student's specific case, explain the disciplinary process, assist students in preparation for their disciplinary meeting, help students with writing appeals and upon request, accompany students to their disciplinary meeting.

Office of Student Conduct

studentconduct.georgetown.edu | 202.687.4553 | studentconduct@georgetown.edu

The Office of Student Conduct supports Georgetown University's Catholic and Jesuit educational mission by enforcing regulations designed to promote an environment in which students can develop intellectually, morally, spiritually, and socially while exercising a balance of partnership and autonomy. As a Georgetown University student living off campus, you have the unique opportunity to represent these values beyond the Hilltop in our community. You are strongly encouraged to familiarize yourself with the policies within the Code of Student Conduct (Code), as you become acclimated to life in the neighborhood. Furthermore, it is important for you to understand that inherent in the privilege of being a Georgetown University student, you are held to high community standards related to off-campus noise and disorderly conduct, as defined in the Code. Please do not hesitate to email, call, or drop by our office on the 5th floor of the Leavey Center if you any questions regarding the Code or the University expectations for you as an off-campus student.

Office of Community Engagement

communityengagement.georgetown.edu | communityengagement@georgeotwn.edu

The Office of Community Engagement helps to fulfill Georgetown's commitment to the common good in the District of Columbia and the metropolitan region. We support the University's long-term growth and economic development efforts, including the University's master planning; facilitate and develop relationships with community organizations and local governments; support faculty research and scholarship in our local communities; and strengthen the University's partnership with our neighbors.



city resources

311

ouc.dc.gov | 311 | @311DCgov

Dial 311, 24 hours a day, 365 days a year, to request trash removal, report a missed trash pick-up, request bulk trash pick-ups, request a pothole repair, and make other service requests. Additionally, the DC 311 smartphone app empowers residents to be proactive in reporting issues in their neighborhood and city with an instant application on their smartphone device.

Department of Consumer and Regulatory Affairs (DCRA)

dcra.dc.gov | 202.442.4400 | @DCRA

DCRA protects the health, safety, economic interests, and quality of life for residents, businesses, and visitors in the District of Columbia by ensuring building, housing, and safety code compliance and regulating business. DCRA conducts inspections and provides consumer education and advocacy services. DCRA also issues Basic Business Licenses (BBLs) to owners of rental properties, which is needed to be in compliance with D.C. landlord-tenant law.

Office of the Tenant Advocate (OTA)

ota.dc.gov | 202.719.6560 | @OTAinDC

OTA helps tenants understand the Rental Housing Act of 1985 (rent control) and the Rental Housing Conversion and Sale Act of 1980. OTA advocates for, educates, and provides outreach for D.C. tenants.

D.C. Department of Public Works (DPW)

dpw.dc.gov | 202.673.6833 | @DCDPW

DPW provides municipal services in two distinct program areas: environmental services/solid waste management and parking enforcement. Both contribute to making District streets and public spaces clean, safe, attractive, and accessible.

Solid Waste Education and Enforcement Program (SWEEP)

dpw.dc.gov | 202.737.4404 | @DCDPW

DPW is in charge of enforcing all sanitation regulations for the District. SWEEP inspectors and investigators work with residents and businesses to keep the District clean and also supports neighborhood clean-ups through the Helping Hand program.

D.C. Metropolitan Police

mpdc.dc.gov

EMERGENCY: 911

NON-EMERGENCY: 311



completing orientation

Local Address Information

It is University policy for all undergraduate students to provide the University with their local telephone number (land line or cell), and the name, e-mail address, and telephone number of their next of kin. Further, all undergraduate students who live off campus must provide their current local off campus address. Students who are not in compliance with these regulations will be ineligible to register for the following semester. Additionally, students who are not in compliance with this policy could be charged with a violation of the Code of Student Conduct. For more information, visit studentconduct.georgetown.edu.

Hoya Living Orientation

Every fall, the Office of Neighborhood Life offers an orientation for students living off campus. All undergraduate students living off campus are required to attend one of the orientation sessions.

Orientation sessions include information students need to live safely and responsibly off campus, including safety in the local neighborhoods; D.C. laws on noise, alcohol, and trash disposal; becoming part of the local communities; building relationships with neighbors; and keeping a safe and secure dwelling.

Before classes begin, students living off campus will be notified via e-mail of all the orientation sessions available. Students who fail to attend a session will be ineligible to register for classes for the next semester.

Three Requirements for Completing Orientation

- ☐ Attendance at Hoya Living Orientation
- ☐ Community Agreement Signed
- ☐ Updated local address provided (in MyAccess)





community agreement

Georgetown University is a Catholic and Jesuit institution bordering several residential neighborhoods in the District of Columbia. The University expects students to uphold their responsibilities as members of the community and to comply with the University Code of Student Conduct and the laws and ordinances of the District of Columbia.

I have chosen to live in a residential neighborhood and understand that I have specific rights and obligations both to my fellow students and non-student neighbors.

I understand that, as an individual living in the District of Columbia, I have the right to:

- Live in a dwelling that is safe and code-compliant
- Live in a neighborhood that is clean and free from garbage
- Live undisturbed by excessive levels of noise
- Advocate for my rights as a tenant

I understand that the University is committed to:

- Providing support to me through my Community Director and the Office of Neighborhood Life
- Providing a fair and transparent adjudication process for any conduct issues

I also understand that living off campus is a privilege, and that as a condition of living off-campus, I have obligations and responsibilities both as a student and as a member of the community. I agree to:

- Act in accordance with the ethos and values of Georgetown University and comply with the laws of the District of Columbia
- Abide by the Code of Student Conduct and Georgetown University policies, as well as reasonable requests from University officials that may relate to noise, trash, home maintenance, vehicle rules or other issues
- Understand that I am subject, through the adjudication process, to sanctions for any violations of the University Code of Student Conduct and may be moved on campus for repeated violations of the University Code of Student Conduct and be responsible for any financial obligations associated with relocation
- Abide by the University noise policy, which states, “excessive noise inside or outside a building is unacceptable.” This will mean that if noise can be heard beyond the property line, it is probably too noisy, taking into account the time and nature of the activity generating the sound
- Treat my fellow students and non-student neighbors with respect and foster goodwill in my community
- Dispose of my garbage in the proper manner and keep my property free of garbage
- Maintain my property, remove weeds, cut high grass, and shovel my sidewalk in the winter
- Read, understand, and agree to the policies and requirements as described in the Code of Student Conduct and Hoya Living Guide provided by the Office of Neighborhood Life

I have read and agree to the terms of this Agreement.



living in your home

Know Your Rights as a Tenant

Before you sign, read your lease.

No matter where you live, reading your lease and familiarizing yourself with your responsibilities before you sign it is one of the most important things you can do in protecting your rights as a tenant. Failure on the part of the tenants to be aware of their obligations as spelled out in the written lease does not release them from those obligations. Once you sign, get a copy of it and keep it for future reference.

Be sure that any changes or additions to the lease are agreed to by you and your landlord and are included in the lease before it is signed. If an addendum to the lease is agreed to and added later, this should also be signed by you and your landlord.

Know Your Responsibilities as a Tenant

Abide by the terms of the lease, including timely payment of rent.

When you move into your house or apartment, document any and all damages or maintenance issues that already exist and give the list to your landlord. Take photos and keep records of things that need repair and when the repairs get made. Keeping timely, accurate, and detailed records can help resolve disputes or maintenance issues more quickly.

Talk with your landlord about entry into your dwelling by the landlord, workers or contractors the landlord has hired, inspectors, and prospective tenants. Know whose responsibility it is to maintain the property around your home, including whose job is it to mow the grass, trim the weeds, and clear the sidewalks and steps of snow and ice.

If you are experiencing trouble with your landlord, there are several resources available in the Office of Neighborhood Life and D.C.'s Office of the Tenant Advocate (OTA).

