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November 15, 2002

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Board of Zoning Adjustment
One Judiciary Square, Suite 210-South
441 Fourth Street, NW
Washington, DC 20001

**Re: BZA 16920 (Special Exception to Establish an Art Gallery at the Premises 1629 21st Street, NW (Square 93, Lot 122) Referenced as both "Bass Art Gallery" (Name of Property Owner) and "Burton-Marinkovich Art Gallery" (Partners/Owners of Proposed Tenant)**

Honorable Members of the Board:

What follows is a Supplemental Report bearing on the above-captioned case arising from the District's recently released series of 37 Strategic Neighborhood Action Plans (or "SNAPs").

These plans were officially released at a citywide event that took place Saturday, October 26 at which the Mayor spoke. This event was noted by the ***Washington Post*** within its "District Weekly" section the following Thursday, November 7. Acting on the information in that article, a copy of which is also enclosed, we have secured a copy of the relevant Cluster Plan, examined it, established its relevance to the case at hand, and prepared this letter. This letter then provides you with my professional observations and conclusions *apropos* the case before you, BZA 16920.

SNAPs cover almost all of the land area of the District of Columbia – leaving out only major Federally owned or controlled parcels such as the National Mall, Rock Creek Park, and St. Elizabeths Hospital/Bolling and Naval Air Stations, and the complex of Federal and other hospital and heath care facilities located west of North Capitol Street between Michigan Avenue and Taylor Streets. Each of the 37 SNAP covers a "cluster" of contiguous neighborhoods.

Enclosed please find a copy of the ***District of Columbia Strategic Neighborhood Action Plan: Neighborhood Cluster 6 (Connecticut Avenue / K Street / Dupont Circle).*** On behalf of the applicant and their Counsel (see a separate letter from him), I ask that you accept that document, this letter, and a copy of the story appearing in the Washington Post about the SNAP plans into the record of this case.

In so doing, we are not declaring these plans have or should have the same weight as formally adopted provisions of the Comprehensive Plan. On the other hand, they are an official compendium of issues and are shaping budgetary and programmatic decisions. When they contain information that is relevant to a given BZA case, as we feel is the situation here, these plans should be admitted to the record either in the manner we adopt here (providing you copies and commenting) or by declaring them as among the "public documents" that may be incorporated by reference (the latter would spare the need for copies of actual documents to be made a part of the record or to be served on parties to ongoing cases).

BZA
Case No. 16920
Exhibit No. 61

Board of Zoning Adjustment
District of Columbia
CASE NO.16920
EXHIBIT NO.61

Each of the SNAP Cluster Reports includes common introductory language that describes "Neighborhood *Action*" and the purpose of each cluster report:

> The SNAP is part of Neighborhood *Action*, which is Mayor Williams' initiative to reengage citizens in the governance of their city and to establish a vision, priorities, and action for [each] Neighborhood Cluster" (page 5).

In my mind, the SNAP for the Cluster within which the instant BZA case falls explicitly and correctly lays out fourteen major assets of the area, two of them being –

- "Home of the **Phillips Collection**, the first museum of modern art in the United States, and
- "First Friday Open House, an event when the Dupont Circle **Art Galleries** hold opening receptions free to the public on the first Friday of each month." (Pages 10 and 11, emphasis added).

*The relevant conclusion is that art uses – and art galleries in particular – are considered by the District and citizens of this Cluster as assets, not liabilities.*

* * * * *

Each SNAP provides a summary of the "Demographics" of the Cluster. Within this Cluster, the SNAP plan indicates that the –

- Population increased from 16,117 in 1990 to 16,941 in 2000 (figures from U.S. Census Bureau, page 11). This represents an increase of more than five percent (5 %), or that 1 in every 20 persons is "new" to the total.
- Occupied housing units increased from 10,243 in 1990 to 11,537 in 2000 (*ibid.*). This represents an increase of more than 12 percent, or that 1 in every 8 housing units is one not previously occupied.

*The relevant conclusion is that residents are increasing in number and that the stock of occupied housing units is increasing at a considerably higher rate.*

* * * * *

The SNAP for this Cluster describes fifteen key activities within the cluster as being having been or currently being completed, one of these being –

- ". . . the 27,183 square foot expansion of the [Phillips Collection] art museum" (pages 12 and 13).

*It is significant that of these fifteen key activities, the Phillips Collection is the only one of those cited that is taking place within the triangle formed by Connecticut, Massachusetts, and Florida Avenues. Thus, the preponderance of the private and public investment within the Cluster is occurring elsewhere, not in the immediate area in which the applicant proposes to locate an art gallery.*

* * * * *

By design and in practice, Neighborhood *Action* is "citizen driven." Citizens of Cluster 6 " . . . identified 13 ingredients as vital for a livable community" (page 15). The first of these is captioned "Commercial, Nonresidential, and Residential Balance." Citizens also "settled on" three "essential ingredients," the first of which is "Incompatible Growth and Use Management." These themes are not unlike some of the factors the Board faces in evaluating art gallery Special Exceptions under §361.

This SNAP's "Action Plan" is organized under the three "essential ingredients." For the first priority, "Incompatible Growth and Use Management," citizens and District planners identified six objectives and fifteen actions. *What is relevant to the BZA case at hand is that none of the objectives or actions contain a single reference to "art galleries."* In other words, while establishing that the area has some growth and land use issues, none of the specific sub-issues or actions focuses on arts related uses or art galleries. Rather, the specific focus is on other problems, such as those posed by bed and breakfasts, customers served by restaurants within public space (which does not factor into number of parking spaces required by zoning applied to land in private ownership), various enforcement issues, and a host of non-zoning issues including rodent control.

