September 26, 2002

Re: Case No 16836

Dear members of the Commission:

I am writing in support of the application of the Washington Home and Hospice to add four beds to the Hospice unit and additional parking spaces on the community's property.

As the Executive Director of the Washington Home, I have been deluged with complaints from family members, staff and residents regarding the continuous lack of parking available.

As you know The Washington Home is a health care facility, which provides twenty-four hour per day care to residents in the Hospice, long term care and sub-acute nursing units. Often these residents are very ill and it is a true hardship for family members or other visitors to come to the home for a visit only to find no parking. As we have unlimited visiting hours, family members/friends often stay late in the evening with their loved ones only to have to walk alone in the dark to their cars which can be up to three blocks away.

Staff Members have also voiced their concerns regarding the inadequate parking available to them especially at change of shift.

I request you approve the application for the additional parking at our community in a effort to allow families, friends and staff the ability to focus on the care they are here to be a part of and not the frustration that results from lack of parking.

Sincerely,

Francine L. Heck
Executive Director
The Washington Home

BZA
Case No. 16936
Exhibit No. 38

Board of Zoning Adjustment
District of Columbia
CASE NO.16936
EXHIBIT NO.38