Security Deposit

A security deposit is an amount of money paid by a tenant to a landlord to provide protection to a landlord in case a tenant fails to meet the obligations in a lease or rental of a property.

How much can a landlord charge?

According to D.C. law, the amount of the security deposit cannot exceed the amount of the tenant's first full month's rent.

What responsibilities does the landlord have to save my deposit?

All security deposits must be deposited by the landlord in an interest bearing escrow account established and held in trust in a financial institution in the District of Columbia.

What can a landlord use a security deposit for?

A landlord can use a security deposit to cover repair expenses for damage to the property caused by you or your guests. A landlord cannot use the security deposit to pay for damage caused by normal wear and tear.

After I move out of my unit, how much time does my landlord have to return the deposit?

According to D.C. law your landlord has 45 days to either return the deposit or notify you by certified mail that he or she plans to withhold some or all of the deposit to cover expenses for repairing damage caused to the property.

How do I recover my deposit if my landlord improperly withholds it?

First, submit a demand letter by certified mail to your landlord requesting the return of your security deposit. If the landlord continues to improperly withhold your security deposit, you may have to bring legal action against the landlord. Contact the Office of Neighborhood Life or the Office of Tenant Advocate for assistance.



living in your home

Move-in Tips

- Make sure you complete a walk-through form, available on the student living website at studentliving.georgetown.edu/off-campus/moving/.
- You should also complete a Fire Safety Checklist. This can be found at the U.S. Consumer Product Safety Commission's website at www.cpsc.gov/en/Safety-Education/Safety-Guides/Home/Fire/.
- Contact the utility providers to put your name(s) on the account. (See page 36.)
- If necessary change your driver's license and car details. (See our Transportation and Parking Policy on page 13).
- Register to vote!
- Check that your mail is being forwarded to your new address.

Move-out Tips

- Know when your lease ends and/or the date you must renew it.
- Know how much notice you need to give your landlord before you move out. You must give notice based on the date your rent is due (ex. June 1 vs. June 15).
- Complete another walk-through form, available on the student living website, before you leave.
- Put your notice in writing. Make sure your notice includes the following:
 - Current date
 - Your name
 - Your current address
 - Your current phone number
 - Date you intend to move out
 - Date you will exchange keys
 - Your future phone number
 - Your future address
- Request a walkthrough of your apartment to see what needs to be fixed/cleaned.
- If your landlord is unable to do a walk-through, request (in writing) a list of what is required of you before you move out.

Packing

- Get suggested items: boxes, packing materials, tape, rope, plastic bins, dolly, cleaning supplies, a vacuum, spackle, etc.
- Prepare to remove ALL personal items from the house.
- Clean thoroughly. If you hire an outside cleaning company, keep receipts for cleaning supplies and cleaners.
- Clean/fix all items your landlord discussed with you during your walk-through.
- Take a video and/or pictures of your apartment.
- Ask your landlord to do another walk-through with you and have them sign off on your move-in check list. If you don't have a move-in check list, ask them to write a statement, acknowledging the residence is clean.

Returning Keys

- Return your keys in person.
- If you are unable to return keys in person, send them certified mail, return receipt requested and insure it. A landlord can continue to charge you until your keys are returned and can charge you for a lock change.
- Ask the landlord to sign a statement acknowledging the return of your keys.

Send any requests, problems, or follow up to phone conversations/in-person conversations in writing to your landlord by certified mail with return receipt requested.





living in your home

Home Inspections

Through the Georgetown Community Partnership, Georgetown University is partnering with the Department of Consumer and Regulatory Affairs (DCRA) to help students schedule home safety inspections. DCRA has the power to enforce building codes and regulations on property owners. The University is absolutely concerned about the health and safety of students living in the neighborhood. There could be issues or housing violations in your rental property that pose serious threats to your health and safety, so we encourage every tenant to make sure their home has a BBL and has been recently inspected.

What is a BBL?

When property owners decide to rent a house, basement apartment, apartment building, a condominium, or simply a portion of their home, the District of Columbia requires that they obtain a Basic Business License (BBL). The property owner must apply for and obtain a BBL with DCRA to legally rent any property in DC.

What's the purpose of the inspection?

A condition to obtain a BBL is satisfactory completing an inspection of the rental property. The reason for necessitating an inspection is to ensure that the home, basement apartment, apartment building, and condominium meet minimum building codes and have basic life safety requirements, such as egress, proper electrical systems, smoke/carbon monoxide detectors, etc.

Does my landlord need to give consent for an inspection?

No, your landlord does not need to give you permission to schedule an inspection and they are not required to be present during one. However, at least one tenant of the rental property must be present during the inspection.

What if none of my roommates will be home during an inspection?

The inspector must have access to every room in the rental property to satisfactorily complete an inspection, with only one tenant needing to be present. If you and your roommates cannot be there, or feel uncomfortable for any reason, a representative from the Georgetown Student Tenant Association (GSTA) can represent you during the inspection. You will need to sign a waiver allowing the GSTA the right to be present.

How long does it take to complete an inspection?

It depends on the size of the rental property and how many violations it may or may not have, but inspections generally take between 15 minutes and 1 hour to complete. You can make a list of concerns to direct the inspector's attention to areas of the home where you are experiencing issues, to speed along the inspection process as well.

How can I check to see if my property has a BBL?

Anyone can verify if a rental property has a BBL, using the online Property Information Verification System (PIVS).

- Go to <http://pivs.dcra.dc.gov/property/search>
- Type in your address
- Scroll down, looking for "BBL" on the left side of the page

If your rental property does not have a BBL, you can contact our office at 202.687.5138 or directly call the DCRA Inspection Unit at 202.442.9557. If your rental property does have a BBL, you can still schedule an inspection if you're concerned about the condition of a room or the property.

Have questions? Contact your Community Director in the Office of Neighborhood Life.



living in your home

Fire Safety and Carbon Monoxide

The law is intended to protect you from fire hazards. Don't rent any apartment or house without checking the following:

- Request that your landlord present a Basic Business License for the property before you sign the lease.
- Contact DCRA at 202-442-4400 or go to the DCRA website to schedule a complete inspection of the house.
- There must be two accessible exits from every sleeping quarter. For a window to be considered accessible, it must be large enough and low enough to the ground that you can climb out.
- Nobody may live in the same room as a furnace or an oil meter.

Use the following checklist for your apartment or house to be sure you're safe in case of a fire:

- Check to make sure that you have working smoke detectors by testing them once a month. Change the batteries in your smoke detector every six months, and make sure they're never disconnected.
- Make sure at least one smoke detector is on every floor of the house. They should be located near each bedroom, either on the ceiling or just a few inches below the ceiling on the wall.
- The detector should have a distinct warning signal that you'll be sure to hear whether you're awake or asleep.

Carbon monoxide detectors: If your carbon monoxide detector goes off, any time of day or night, please call 703-750-1000 for emergency carbon monoxide services. (To use these services, you must be a Washington Gas customer.) If you are not a Washington Gas customer, contact your gas company about similar services. Contact your landlord if you are not sure who your gas company is.

Evacuation Plan

- Make an evacuation plan and an alternate evacuation plan in event of fire or gas leak. Rehearse the escape plan and routes you will take. Make sure you have an outdoor meeting location where everyone will go, so that you can be sure everyone has made it out safely.

Other basic fire measures:

- Do not use extension cords whenever possible. When you have to use them, make sure they, and all other wires, never have to go under rugs or over doorways.
- Do not overload electrical outlets.
- Keep combustible materials like curtains, sheets, and rugs away from appliances that may heat up, like computers, TVs, stoves, microwaves, or heaters.
- Make sure that piles of paper and trash are kept tidy and away from wires and heating appliances.
- Never leave a stove unattended while cooking.
- Remember to turn off ovens and stoves when finished.
- Do not smoke in your home.