Within the 15 specific actions under this "essential ingredient," one bears on the general area in which the proposed art gallery would be established:

- "1261 – **Protect** residential neighborhoods north of Massachusetts Avenue" (Page 25, emphasis added)

This action element carries two official responses "The area is currently covered by the Dupont Circle [zoning] overlay, which was designed to protect the full nature of the neighborhood." The other part of the response acknowledges the role of the Zoning Commission to formulate and adopt zoning rules. Together, the official response –

- Implies that the area north of Massachusetts is already protected and
- Does not suggest that any further zoning protection is needed (but establishes that should additional zoning protection be needed, it would be a matter for the Zoning Commission to consider and apply).

The Board, when evaluating Special Exception cases, may and often does condition approvals in ways that "protect" adjacent and nearby uses. The applicant in this case has proposed a number of conditions and gained the concurrence of many area residents that those limitations would result in a use that would not be objectionable and protects their legitimate interests.

*There are two relevant conclusions:*

*First, the Board, by conditioning approval on reasonable conditions such as those suggested by the applicant would itself be "protecting" residential uses in the relevant portion of the neighborhood north of Massachusetts Avenue between Connecticut and Florida Avenues, just as the SNAP action proposes.*

*Second, while the agreed upon "essential ingredients" are captured under broad terms that appear within the record of the instant case from opponents, none of the details or problems facing the area that appear in this SNAP plan overlap with problems opponents are raising. Thus, opponents' "issues" must be examined carefully, the first question being whether the Board believes the issue exists at all, and the second question being (but only for any issue the Board believes exists), the nature and extent of that issue as it would be impacted by the proposed use, namely the applicant art gallery. Raising an issue does not establish its existence. The presence of an issue does not establish an adverse, contributing relationship between the proposed use and each problem a community faces.*

* * * * *

SNAP Plans are not restricted to positive observations. Each Cluster plan examines whether the area it includes contains Persistent Problem Areas (or "PPAs"). Within all of Cluster 6, one PPA emerged. The only PPA is one remote from the area of the instant case and deals with the "Seventeenth Street Corridor" (pages 54 and 55).

*Accordingly, one can conclude that the area in which the instant application is situated, within the triangle formed by Connecticut, Massachusetts, and Florida Avenues, is not identified as being an officially declared "Persistent Problem Area."*

* * * * *

Finally, the same section of this SNAP mentions five other initiatives that "are playing a major role in improving the quality of life [the District's] neighborhoods." The last of these (described on page 54) is that of Transit Oriented Development (or "TOD"). The SNAP describes TOD as –

> ". . . a land use strategy to accommodate new growth, strengthen neighborhoods, and expand choices and opportunities . . . [to create] and support diverse, accessible neighborhood centers within walking distance of transit . . . [with a] **rich mix of uses at densities that are appropriate for the neighborhood"** (emphasis added).

The record in the instant case establishes its proximity to the northern Dupont Circle Metro station portal, the of those travelling to the Phillips Collection and nearby art galleries availing themselves of public transit, and proposes no increase in "load" to the area in which it would be located. *To my way of thinking, art galleries are among the uses that most appropriately fit TOD theory and practice.*

* * * * *

***Overall Conclusions:***

***My overall conclusions on the case remain those set forth in my initial report (at Exhibit 42 of the Record), namely that the applicant satisfies each of the relevant criteria established by the Zoning Commission under §361 of the Zoning Regulations and that the application should be granted.***

***In addition, when examining the application in light of the Strategic Neighborhood Action Plan for Cluster 6, I conclude that the art gallery proposed to be located at 1629 21st Street NW under BZA Case Number 16920 is broadly supportive of – not just consistent with – the Mayor's goals and objectives, and those of citizens of that Cluster, as expressed in that plan.***

Thank you for your consideration.

Respectfully Submitted,

Lindsley Williams
Consultant

Enclosures

- Reprint of Debbi Wilgoren's article, "City Announces Action Plans For Improving Neighborhoods," from the ***Washington Post***, Thursday, November 7, 2002, page DC03.
- ***District of Columbia Strategic Neighborhood Action Plan: Cluster 6*** (Summer 2002).

Copies to:

- ANC 2-B, c/o Commissioner Vince Micone (both enclosures)
- "Opposing Neighbors," c/o Vince Hurteau (both enclosures)
- Office of Planning, attention Karen Thomas (***Post*** article only)

washingtonpost.com

# City Announces Action Plans For Improving Neighborhoods

Residents Helped Determine Top Priorities for Areas

By Debbi Wilgoren
Washington Post Staff Writer
Thursday, November 7, 2002; Page DZ03

The District government has issued detailed summaries of how it can improve the city's 131 neighborhoods -- from transforming vacant buildings into affordable homes to relieving parking and traffic congestion to luring new shops onto depressed commercial strips to overhauling chronically troubled schools.

The Strategic Neighborhood Action Plans, or SNAPs, are the culmination of a three-year effort headed by the D.C. Office of Planning. It began with a citizens summit in 1999 and has included hundreds of community meetings since.

There are 39 plans in all, each addressing the top priorities of a cluster of up to four adjacent neighborhoods -- Kingman Park-Near Northeast-Stanton Park in Northeast, for example, or Columbia Heights-Mount Pleasant-Park View-Pleasant Plains in Northwest, or Benning Ridge-Capitol View-Marshall Heights east of the Anacostia River. The clusters are used by the planning office when analyzing needs across the city.

