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July 14, 2011

D.C. Office of Zoning
Board of Zoning Adjustments
441 Fourth Street N.W. Suite 200
Washington, D.C. 20002

Board of Zoning Adjustments-

My name is Suzanne Ailie Ham and I am the owner of Creative Hands Massage and Therapies LLC - TM.

There are many processes I have gone through to establish the license credentials of Creative Hands Massage. 2004 I was licensed as a massage therapist in Washington DC. I sustained a tax license in Washington DC in 2005 for Creative Hands Massage. I acquired a HOP license in 2005 and practiced out of my home along with all of my other work I performed. The LLC for Creative Hands Massage was established in February of 2009. Last Autumn 2011 Creative Hands Massage was federally trade marked.

Experience:

I maintained senior status at Hands On Health in Washington DC for over four years (2004-2008). And shortly after, I held a two yearlong private practice at the International Monetary Fund, which requires a security clearance. I have been a therapist for twelve years, before 2005 I lived in Vermont. My work experience includes many five star hotels in Washington DC; Hay Adams, Four Seasons, The Willard, Willard Eye Spa, Ritz Carlton George Town, Ritz Carlton 22nd Street, Madison Hotel Washington, DC, Mandarin Oriental, Sofitel Washington, DC, and Jefferson Hotel. I also worked for Skin Beauty Lounge, a fabulous health and wellness spa located on Eighth Street South East Washington, DC when it opened in 2005.

I am able to offer an extraordinary approach to each massage due to my training in Massage Therapy (1999 - 2001/ 2002-2004) Chinese Medicine (2001-2003) and North American botany / herbalism (1998 - 2005). The educational institutions I have attended include, MCCC, VCC, MICA, tutorial under Eliot Cowan (Licensed Doctor of Chinese Medicine / Acupuncturist, Sociologist), National Massage Therapy Association - Falls Church Virginia, Center for Cultural Evolution- Colrain Massachusetts.

Within the scope of my practice I can offer the appropriate depth of pressure to trigger points associated with referred pain, recognize the origin of pain, recognize pathologies that will and won't be helped by massage. As a result I offer the client all the general health promoting benefits of massage, which leaves the each recipient with a deep sense of relaxation and health. I also

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understand the need for referral when appropriate. Some situations require a physician or physical therapist, not a massage therapist. I am very good at discerning the difference.

I have also massaged many VIP under non-compete contracts; Eva Longoria, Charles Oakley, King of Norway, Director of "Thank You For Smoking", John Bryant of "Operation Hope", The King of Yemen, Sean Bateau (Memphis Grizzly's), Brendan Hayward (Washington Wizards), Prime Minister of Qatar, NBC anchor man Ron Enza, Cleveland Cavaliers; LeBron James, Daniel Craig and many others.

January of 2009 I opened a massage kiosk in Union Station in Washington, DC. I was not informed I needed to get a certificate of occupancy when I went to apply for my business license due to the fact that Union Station is a federal building. After being in business at Union Station for two years I decided that the demand for table massage and other healing services would be helpful in expanding my business. So I began to look for more space two years after I opened at Union Station. I had no idea that an occupancy permit was necessary to open a space in a building that was not federal.

I found a location. I began the process of applying for loans and submitted a rental application. At the same time that the rental application came through I went to apply for my business license. The opening day was approaching and I thought there would be no issues. I had hired new staff to meet the demand and was ready to go. And when I got to DCRA I was told I needed an occupancy permit. So I went over to zoning. I applied. This was the first week in April. I was told that all of our services were approved for that zone except massage. I then was told I could apply for a "special exception" and that I would need an architect or lawyer to help me with my application. So I went and found an architect that stated he was very knowledgeable in this area. He took all of my information including my letter from my ANC rep. He had me sign zoning application documents and then asked for a check of \$1,520.00 and told me he would try to get it expedited. I kept asking him if we had heard back from zoning. And he said, many times over three months that we had to wait. So I did. I began to get very worried. So I decided to go down to DCRA myself.

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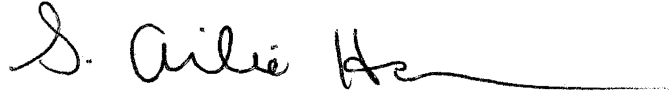
I found that he never processed my documents.

So that brings us to the present. The only document I could find, that he processed, was the request for a survey. And that had happened in June, not April as he stated it would. As you can see, I enclosed a receipt for his request in June of this year with his name on it.

I would like to please apply to the zoning board for a special exception to practice licensed massage along with, skin care, acupuncture and physical therapy out of 513 Capitol Court Suite 200 NE Washington DC 20002.

I thank you very much for your time and apologize for my delayed application due to my former architect not completing the project.

Thank you for understanding and your time,

A handwritten signature in black ink, appearing to read "S. Ailie Ham", followed by a long horizontal flourish.

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