The Office of Neighborhood Life through the Friends of Rigby Foundation has fire extinguishers and smoke/carbon monoxide detectors for properties should students want additional fire safety equipment.

living in your home

Home Safety Tips

- All doors in your house should be locked at all times, even when you are home. Landlords are required to provide effective locks for residences - contact your landlord if you have any concerns about security devices in your house.
- Don't give burglars an opportunity to gain easy access to your home. Keep your windows locked at all times.
- Leave an outside light on at night.
- If someone you don't know enters your residence, call 911 immediately.
- Keep your valuables out of sight at all times to discourage potential burglars. Record information about your electronics, including make, model, and any serial numbers in the event they are stolen or missing.
- Secure your laptop. Make sure that you purchase a lock for your laptop and keep it locked, even when in your home.
- Register your bicycle with the Georgetown University Police Department (GUPD). Buy a quality lock for your bike to protect against theft.

Emergency Preparedness

For information on the University's emergency response and operating status, and to sign up for HoyAlert, visit preparedness.georgetown.edu.





living in your home

Utilities

Taking care of your home involves knowing the companies that provide you with service. You need to know your utility providers to report problems and pay your bills. Most leases do not include utilities, which are usually a separate monthly fee. Check with your landlord to know who provides the utilities.

Be sure to write down customer service phone numbers just in case your power is out or your internet is down. Some of the more common numbers are included in the back of the Hoya Living Guide.

Renter's Insurance

The Office of Neighborhood Life recommends that all students renting property purchase some form of renter's insurance. What you should know about insuring your personal items:

- Your landlord's policy does not cover any of your belongings. You must purchase renter's insurance to cover loss, destruction, or theft of any of your possessions (such as your laptop, personal electronics, clothes, or furniture).
- Basic renter's insurance often includes protection for you in case someone is hurt in your home. Check with your insurance company, as policies and coverage differ.
- Check with your parents to find out whether you are covered under their insurance policy. Students are typically covered under their parents' policy when living in campus housing but not covered when renting off campus in a privately owned property.
- Renter's insurance is relatively inexpensive, considering the protection it provides for you. Most insurance providers offer free quotes from renter's insurance online. One source for such insurance is National Student Services, Inc. (www.nssi.com) which offers student property insurance at discounted rates.

Sharing Costs with Roommates

With your roommates, you can make agreements about splitting rent, choosing bedrooms, sharing chores, and paying for utilities. It is sometimes easiest to put these agreements in writing.

Determine everyone's share of monthly rent. Choose who will write the rent check to the landlord. Set up a schedule for household chores that clearly states who is responsible for cleaning which rooms and areas and how frequently they must do so.

Some leases might require a Head of Household (HOH). If so, please choose the HOH and report back to your landlord.



living in your home

Roommates

Connect through Compromise

Compromise doesn't mean always giving in to someone else's wishes. It's okay to assert your rights and not compromise so much that you fail to have ownership over anything. If you don't speak up, you're bound to be disappointed. Think about:

- Arrange the rooms together so that it feels like 'home' to everyone.
- Will everyone have equitable access to the TV, stereo, video games, oven, microwave, etc., no matter who brought them?
- Are overnight guests acceptable? If someone is gone for the weekend, is it okay for a guest to use your bed?

Connect through Communication

When communication breaks down, roommate conflicts can occur. It can get ugly as roommates stop speaking to one another and start complaining to others. Or they just expect their roommate to know when something is wrong. Of course, these approaches rarely work! That's why it's so important to be proactive in making your communication style healthy and effective.

- Avoid gossip: encourage yourself and others to go directly to the source when there's a problem.
- Don't use gossip as your 'small talk' with other acquaintances.
- Be direct and to the point. Once an issue is laid out on the table, it'll be easier for you and your roommate to determine the next steps.

Connect by Respect

Respect is a key component of healthy roommate relationships, whether it's respecting people, values, belongings or responsibilities. Sharing a room also means sharing the responsibility for making it a safe place. Think about:

- Will doors be locked all the time? Is there a spare key?
- If one roommate is doing something illegal, how will this impact the others?
- How do you feel about the use of cigarettes, incense, and candles?

Connect by Caring

If your roommate is experiencing difficulties, you may want to jump right in and help. While this is a noble reaction, it's also important to recognize your limitations. You aren't trained to provide all the assistance your roommate may need. The University has professional staff to help with academic difficulties, family issues, depression, alcohol and other drug use, etc. So for your sake and theirs, get help from professors, counseling personnel or reach out to your Community Director at the Office of Neighborhood Life.



living in the community

Student Responsibilities

One of the most important aspects of living off campus is understanding that you are now part of a residential community. There are new expectations and responsibilities that come with living in West Georgetown, Burleith, Foxhall, and other neighborhoods. Noise, trash, and unsafe living conditions affect the people who live in and visit the local community. It is important to become familiar with your rights and responsibilities as a citizen and neighbor, with the University's expectations of you as an off-campus student, and with various local laws and resources that will assist you in living off campus. In addition, your personal safety in the neighborhoods is of paramount concern, and you should familiarize yourself with safety precautions and resources to keep you safe.

Neighborhood Advisory Board

The purpose of the Neighborhood Advisory Board is to receive feedback from students regarding any aspect of quality of life or experiences in the communities surrounding campus. Student feedback is an important aspect of the Georgetown Community Partnership and our office wants to listen to your ideas and/or concerns about life in the neighborhood. These meetings will be held monthly and there is no formal attendance requirement. Please contact the Office of Neighborhood Life or your Community Director if you are interested in attending or hosting a Neighborhood Advisory Board meeting.

Being a Good Neighbor

One of the Office of Neighborhood Life's goals is for our students to take responsibility for fostering positive relationships with the permanent residents in their neighborhoods. Positive living experience starts with being a good neighbor and being respectful of your neighbors' needs and wants. The Community Directors and other Office of Neighborhood Life staff help our students build positive and productive relationships with the community and improve the quality of life for students and non-students.

Here are some tips for being a good neighbor:

- **Open up lines of communication.** Being a good neighbor starts with getting to know your neighbors. Something as simple as saying hello goes a long way towards having a positive relationship. If there is a problem in the future, it's easier to discuss it with someone you already know.
- **Maintain your property.** Making sure that your property is well-kept shows your neighbors that you care about the neighborhood. Maintaining your property involves everything from mowing the lawn to shoveling snow to cleaning up trash.
- **Be considerate.** Generating noise that can be heard beyond the property line and disturbs others harms both students and non-students. Excessive noise is also a violation of D.C. law and the Code of Student Conduct.
- **Be mindful of the safety of your community.** If you observe any suspicious activity in your neighborhood, report it to law enforcement authorities by calling 911. If you help keep your neighbors' property safe, they will do the same for you.
- **Know your neighborhood rules.** For example, what are the rules regarding the proper disposal of trash? What are the expectations about cleaning sidewalks of snow and ice? Knowing the basic rules of the community goes a long way toward building a positive relationship.

living in the community

Civic Responsibilities

We encourage all students to participate in civic life and become fully engaged members of the community. Visit the District of Columbia Board of Elections' website at www.dcboee.org to find information about registering to vote and proper voting procedures. One of the best ways for Georgetown students to make a difference is to vote in local elections and to be part of the community decision-making process. Students can contribute and be heard when they are engaged community members.

Citizens Association of Georgetown (CAG) | cagtown.org

The mission of the Citizens Association of Georgetown (CAG) is to preserve the historic character, quality of life and aesthetic values of Georgetown and protect the interests of neighborhood residents and homeowners. CAG runs a number of community programs, including a Block Captain program, Trees for Georgetown, Concerts in the Park, and an Oral History Project. We also publish a monthly newsletter and maintain an email listserv. CAG volunteers monitor and advocate regarding traffic, parking, trash and rat abatement, and public space issues. Students are welcome to attend our monthly meetings and learn more about the community we share.