The plans are available on the Web at www.neighborhoodaction.dc.gov, and have been printed in glossy booklets that are being mailed to neighborhood leaders, community groups and government agencies charged with implementing the improvements.

Each describes the best features and most pressing needs of the cluster, and demographic profiles that include average household income, racial and age breakdowns, and education and homeownership levels.

The reports then list the top five cluster priorities, as determined through the citizen summits and subsequent community forums, and dozens of actions that the government or community organizations are taking or plan to take to achieve those goals.

"What the documents become to the government is really a kind of road map," said Toni Griffin, deputy director of the planning office. "It's a tool to help communicate where we've been and where we need to go."

Many of the actions are already budgeted or in the works. City officials say their inclusion in the action plans shows that the government is aligning its spending priorities with what neighborhoods need and citizens want.

For example, the SNAP for Cluster 25 (Kingman Park-Near Northeast-Stanton Park) lists 28 actions intended to "transform H Street NE into a vibrant neighborhood commercial corridor," which is the first objective listed under economic development, the top priority for the cluster.

Actions range from improving the streetscapes and landscaping to supporting exist businesses and recruiting new ones to deciding whether to restore the trolley line that once ran along the thoroughfare.

Some items, such as the trolley study, are underway but will take years to complete and implement. Others, such as a pledge to reduce crime on H Street by 25 percent this year, rely on actions -- in that case more police and community activism -- that could help, but offer no guarantees.

D.C. Council member Adrian M. Fenty (D-Ward 4), who followed the planning process closely and attended the Oct. 26 event at which Mayor Anthony A. Williams (D) officially unveiled the action plans, said the documents reflect an ongoing effort by the government to solicit residents' views.

"The mayor is involving people. You can't get around that fact," Fenty said. Although not all his constituents will be happy with the priorities highlighted in the plans or the actions chosen to address them, Fenty said, "people will always feel better about the result when they feel they've had input."

In introducing the plans, Williams said, "Citizen voices are the building blocks in setting our city's priorities."

His aides said each promised improvement is being entered into a neighborhood action database, along with the agency or community group responsible, so that progress -- or lack thereof -- can be measured.

The plans also detail what can't be done, at least for now, despite citizen requests. The towing facility at Second and K streets NE is in compliance with current regulations and cannot be removed, for example, the Cluster 25 report says in a section titled "Actions With No

Commitments." The Kingsman School field in Rosedale is too small for a track, and no money is available to purchase a second mobile recreation center for the cluster.

Retiree Gladys Daniels, 62, lives in the house at Third and K Streets NE where she was raised, and thought she knew all there was to know about her neighborhood.

Yet Daniels said she "learned a lot" in the Saturday afternoon meetings she attended to help form the Cluster 25 strategic plan.

Daniels said she is glad she participated in the process and is excited about proposed improvements, including the opening of a senior wellness center two blocks from her home and efforts to recruit a big-box discounter to a vacant lot behind the Hechinger mall.

"From what I've seen thus far, I think quite a bit will come out of it," Daniels said. "Most of what they have [in] there -- we need it."

