2229 First Street, NW
Apartment B
Washington, DC 20001
October 29, 2002

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Attention: Ms. Jerrily R. Kress
Director of the Office of Zoning
441 4th Street, NW
Washington, DC

Dear Ms. Kress,

Within the last thirty days I have moved from the NJ/NY region; begun rehabbing our home, started a new business, and within days my wife and I are scheduled to have our first child. Hence, time is obviously a valuable commodity. However, I would be remiss if I did not address the outstanding service provided by your staff.

Ms. Linda Pelzer was instrumental in assisting me with the proper zone codes in addition to other pertinent information. Ms. Elaine Booth and Ms. Gwendolyn Davis went beyond the call of duty in helping me compile my application. Mr. Richard Nero was extremely kind and informative as a final reviewer. The aforementioned individuals were fantastic and I commend you for your leadership and teamwork. My only wish is that the remaining offices in the District of Columbia could be as efficient, kind and helpful as yours.

If there are any questions, please do not hesitate to contact me at (202) 302-7278. Thank you again for your team's invaluable help.

Sincerely,

V. Aislee Smith, Esq.

Cc: Mr. Richard Nero
Ms. Linda Pelzer
Ms. Elaine Booth
Ms. Gwendolyn Davis

BZA
Case No. 16962
Exhibit No. 18

Board of Zoning Adjustment
District of Columbia
CASE NO.16962
EXHIBIT NO.18