Burleith Citizens Association (BCA) | bca.org

The Burleith Citizens Association (BCA), a volunteer organization representing all residents and property owners, is dedicated to promoting our community's quality of life. The BCA publishes the *Burleith Bell*, a monthly newsletter, and maintains an email listserv. We hold an annual community meeting and convene special meetings on matters affecting our neighborhood. The BCA also sponsors numerous community events throughout the year to give residents a chance to meet and renew acquaintances with neighbors, GU colleagues, students and local officials, including a winter holiday party, a summer picnic, a family-friendly Halloween event, and neighborhood cleanups. We invite students to participate in these events, join the BCA, and help us enhance Burleith's quality of life.

Foxhall Community Citizens Association (FCCA) | foxhall.org

The Foxhall Community Citizens Association (FCCA) is a volunteer organization for the neighborhoods west of the Georgetown University campus and Glover Archbold Park. The FCCA promotes the general interests of residents and homeowners and organizes annual community events including a family-friendly neighborhood party, a community yard sale, a Halloween costume parade for neighborhood children, a holiday outdoor decoration contest and an annual clean-up of Hardy Park. The FCCA publishes a newsletter six times a year and maintains an email listserv. We hold monthly membership meetings at the Hardy Recreation Center with guest speakers on topics of interest to FCCA members.





living in the community: personal safety

The safety and well-being of all students is of utmost concern to Georgetown University and the Office of Neighborhood Life. We want to make sure that students are properly educated in safety procedures and emergency preparedness.

Street Safety

- Avoid walking alone at night. Walk with friends or take a neighborhood shuttle whenever you can.
- Don't jog or run at night.
- If you're walking somewhere, avoid taking shortcuts through dark alleys.
- Don't carry valuable items when walking alone (large amounts of money, laptops, credit cards).
- Shout "Leave me alone!" if you are being harassed. Try to attract attention and head toward any building or location where people are present.
- Always carry personal identification, e.g., GOCard, with you.
- Stay alert and be aware of your surroundings. Talking on a cell phone or listening to music can make you less alert and an easy target for criminals.
- Trust your instincts. If something or someone makes you uneasy, avoid the person or leave the area.
- SafeRides provides rides from on campus to off campus, off campus to on campus, or from one off-campus location to another, so that you do not have to walk at night if you feel unsafe. SafeRides operates 8 p.m. - 2 a.m. Sunday through Wednesday nights and 8 p.m. - 3 a.m. Thursday through Saturday nights.

Alcohol Safety

- Always use alcohol responsibly. Intoxicated pedestrians make easy targets for criminals.
- Never walk anywhere with an open container of alcohol. This is a violation of D.C. law and the Code of Student Conduct.

Home Safety

- Lock doors and windows. The majority of burglaries occur at homes with an unlocked door or window.
- Never allow strangers to come into your home. Check the identification of sales or service people before letting them in. Don't hesitate to make a call for verification. Tell your landlord to let you know the names of any service people hired to work at your house and the day and time they are scheduled to come.
- If you come home and see a door or window open or broken, do not go in. Call 911 and wait for the police in a safe place outside your home, such as a neighbor's house.
- Get to know your neighbors so you have somewhere to go if you're uncomfortable or frightened.
- Share information about unsafe neighborhood conditions with your neighbors and the Office of Neighborhood Life.

numbers to know

- | | |
|---|-----------------------|
| • SNAP: 202-687-8413 | • GUPD: 202-687-4343 |
| • SafeRides: 202-784-RIDE | • MPD: 911 |
| • Office of Neighborhood Life: 202-687-5138 | • GERMS: 202-687-4357 |



policies: recycling and trash

Trash and Recycling Dos and Don'ts

In West Georgetown:

DO...

- Put your trash out near the street for **early Tuesday morning** and **early Friday morning** pickup after 6:30 p.m. the night before pickup or no later than 6:00 a.m. the morning of pickup. [See note on Holiday schedule on the next page.]
- All trash should be in plastic bags, tied tightly, and placed within a plastic or metal can with a tight-fitting lid. If you need a trash can, you may order one from the Department of Public Works (DPW).
- Put items for recycling in a recycling bin and put out for **Friday morning** pickup only. Overflow items may be put in a paper bag and placed next to the bin (no plastic bags). Check dpw.dc.gov for the city's list of items for recycling.
- Take your trash cans and recycle bins in before 8:00 p.m. the day of pickup. Trash and recycling receptacles may **NOT** be on public display 24/7, only on pickup days.
- Call 311 to report a missed collection.
- Call 311 to request a bulk trash pickup or submit a request on DPW's website.

In Burleith:

DO...

- Put your trash and recycling in your alley for **early Thursday morning** pickup after 6:30 p.m. Wednesday night or no later than 6:00 a.m. Thursday morning. [See note on Holiday Schedule on the next page.]
- Put trash in plastic bags, tie them tight, and place them in a green Supercan. The city will not pick up your trash if it is not in a Supercan. If you need one, contact DPW to order one.
- Put items for recycling in a recycling bin for **Thursday morning** pickup only. Overflow items may be put in a paper bag and placed next to the bin (no plastic bags). Check dpw.dc.gov for the city's list of items for recycling.
- Take your Supercans and recycle bins in before 8:00 p.m. the day of pickup. Trash and recycling receptacles may be on public space only during pickup times.
- Call 311 to report a missed collection.
- Call 311 to request a bulk trash pickup or submit a request on DPW's website.

In West Georgetown and Burleith:

DO NOT...

- Do not put any plastic garbage bags on the ground for pickup or corral them inside your fence or stairs. The city will not pick them up and rats like breaking open plastic bags!
- Do not overstuff trash cans; lids must be securely shut at all times.
- Do not put recyclable items in plastic bags; place loose items in the recycling bin.
- Do not forget to take your trash can and recycling bin in before 8:00 p.m. the day of pickup; do not leave them on the sidewalk or allow them to block an alleyway.

Any violation of these rules may result in a Code of Conduct Trash Disposal charge, with fines and work sanction hours being imposed. Note: D.C.'s Department of Public Works also issues trash citations, for which you may be responsible if your landlord requests reimbursement from you for the fines paid to the city.



policies: recycling and trash

trash pickup days

West Georgetown:
Tuesdays and Fridays

Burleith:
Thursdays

recycling pickup days

West Georgetown:
Fridays

Burleith:
Thursdays

holiday slide schedule

If a holiday occurs on a Monday or a Tuesday, pickup will be on Wednesday and Saturday of that week. If a holiday occurs on a Wednesday, Thursday, or Friday, pickup will be made on Saturday. Visit DPW for more details and watch for reminders from the Office of Neighborhood Life.

Bulk Trash

Bulk trash (larger items like mattresses, futons, etc.) is picked up by appointment with DPW only. To have bulk trash removed, call DPW at 311 or submit a request online at 311.dc.gov. The only exception to this is move-in/move-out trash, which is picked up by the University at the beginning and end of the academic year. Acceptable bulk trash includes furniture, appliances, and other such household items. **Bulk trash does NOT consist of bags of trash or loose items.**

But note! If you have household items, PAUSE before you call it bulk trash!

Is it in good condition? If so, join the Office of Neighborhood Life's effort to donate such items for people in need by contacting us via e-mail or phone.

Trash Violations and Sanctions

As a service to students and non-students in the community, University officials regularly patrol the neighborhoods to ensure that student residents are in compliance with the city's regulations. If the trash situation at a student residence is unsatisfactory (e.g., excessive trash, loose bags, lid not tightly secured on the trash can, cans put out too early for pick-up or cans not taken in in a timely manner, improper items in recycle bin, bulk trash put out without a required scheduled appointment with DPW, etc.), all residents of the house may be responsible for a Code of Student Conduct Trash Disposal violation. Refer to page 33 for more information.