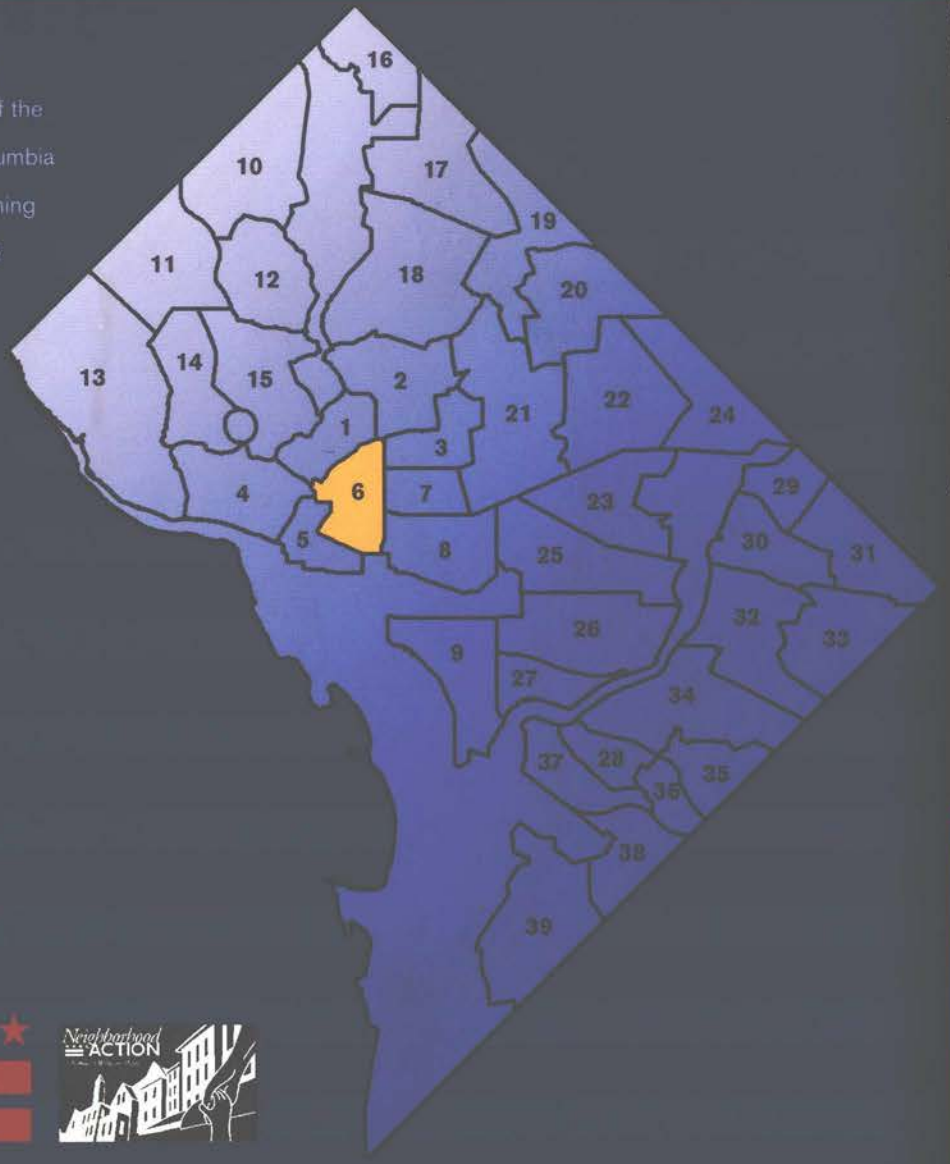
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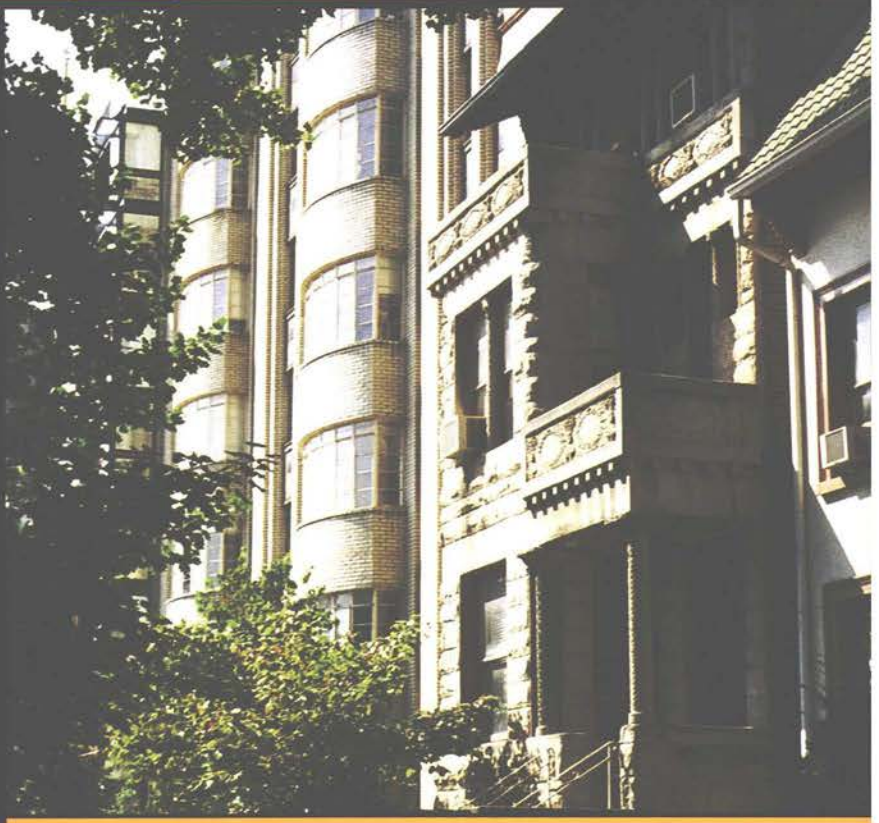
# Neighborhood Cluster 6

## District of Columbia Strategic Neighborhood Action Plan

**Prepared by**

Government of the
District of Columbia
Office of Planning
Summer 2002



**Connecticut Avenue/K Street**
**Dupont Circle**

GOVERNMENT OF THE DISTRICT OF COLUMBIA, ANTHONY A. WILLIAMS, MAYOR

# Acknowledgments

*The following people and groups deserve special recognition for the time they dedicated to developing this plan for Cluster 6:*

Advisory Neighborhood Commission (ANC) 2B

Businesses and Residents Throughout Cluster 6

Dupont Circle Citizens Association

Dupont Circle Merchants and Professionals

Friends of Stead Recreation Center

Ward 2 Core Team

---

Claudia Canepa, Junior Planner, Office of Planning

Phil Heinrich, Program Manager, Office of the Chief Technology Officer

---

Cover: The residential neighborhoods of Dupont Circle include a mix of mid-size apartment buildings and single-family townhouses.

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# Letter From the Mayor



Dear Resident,

I am very proud to present the Strategic Neighborhood Action Plan (SNAP) for your Neighborhood Cluster. I personally want to congratulate all the citizens, the citizen and civic associations, the faith community, the Advisory Neighborhood Commissioners, the businesses, and others that helped shape this plan.

I have personally reviewed these plans and am struck by the tremendous amount of work, thought, and commitment that went into their preparation. I value these SNAPs as a way to communicate directly with you, the residents and stakeholders of this marvelous city.

What began at the city-wide level with the first and second Citizen Summits in 1999 and 2001 has been expanded at the neighborhood level through the Neighborhood Planning, Neighborhood Service, and Neighborhood Outreach efforts—all part of the overall Neighborhood *Action* program. Through this triad, I have heard your concerns and priorities directly and have taken measures to respond.

This Strategic Neighborhood Action Plan is not just words on paper. Every agency in my administration has reviewed these plans to see how they might contribute to advancing the priorities and objectives you outlined here. As you know, this was a tough budget year. I instructed agencies to preserve their commitments to addressing your priorities, as they assessed how and where to trim their budgets. What's more, additional funding was provided to specifically accomplish a number of important neighborhood priorities articulated through the SNAPs across the city. This approach includes funding to install an additional 600 litter cans across the city; hire an additional Fire Inspector for every Ward; add another staff person under the Clean City Administrator, who will further the goal of neighborhood cleanliness; hire additional Historic Preservation staff to review projects in historic areas; and more. While not every priority was met, such changes signal tangible evidence of my belief that the business of government starts with the business of the people.

This SNAP document is a first of its kind. It is the first time a major city has coordinated a plan with every neighborhood in the city in a single year. It is the first product of many that will provide citizens with a record of how this government will directly respond to your priorities.

I am excited about this SNAP document and about what it signals for the future of our neighborhoods and our city. I look forward to working with you, my agencies, and other stakeholders to implement the many significant priorities you have identified here. Congratulations, and now the work begins.

Sincerely,

Anthony A. Williams

Anthony A. Williams
Mayor

# Letter From the Director

Dear Resident,

Enclosed is your Neighborhood Cluster's Strategic Neighborhood Action Plan (SNAP). I want to personally thank all who contributed to developing this plan and congratulate them for their hard work. Many in your neighborhood devoted considerable time identifying strategies to improve the quality of life in your neighborhood. This effort has helped us—the District government—better partner with you to make concrete improvements in our communities.

Your SNAP is a new kind of "plan for action" because it will not simply sit on a shelf. It is a document that lists key commitments by agencies and includes a timeline for implementation. It is a document whereby the commitments will be tracked by the Mayor's Office of Neighborhood *Action* to ensure that they are followed through to completion. It is an action plan and a foundation of our city's budget.

With the same level of deep commitment in developing this plan, I urge you—neighborhood groups, the faith community, businesses, nonprofits, Advisory Neighborhood Commissioners, and others—to help implement the remaining actions. While I know many of you have been active in your neighborhoods for years, implementing specific actions in this plan will help unite government and citizen efforts through its goal of addressing specific priorities identified by your neighbors.

Our work with you in your neighborhoods has just begun! Chris Shaheen, your Neighborhood Planner who helped develop this SNAP, will continue to work in your neighborhoods. Specifically, he will work with the District Department of Transportation (DDOT) to help develop a streetscape plan for P Street. In addition, my office will increase its capacity to retain the character of your Cluster's historic districts and sites by hiring one additional building inspector to work in historic districts in FY2002, and two additional staff members to review construction in historic districts across the city in FY2003.

I look forward to our continued work with you in your Neighborhood Cluster. Thank you and congratulations once again for all your hard work and dedication in developing this SNAP.

Sincerely,

Andrew A. Altman
Director, Office of Planning



# Introduction

# 1

## Neighborhood *Action*

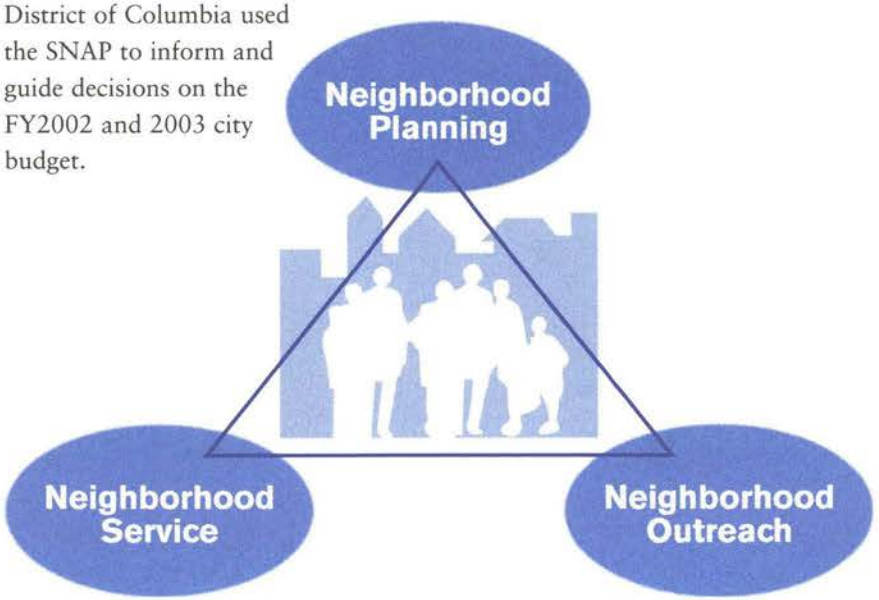
Three years ago, Mayor Williams's administration developed a new framework for how the District government would work together with citizens and other partners to make good decisions and to improve our city. This framework was the start of Neighborhood *Action*. The mission of Neighborhood *Action* is to empower citizens to improve their communities by mobilizing and coordinating the resources of government, businesses, nonprofits, the faith community, neighborhood leaders, and the citizens themselves. Neighborhood *Action* has held four Citizen Summits: one in November 1999, a follow-up in January 2000, one in October 2001, and another in December 2001. There were also two Youth Summits to hear from our younger residents. At those public forums, citizens shared their priorities for the city, which helped redefine our District government's priorities at the city-wide level.