This information is subject to change. Please visit <http://studentconduct.georgetown.edu> for up-to-date and complete information about the student conduct system.

Note: D.C.'s Department of Public Works also issues trash citations, for which you may be responsible if your landlord requests reimbursement from you for the fines paid to the city.



policies: outdoor maintenance

Weeds and Grass: District Law

District regulations prohibit property owners from allowing grass and weeds on their premises to grow more than 10 inches in height. Failing to adhere to the rule could lead to fines of more than \$500.

What's the reason for this regulation? There are serious public health considerations. Tall grass can trigger respiratory problems like asthma and allergies. In addition, rats and other vermin like to nest in overgrowth.

Failure to comply with a Notice of Violation during the growing season may result in DCRA cleaning the property and billing the owner for the cost of the cleanup. The city urges residents to report suspected violations to DCRA at 202-442-9557 or via Twitter to @dcra.

Check your lease!

Who is responsible for ensuring that your property is in compliance with these D.C. regulations--you or your landlord? If the lease assigns you responsibility, you will need to get the necessary tools to do the work of mowing and weeding, or you will need to hire a lawn service. If the responsibility remains with your landlord, talk to him/her about this to find out who does the mowing and weeding at your house and how often the work gets done. If the work is not getting done, let your landlord know so that your residence is not cited for violating District regulations.

Weeds and Grass: Code of Student Conduct Policy

Mindful that keeping the grass mowed and the weeds at a minimum are critical to the public's health and well-being, and that doing so keeps the neighborhoods looking attractive, the GU Code of Student Conduct has an Outdoor Property Maintenance Policy which states:

Students who live off-campus in the District of Columbia are expected to properly maintain their property's yard, walkway, and surrounding sidewalk and comply with city regulations regarding property maintenance. Violations of this policy may include allowing grass and weeds on or around your property to grow more than 10 inches in height. Any violation of these rules may result in a Code of Student Conduct charge, with fines and sanction hours being imposed. Refer to page 33 for more information.

Further, failure to correct the cited violation may result in a Code of Student Conduct charge of Failure to Comply.

This information is subject to change. Please visit <http://studentconduct.georgetown.edu> for up-to-date and complete information about the student conduct system.

Borrow Equipment

The Office of Neighborhood Life realizes students do not come to Georgetown with any outdoor maintenance equipment. With that in mind, our office purchased tools and other accessories to help students comply with District and University Regulations in regards to property maintenance. We currently have a weed-whacker, hedge clipper, tree pruner, weed spray, gloves, ice melt, snow shovels, and more. If you need something to maintain your property and we don't have it, let us know and we'll consider purchasing it. Please stop by ONL with your GoCard to check-out any items you may need.



policies: outdoor maintenance

Snow and Ice: District Regulations

Residents are responsible for clearing sidewalks. District law requires property owners or tenants to clear snow and ice from sidewalks, handicap ramps, and steps abutting their property within the first eight daylight hours after the snow, sleet, or ice stops falling.

What's the reason for this regulation?

One word: **safety**.

Check your lease!

Who is responsible for ensuring that your property is in compliance with these D.C. regulations--you or your landlord? If the lease assigns you responsibility, you will need to get the necessary tools to do the work of shoveling or de-icing, or you will need to hire a maintenance service. The Office of Neighborhood Life also provides shovels and salt for students to borrow. If the responsibility remains with your landlord, talk to him/her about this to find out who does these tasks. If the work is not getting done, let your landlord know so that your residence is not cited for violating District regulations.

Snow and Ice: Code of Student Conduct Policy

The Office of Neighborhood Life takes safety in our neighborhoods seriously and expects students who live off campus to do their part in clearing the walkways and steps around their house in a timely manner. To ensure that students are fulfilling their responsibilities, the GU Code of Student Conduct has an Outdoor Maintenance policy which states:

Students who live off campus in the District of Columbia are expected to properly maintain their property's yard, walkway, and surrounding sidewalk and comply with city regulations regarding property maintenance. Violations of this policy may include failing to clear snow and/or ice from the sidewalks, handicap ramps, and steps around your property within the first eight (8) daylight hours after snow, sleet, or ice stops falling. Any violation of these rules may result in a Code of Student Conduct charge, with fines and sanction hours being imposed. Refer to page 33 for more information.

Further, failure to correct the cited violation may result in a Code of Student Conduct charge of Failure to Comply.

This information is subject to change. Please visit <http://studentconduct.georgetown.edu> for up-to-date and complete information about the student conduct system.

Winter Houses

The Office of Neighborhood Life will designate several 'Winter Houses' in Burleith and West Georgetown to help students clear any walkways adjacent to their properties. Each Winter House will be supplied with ice melt for pre-treatment and snow shovels that students may borrow and quickly return. Before and during any snow and/or ice event, the Community Directors will remind students about the location of the Winter Houses and their responsibilities. We encourage everyone to help out his or her neighbors by applying ice melt or helping them clear their portion of the sidewalk!

this, not that

Trash Day Disposal



Recycling Day Disposal



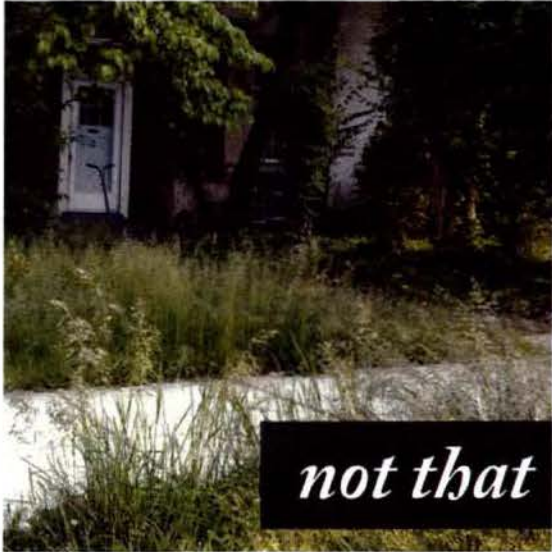


this, not that

Weeds/Outdoor Maintenance



this

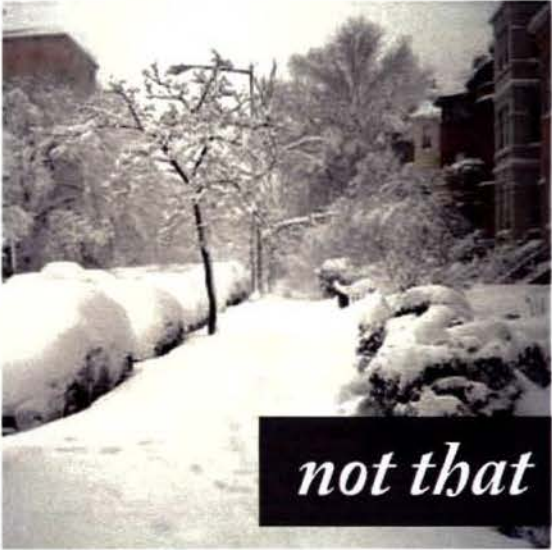


not that

Snow Removal



this



not that

this, not that

Burleith Alley Trash Cans



Tree Boxes





policies: transportation and parking

Washington, D.C. is a transit-rich, bikeable, and walkable city that is well served by a number of transportation modes. Georgetown University is connected with activity centers in the city in ways that make car ownership at Georgetown unnecessary.

Parking in Georgetown

Georgetown University does not provide on campus parking for undergraduate students. Traditional undergraduate students are prohibited from bringing a car or other motor vehicle to campus or parking a vehicle on the street in West Georgetown, Burleith, and Foxhall Village. Violations of this policy are part of the Code of Student Conduct.

Transportation Options in Georgetown

Georgetown University Transportation Shuttles (GUTS)

The University provides free daytime shuttle service to Dupont Circle, Wisconsin Avenue, Rosslyn, Arlington, and the GU Law Center, plus late night service to Adams Morgan/Dupont and M Street on weekends. The Georgetown University mobile phone application features GPS tracking software called NextGUTS. The app allows riders to see a map of all available shuttles and their locations in real time in order to better predict when the next shuttle is coming and when to be out on the street to catch it.

Metrorail

Georgetown University is situated between three Metro stations: Rosslyn (Blue/Orange line), Foggy Bottom (Blue/Orange line) and Dupont Circle (Red line). Students can reach these stations by walking, bicycling, using GUTS shuttles, or taking Metrobus.

Metrobus

The city operates several bus lines that serve the Georgetown neighborhood, including G2, D2, D6, 38B, and the Circulator. For more information about where to find these buses and the areas they serve, visit <http://www.wmata.com/bus/>

Bicycling

Capital Bikeshare has a bike station just outside the front gates. This station has 22 bike docks available and is frequently restocked with bikes. Georgetown University provides bike racks in a number of locations across campus.

Carsharing

The University has 8 ZipCar available for student use on campus. There are also additional ZipCar locations near campus at 33rd and Wisconsin, Wisconsin and O Streets, and behind 3237 N Street. ZipCar provides a discounted rate to Georgetown students.

SafeRides

The SafeRides program aims to provide a safe alternative to walking alone at night for Georgetown University staff, students, and faculty. SafeRides service begins every evening at 8PM. The service is available until 2AM Sunday through Wednesday, and until 3AM Thursday through Saturday. 202-784-RIDE (7433)

Circulator

At just \$1 and with buses arriving every 10 minutes, the Circulator provides daily bus service on five convenient routes throughout Washington, DC. <http://www.dccirculator.com/>



noise and alcohol policies

Code of Student Conduct

Violations of local laws by Georgetown University students are also addressed by the Office of Student Conduct. If students are found to have violated the Code of Student Conduct, appropriate sanctions are issued.

Georgetown University Policy on Noise

The University's noise policy is not time restrictive. If the noise or disturbance is occurring in the day and could be found objectionable, the University can take action by asking guests to leave and documenting the situation.

"Excessive sound, which infringes upon the community's right to reasonable peace and quiet is prohibited at all times. For off-campus incidents, if sound can be heard beyond a property line, it is probably too noisy and disturbing to the community, depending on the time and the nature of the activity generating the sound. Excessive noise off-campus is automatically considered 'Disorderly Conduct.'"

D.C. Law on Noise

Social events at your home or activity on the street with excessive noise can lead to very serious consequences. D.C.'s law deems unreasonably loud noise as disorderly conduct, a criminal offense in D.C. The relevant law reads:

"It is unlawful for a person to make an unreasonably loud noise between 10:00 p.m. and 7:00 a.m. that is likely to annoy or disturb one or more persons in their residences. The Metropolitan Police Department (MPD) will arrest individuals whom they determine are violating this law. The violation is punishable by up to 90 days in jail and/or a \$500 fine." MPD will also issue a 61D for violations of the noise at night law. The 61D is a ticket but also an official arrest.

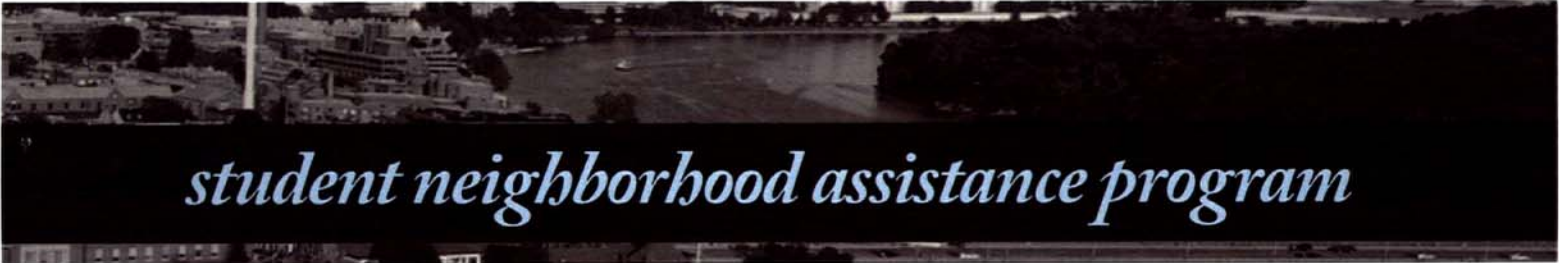
Issues related to noise and social events are also addressed by the Office of Student Conduct. If students are found to have violated the Code of Student Conduct, appropriate sanctions will be issued.

D.C. Law on Alcohol Use

In accordance with D.C. law, it is unlawful for anyone under the age of 21 to possess or consume alcohol.

MPD and the Alcoholic Beverage Regulation Administration (ABRA) rigorously enforce the alcohol laws and patrol local bars to curb underage drinking in establishments in the Georgetown area.

It is illegal for anyone to possess an open alcohol container in public spaces, e.g., sidewalks, streets, alleyways, parking lots, etc. MPD actively enforces the open container law in the Georgetown area.



student neighborhood assistance program

What is SNAP?

The Student Neighborhood Assistance Program (SNAP) is a service coordinated by the Office of Neighborhood Life to enhance safety, protect students, and respond to concerns from students and non-students about quality of life in the community. On Friday and Saturday, 5 p.m. - 10 p.m., and Thursday, Friday, and Saturday, 10 p.m. - 3 a.m., Georgetown University staff members patrol the West Georgetown, Burleith, and Foxhall Village neighborhoods in a car (each with a SNAP decal and a yellow safety light). During the summer months, one SNAP car patrols the neighborhoods on Friday and Saturday nights from 10 p.m. to 3 a.m.

What does SNAP do?

The SNAP representatives proactively identify situations that may raise concerns about excessive noise or safety and respond to calls to the Georgetown University Community Helpline. The SNAP representatives address and document the issue. This report will be forwarded to the Office of Neighborhood Life and the Office of Student Conduct the following Monday morning for follow-up.

Who may contact SNAP?

SNAP is a service for students and neighbors.

How can someone contact SNAP?

You can contact SNAP by calling the 24/7 Community Helpline: 202-687-8413

On nights when SNAP operates, the SNAP team members will answer your call. At other times, when SNAP is not out, the helpline is answered by a Georgetown University Police Department Communications Officer, who will dispatch the Metropolitan Police Department, if needed, and/or send a report to the Office of Neighborhood Life.

What happens when SNAP stops at a student's residence?

Whether SNAP stops at a student residence on active patrol or in response to a Helpline call, SNAP will address the issue or concern identified or reported. Then, based on the reports received from the SNAP team, the Office of Neighborhood Life staff and the Office of Student Conduct will follow up with the students involved. Whether students will be found responsible for any violations of the Code of Student Conduct is determined on a case-by-case basis, depending on the circumstances of the incident. If students are found responsible for a violation of the Code of Student Conduct, sanctions will be issued.





university-owned townhouses



My name is Christopher McCarty and I am the Community Director for Alumni Square and Townhouses. I am originally from Atlanta, GA and have been with Georgetown University for over a year. I have my M.Ed. in College Student Affairs from University of West Georgia and a B.B.A. in Operational Management from Kennesaw State University. Let me be the first to say welcome to living beyond the gates! If you are living in university owned property, I invite you to stop by my office because I have the best candy jar on campus! If you have any questions or just want to reach out and introduce yourself, feel free to email me or just stop on by my office in Alumni Square.