It was also realized, however, that there was much work to be done at the neighborhood level. As part of Neighborhood *Action*, the Neighborhood *Action* Triangle was created—three neighborhood initiatives aimed to identify and then solve neighborhood-specific issues. They are the Neighborhood Service Initiative, the Neighborhood Outreach Program, and the Neighborhood Planning Initiative. **Neighborhood Service** addresses recurring service delivery problems that require the coordinated involvement of more than one agency. **Neighborhood Outreach** holds public meetings, town halls, "coffee with the Mayor," and other meetings to ensure that this administration stays connected to neighborhood issues. **Neighborhood Planning** has been working with citizens to identify top priority issues and to develop Strategic Neighborhood Action Plans (SNAPs) for each of the 39 Neighborhood Clusters in the city.

## Strategic Neighborhood Action Plan

This document is the SNAP for your Neighborhood Cluster. Citizens, citizen groups, businesses, the faith community, Advisory Neighborhood Commissioners, and others helped develop this plan with the Neighborhood Planning Initiative located in the DC Office of Planning (OP).

The SNAP is part of Neighborhood *Action*, which is Mayor Williams's initiative to reengage citizens in the governance of their city and to establish a vision, priorities, and action for your Neighborhood Cluster. For the first time in the District, the SNAP provides residents a process to articulate and begin addressing many of the neighborhoods' most pressing challenges. The government of the District of Columbia used the SNAP to inform and guide decisions on the FY2002 and 2003 city budget.



Unlike the long-range goals of the Comprehensive Plan, the SNAP identifies near-term goals (i.e., goals for a 2-year period). Through a series of community workshops and task force meetings, community stakeholders identified the priority areas of the Cluster 6 SNAP: Incompatible Growth and Use Management, Infrastructure, and Quality of Life and Public Schools. Those three priorities, plus the actions recommended to address them, reinforce community concerns identified in the Ward 2 plan. Progress on each action committed to by a District agency will be tracked through annual status reports by the Office of Neighborhood *Action*.

Although the SNAP is an independent planning document not tied to the Comprehensive Plan, it could inform residents about how the Comprehensive Plan is updated in the future. Currently, the Mayor and Council are appointing a Comprehensive Planning Task Force representing a broad cross-section of stakeholders to work with the Office of Planning as it undertakes a review of the current plan and planning process.

### The Comprehensive Plan

Throughout the SNAP process, residents asked, "How do Strategic Neighborhood Action Plans relate to the Comprehensive Plan?" While both documents outline a vision for neighborhoods and include concrete and identifiable goals for your community, there are differences in how they are used by District agencies and what the immediacy is of their effect on your neighborhood.

The *Comprehensive Plan for the National Capital* is a long-range (20 years) general policy document that provides overall guidance for the future planning and development of Washington, DC. District agencies use this document as a guide to ensure that their actions reinforce the long-term goals of the city. The Comprehensive Plan was first proposed by the Mayor and adopted by the Council in 1984 and 1985, respectively. Amendments to the plan are proposed by the Mayor and approved by the Council every 4 years. The plan has been amended in 1989, 1994, and 1998. The plan includes both local and Federal elements and is the only planning document mandated by the Home Rule Act. There are 10 local elements, which together are usually referred to as the "District of Columbia Comprehensive Plan": General Provisions, Economic Development, Housing, Environmental Protection, Transportation, Public Facilities, Urban Design, Downtown Plan, Human Services, and Land Use.

The Ward 2 plan is one part of the goals for the Comprehensive Plan. It establishes a vision for Ward 2 over 5 years (1999–2004) and highlights eight areas of focus. For Connecticut Avenue/K Street and Dupont Circle, it identifies these specific community concerns: adding commercial and office space to the downtown area, retaining residential areas, preserving the mix of local-serving retail, and developing a plan for improving P Street between Dupont Circle and Rock Creek Parkway.

# State of the Cluster 2

### A Message from Your Neighborhood Planner

As your Neighborhood Planner, my job has been to guide residents and stakeholders of Cluster 6 through a neighborhood planning process. The goal of this process was to facilitate a citizen-driven effort to identify neighborhood priorities to help guide District agencies, nonprofits, and others to improve the quality of life in your neighborhood. Together, we have produced the first Strategic Neighborhood Action Plan for Cluster 6. This task could not have been completed without the commitment of residents in this Cluster who committed their time and effort to this initiative!

Representatives from a wide range of citizen associations and community groups participated in this process. All participants brought a level of expertise on a number of subject matters and specific interests. This dedication is reflected in the strategies reflected in this SNAP plan. For community groups and institutions that were unable to join your neighbors in this process, there is still time to take part by helping to address and resolve some of the issues articulated in this document.

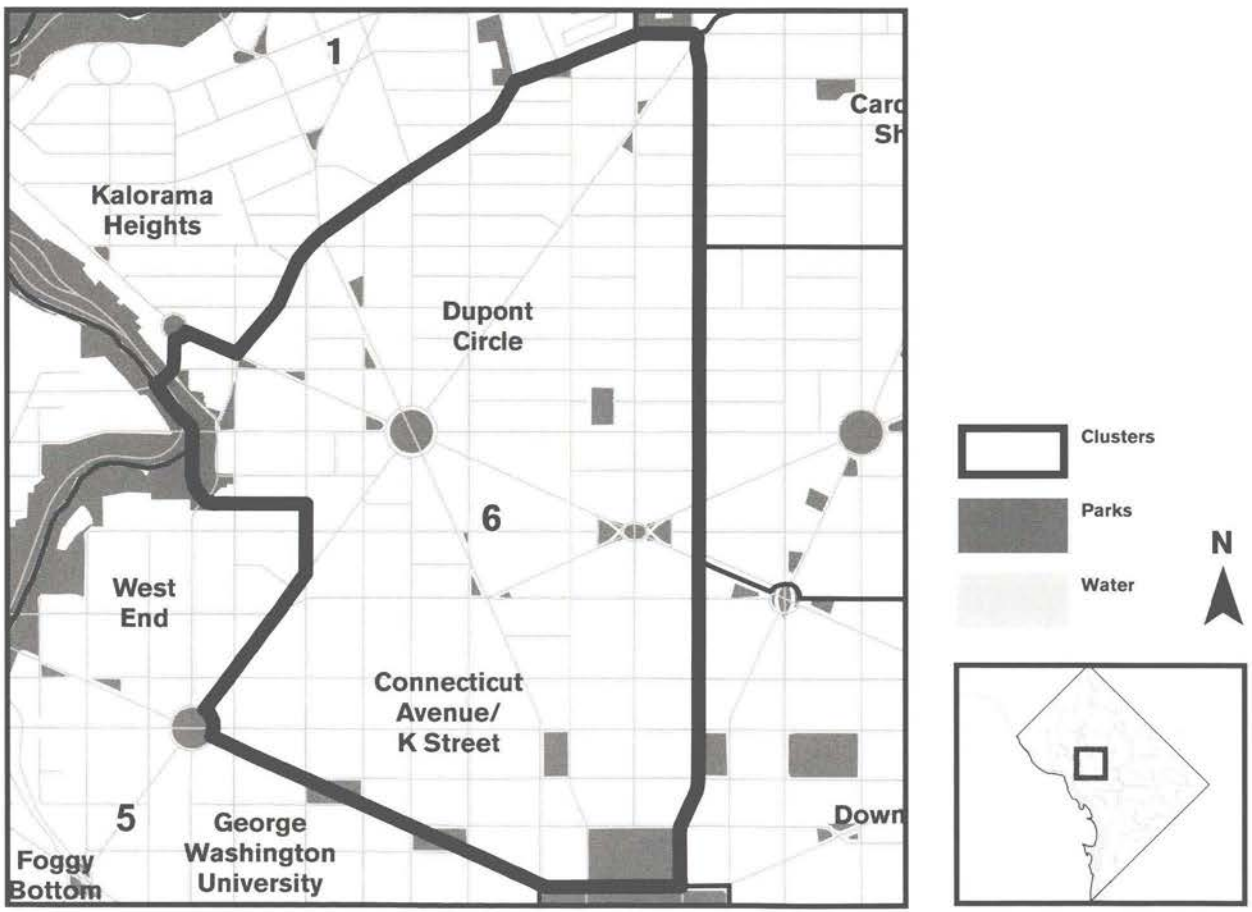
The residents of Cluster 6 have a long history of working to address problems on their own or in partnership with municipal agencies. For example, they have responded to the District's Neighborhood *Action* Initiative and its desire to establish partnerships with community groups. Residents, businesses, and community groups have worked very closely with Neighborhood *Action* during the past year, specifically identifying a Persistent Problem Area (PPA) and working with Neighborhood Service Coordinator Clark Ray. The coordinated efforts to improve conditions on 17th Street are a model for this type of cooperation in the city. Whether this meant helping to organize a community meeting to discuss rat abatement or touring the neighborhood with city staff members to share concerns, Cluster 6 residents and businesses were there to share their expertise. This sharing is also true for efforts to create this SNAP plan. This document reflects the commitment of residents to improve neighborhoods—and proof that your government is changing to better serve you and neighbors.

I would like to recognize the commitment and dedication of those who participated in this planning process. They were active throughout the effort—reviewing and fine-tuning many elements of the draft SNAP. I look forward to continuing to work with you and your community to implement the actions outlined in this plan and to achieve the vision for livable, equitable, and vibrant neighborhoods throughout the District of Columbia.

To better understand what makes your Neighborhood Cluster special, please read the following sections that describe both the positive and negative conditions found in your community, including physical characteristics, demographics, and recent activity in your neighborhood.

**Chris Shaheen**
*Neighborhood Planner, Cluster 6*

Cluster 6: Dupont Circle, Connecticut Avenue/K Street




## Cluster 6 Neighborhoods

The Neighborhood Planning Initiative is an ambitious, city-wide effort to develop a Strategic Neighborhood Action Plan (SNAP) for every neighborhood in the city. A SNAP is a community-driven Action Plan that articulates the top neighborhood priorities and the specific recommendations or actions to address those priorities. The Action Plan is then used to help guide both District government and citizen-led activities in these neighborhoods.

For planning purposes, two to three adjacent neighborhoods were grouped together to form Neighborhood Clusters. There are a total of 39 Neighborhood Clusters in the District.

This document is the first SNAP developed for your Neighborhood Cluster. Your Neighborhood Cluster is shown on the map and includes the following neighborhoods:

- Connecticut Avenue/K Street
- Dupont Circle

These two neighborhoods developed this SNAP with the help of your Neighborhood Planner, Chris Shaheen.