Hoya Saxa,
Christopher McCarty

Chris's tips to living successfully beyond the gate:

- Be responsible for your trash and recycling!
- Trash Days are Tuesday and Friday (see page 20 for more information).
- Excess trash and recycling can be disposed of in the dumpster in the Alumni Square Courtyard.
- Know your noise, especially after 10pm. No one has time for a 61D!
- Reach out to me for any questions.
- Have Fun!

Info

Office: Located in AST next to the mailboxes

Office Number: 202.687.6742

Email: cjm271@georgetown.edu





frequently asked questions

Does the Office of Neighborhood Life help students find off-campus housing?

Yes. Visit ochlistings.georgetown.edu.

Does D.C. law limit the number of roommates I may have?

Yes. If you live in a single family dwelling, D.C. law permits a maximum of 6 unrelated individuals to live in the residence.

Does the University's Code of Student Conduct apply to me, even though I live off-campus in a privately owned property?

Yes. All students, undergraduate and graduate, must adhere to the Code of Student Conduct, regardless of where they live.

I received an e-mail from the Office of Neighborhood Life about attending a mandatory Hoya Living orientation session. What is this about and what if I don't go?

The Office of Neighborhood Life will notify all undergraduates who are required to attend the off-campus orientation with the date, time, and location of orientation sessions. Orientation is conducted by Office of Neighborhood Life staff at the beginning of the fall semester. For students who fail to attend orientation, the registrar will place a hold on the students' registration for classes for the following term. Failure to attend orientation may also result in a violation of the Code of Student Conduct.

Can the Office of Neighborhood Life help me with problems with my landlord?

Although we cannot give legal advice, ONL staff is available to meet with students to discuss problems they are having with their landlord. We can suggest helpful resources on landlord-tenant issues and provide contact information for those resources. Learn more in City Resources on page 6 and Tenant Rights and Responsibilities on page 9. Students can also contact the Student Tenant Association for assistance—see page 5 for more information.

What is a Basic Business License and is my landlord required to have one?

When property owners decide to rent a house, an apartment building, or simply a portion of their home, the District of Columbia requires that they obtain a Basic Business License (BBL). This enables the city to ensure the property is safe to occupy and can be properly monitored. It gives renters and the landlord certain protections. It also triggers an inspection by DCRA and the D.C. Fire Marshall. Learn more on page 11.

I want to make sure the house I am renting is safe and is being properly maintained. What can I do?

You can schedule a home inspection with DCRA, even if your landlord has a Basic Business License. You can also contact D.C. Fire & EMS to schedule a fire safety inspection. Learn more on page 12.

What if I request an inspection of my house by the city and my landlord doesn't like it? Could he do something to retaliate?

No, he cannot. You have a right to request the inspection, regardless of whether your landlord agrees with your doing so.

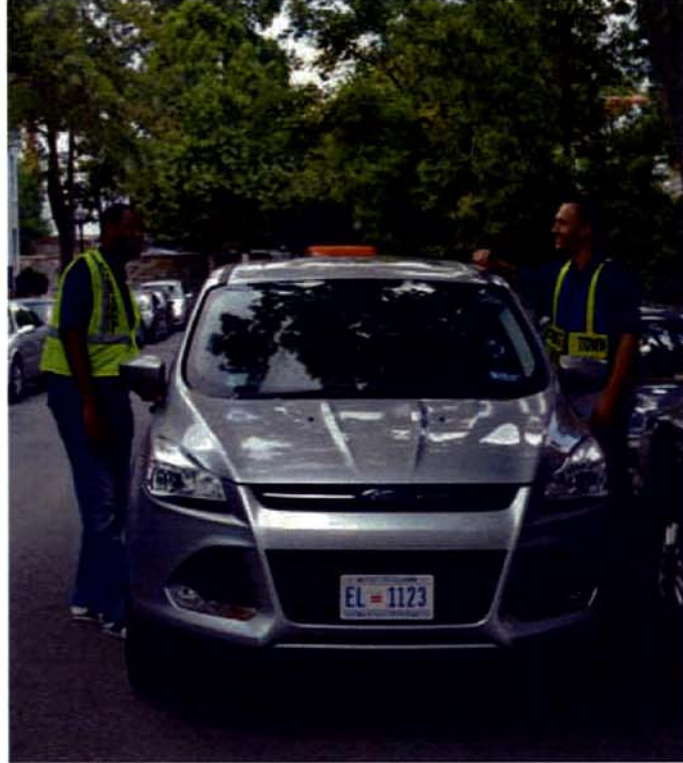
frequently asked questions

What is SNAP?

Student Neighborhood Assistance Program (SNAP) is a service coordinated by the Office of Neighborhood Life to enhance safety, assist students, and respond to concerns in the neighborhood. Learn more about SNAP on page 28.

What should I do if SNAP stops at my house? Can SNAP write me up for noise or other violations?

If SNAP stops at your residence, be polite and cooperative with the SNAP representative and heed their advice or instructions. The SNAP representative will address the issue identified or reported at your house and provide a report to the Office of Neighborhood Life and the Office of Student Conduct. Based on the reports received from the SNAP team, the Office of Neighborhood Life and the Office of Student Conduct will follow up with the students involved. Whether students will be found responsible for any violations of the Code of Student Conduct is determined on a case-by-case basis, depending on the circumstances of the incident. If students are found responsible for a violation of the Code of Student Conduct, sanctions will be issued.



What happens if a neighbor calls the University Helpline to report noise at my house?

If the Helpline call comes during the time that SNAP is operating, the SNAP team will answer the call and go to the residence reported to address the issue. During all other times, the Helpline is answered by Georgetown University Police Department communications officers, who will dispatch the Metropolitan Police Department, if needed, and/or send a report to the Office of Neighborhood Life and the Office of Student Conduct.

I don't have maintenance supplies like rakes, gloves, snow shovels, or salt. Can the Office of Neighborhood Life help me?

Yes, the Office of Neighborhood Life has many of these supplies and students can borrow them for free. Stop in the office during business hours or contact your Community Director for more information about what supplies are available and how you can borrow them.

What is a 61D?

A 61D is an arrest for violation of the District's noise law. The 61D is issued as a ticket but does constitute an arrest.

noise sanction guide

Student Conduct Noise Sanctioning Guide 2014-2015

Any off-campus "Noise" violation automatically increases to "Disorderly Conduct."

Off-Campus Noise

Violation	Disorderly Conduct: Actions that disturb others and/or interfere with or could result in harm to others or the university community. For off-campus incidents, if sound can be heard beyond a property line, it is probably too noisy and could be disturbing to the community, depending on the time and the nature of the activity generating the sound.
1 st Violation	5 Work Sanction Hours and/or an Educational Project per student \$50 Fine per student Property Party Restriction for 6 weeks ¹ Likely Disciplinary Probation 1 for one semester ² Optional "Home Beyond the Hilltop" Program Participation -- An Educational and Sanction-Reducing Workshop ⁷
2 nd Violation	10 Work Sanction Hours per student \$100 Fine per student Extended Property Party Restriction for 16 weeks ¹ Disciplinary Probation 1 for up to two semesters ² Likely Relocation onto campus (in lieu of Suspension) ³
3 rd Violation	15-20 Work Sanction Hours per student \$150-\$200 Fine per student Indefinite Property Party Restriction for 52 weeks ¹ Disciplinary Probation 2 for up to two semesters ⁴ Likely Relocation onto campus (in lieu of Suspension) ³
4 th Violation	Likely suspension

On Campus Noise

Violation	Noise: Excessive sound which infringes upon the community's right to reasonable peace and quiet is prohibited at all times.
1 st Violation	5 Work Sanction Hours per student and/or Educational Project
2 nd Violation	5 Work Sanction Hours per student \$25 Fine per student Educational Project
3 rd Violation	10 Work Sanction Hours per student \$50 Fine per student Housing Probation for one semester ⁵
4 th Violation	15 Work Sanction Hours per student \$75 Fine per student Housing Probation for one semester ⁵ Relocation within campus ³ Apartment Living Suspension ⁶

¹ **Property Party Restriction** - Loss of the privilege for any social gatherings to be hosted in a student's off-campus residence. Party restriction applies to the entire residence and all members residing at the property must abide by the party restriction sanction. Off-campus Property Party Restriction is not held in abeyance during appeals.

² **Disciplinary Probation 1** - A disciplinary warning status enacted for a specified duration admonishing a student that any further misconduct during this time period may result in suspension. Notice is sent to the student's Academic Dean; and to the student's parent(s)/guardian if he/she is a dependent. A student will remain on disciplinary probation status, at least, through the date indicated or until the date all assigned sanctions have been completed, whichever occurs later.

³ **Relocation onto campus** - Loss of the privilege of remaining in current housing and required to relocate to other housing on campus. This may include requiring a student to move from off campus housing to residential housing on campus. The student's parent(s)/guardian will be notified if he/she is a dependent.

⁴ **Disciplinary Probation 2** - In lieu of active university suspension, the student is allowed to remain at the University provided that the student adheres to certain conditions. Failure to meet these conditions will result in automatic active suspension from the University. Notice is sent to the student's Academic Dean; and to the student's parent(s)/guardian if he/she is a dependent. A student will remain on disciplinary probation status, at least, through the date indicated or until the date all assigned sanctions have been completed, whichever occurs later.

⁵ **Housing Probation** - An official warning that further violations would constitute grounds for loss of the privilege of living in that particular space in University housing for a specified period of time or until a specific condition or conditions are met. Notification will be sent to a student's parent(s)/guardian if he/she is a dependent.

⁶ **Apartment Living Suspension** - Loss of the privilege of residing in a University apartment or townhouse for a specified period of time. A student will not be prevented from living in University housing, but will be restricted to a traditional residence hall. The student's parent(s)/guardian will be notified if he/she is a dependent.

⁷ **Home Beyond the Hilltop** - A sanction-reducing and educational workshop for off-campus students who are found responsible for Disorderly Conduct as it relates to off-campus noise. Student participation in the workshop will be entirely voluntary and, on a one-time basis, could reduce the severity of sanctions and/or the length of time for which Disciplinary Probation 1 is imposed. Additionally, student participation in the workshop could, on a one-time basis, change the name of the initial conduct violation from "Disorderly Conduct" to "Noise."

For complete and updated policies related to the student conduct process, please visit: <http://studentconduct.georgetown.edu/>

trash sanction guide

Student Conduct Trash & Property Maintenance 2014-2015 Sanctioning Guide

Off-Campus Trash Disposal

Students are responsible for the proper disposal and containment of trash in and around their residence. Off-campus residents are expected to comply with city regulations regarding trash and recycling. Violations of this policy may include, but are not limited to:

- Failing to ensure trash, litter, or trash bags are placed in appropriate trash receptacle(s);
- Bulk trash items in front or around the property without a scheduled pickup appointment;
- Trash containers in front or around the property that do not have lids and/or that have lids which are not securely shut;
- Leaving trash receptacle(s) on public display in excess of the allotted time frame for pick-up;
- Accumulation of trash in rooms, apartment, front and/or backyard that could pose a health risk.

1 st Violation	Work Sanction Hours: 10/residence Educational Project(s)
2 nd Violation	Fine: \$200/residence Work Sanction Hours: 20/residence
3 rd Violation	Disciplinary Probation 1 (1 Semester) Fine: \$300/residence Work Sanction Hours: 30/residence
4 th Violation	Disciplinary Probation 2 (1 Semester) Fine: \$400/residence Work Sanction Hours: 40/residence

Off-Campus Property Maintenance

Students who live off-campus in the District of Columbia are expected to properly maintain their property's yard, walkway, and surrounding sidewalk and comply with city regulations regarding property maintenance. Violations of this policy may include, but are not limited to:

- Allowing grass and weeds on or around your property to grow more than 10 inches in height;
- Failing to clear snow and/or ice from the sidewalks, handicap ramps, and steps around your property within the first eight (8) daylight hours after snow, sleet, or ice stops falling.

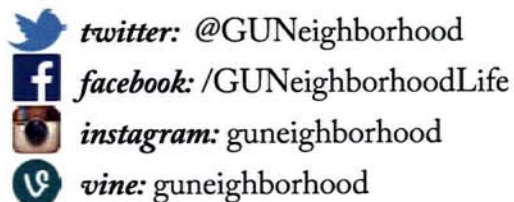
1 st Violation	Work Sanction Hours: 10/residence
2 nd Violation	Fine: \$150/residence Work Sanction Hours: 15/residence
3 rd Violation	Fine: \$200/residence Work Sanction Hours: 20/residence
4 th Violation	Disciplinary Probation 1 (1 Semester) Fine: \$300/residence Work Sanction Hours: 30/residence

For complete and updated policies related to the student conduct process, please visit: <http://studentconduct.georgetown.edu/>



social media

Here at the Office of Neighborhood Life, we see social media as a way for us to better connect to students, non-students, and permanent residents in the communities surrounding Georgetown University. Please like or follow our sites so you can stay connected to and be engaged with our office. Be sure to follow our accounts because we randomly give away prizes!



You may find it helpful to like and follow other Georgetown University and District of Columbia sites as well.

GU Twitter:
@georgetown

GU Facebook:
/georgetownuniv

**GU Emergency
Management Twitter:**
@GU_DEMOC

**GU Emergency
Management Facebook:**
/GeorgetownDEMOC

GUPD Twitter:
@GtownDPS

311 DC Twitter:
@311DCgov

DPW Twitter:
@DCDPW

DPW Facebook:
/dpwdc

DDOT Twitter:
@DDOTDC

DDOT Facebook:
/DDOTDC

DC HSEMA Alert DC:
<https://textalert.ema.dc.gov>

DC Water Twitter:
@DCWater

DC Alerts Twitter:
@DCAAlerts

MPD Twitter:
@DCPoliceDept



georgetown university late night shuttles



The Georgetown University late night shuttles to Burleith, West Georgetown, and M Street run from 10 p.m. to 3 a.m. on Thursday, Friday, and Saturday nights during the academic year. The shuttle to Dupont/Adams Morgan runs from 10 p.m. to 3 a.m. on Friday and Saturday nights. Shuttle service is also extended to Sunday nights on certain long weekends during the year. For more information, visit <http://www.georgetown.edu/campus-life/late-night-shuttles.html>.



◀▶ **Burleith Loop**

◀▶ **Dupont & Adams Morgan Loop**

◀▶ **West Georgetown Loop**

◀▶ **M Street Loop**



utilities

DC Water

Account number: _____

Customer Service: 202-354-3600

Pepco

Account number: _____

Customer Service: 202-833-7500

24-Hour Outage Report Line: 1-877-PEPCO-62 (1-877-737-2662)

Washington Gas

Account number: _____

Customer Service: 703-750-1000

If you smell gas, or if you have an emergency involving natural gas, leave the area immediately, and call Washington Gas at 703-750-1400 or 1-800-752-7520

Cable/Internet Provider

Account number: _____

Account holder name: _____

Account holder phone number: _____

Comcast Customer Service: 1-800-COMCAST (1-800-266-2278)

RCN Customer Service: 1-800-RING-RCN (1-800-7464-726)

Verizon Customer Service: 1-800-VERIZON (1-800-837-4966)

An aerial photograph of a city skyline, likely San Francisco, with the word "notes" overlaid in a stylized font. The image is dark and grainy, with the word "notes" in a light, italicized serif font. The skyline includes various buildings and the Transamerica Pyramid.

notes



notes

Office of Neighborhood Life

1300 36th Street NW

202-687-5138

neighborhoodlife@georgetown.edu

[@GUneighborhood](#)

studentliving.georgetown.edu/off-campus/