## Physical Characteristics and Assets

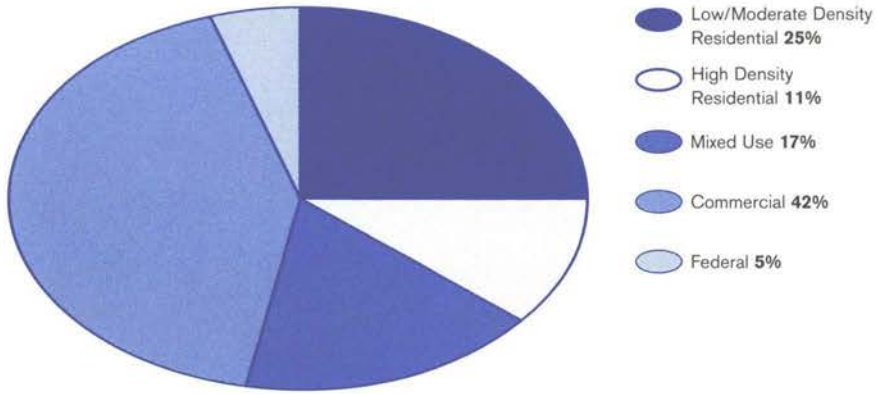
The Cluster includes the area within the boundaries of Florida Avenue on the north; 15th Street on the east; Pennsylvania Avenue on the south; and New Hampshire Avenue, 21st Street, Newport Place, and Rock Creek Park on the west. The commercial areas and neighborhoods of Cluster 6 include some of the most densely developed areas of the District.

The residential areas of this Cluster include a mix of apartments and single-family homes. Connecticut Avenue is the primary thoroughfare that cuts across the neighborhoods of Cluster 6. Lined with offices and ground floor retail, this avenue provides a vibrant commercial district that extends from Farragut Square to Florida Avenue. The south section of Cluster 6, along Connecticut Avenue and K Street, includes the west end of the downtown business district. To the north, several local business districts serve residential neighborhoods located east and west of Connecticut Avenue: P Street between Dupont Circle and Rock Creek Park, 17th Street between P Street and R Street, and 18th Street between R Street and Florida Avenue.

**Some highlights of Cluster 6's assets and features include the following:**

- *Immediate access to Rock Creek Park.*
- *Neighborhood parks including Dupont Circle and the triangle park at 17th and R streets.*
- *Stead Recreation Center, named after Mary Force Stead, whose last will and testament established and maintained a center for the perpetual use of "the children of Washington, DC."*

Land Uses in Cluster 6




Source: Zoning Data contained in the Central DC GIS Database maintained by DC Office of the Chief Technology Officer, as of April 2002

Townhouses located on S Street NW



Dupont Circle, a popular neighborhood park located in the center of Cluster 6.



Apartment buildings located at the intersection of 17th Street and Rhode Island Avenue NW.



- *Access to several Metro stations on the Red Line, including the Dupont Circle and Farragut North Metro stations.*
- *Commercial districts vibrant with shops, restaurants, and entertainment venues and within walking distance from residential areas.*
- *High-quality and well-maintained housing stock that includes a mix of town homes, apartments, condominiums, and cooperatives, as well as a strong real estate market.*
- *Strong and active Advisory Neighborhood Commission (ANC) and citizen organizations.*
- *An annual house tour that attracts visitors from around the region.*
- *Ross Elementary School, a public school with a diverse student body and strong test scores.*
- *A commercial district served by the Golden Triangle Business Improvement District, which provides additional street cleaning and other amenities plus services to the downtown business district.*
- *Home of the Phillips Collections, the first museum of modern art in the United States.*
- *Three historic districts that protect the character of the area: Dupont Circle, Strivers Section, and 16th Street.*
- *First Friday Open House, an event when the Dupont Circle Art Galleries hold opening receptions free to the public on the first Friday of each month.*
- *Dupont Circle Farmers Market, located at the Dupont Circle Metro station's Q Street entrance every Sunday.*

## Demographics

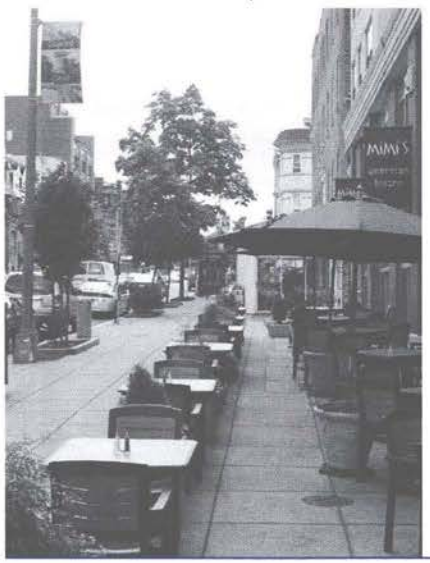
Cluster 6 includes two neighborhoods located in Ward 2: Dupont Circle and Connecticut Avenue/K Street. The Cluster has almost 17,000 residents, representing about 3% of the District's total population. The Cluster has a population that is less ethnically diverse than the rest of the city and an age distribution that includes more residents between 18 and 65 years than the rest of the city. The education and income levels in this Cluster are higher than those for the city as a whole. The adjacent chart provides some basic information on your neighborhood such as age, race and ethnicity, income, and housing for 2000. It also shows data for 1990, which allows you to see how your Cluster has changed. To learn more about other demographics, you can obtain a copy of your Cluster 6 Databook by contacting the DC Office of Planning at 202-442-7600.

| | Cluster 6: 1990 | Cluster 6: 2000 | City-wide: 2000 |
|---|---|---|---|
| **Population** | 16,117 | 16,941 | 572,059 |
| **Age** | | | |
| Under 18 Years | 6% | 4% | 20% |
| Between 18 and 65 Years | 86% | 90% | 68% |
| Over 65 Years | 8% | 7% | 12% |
| **Race and Ethnicity** | | | |
| African American | 15% | 10% | 60% |
| White | 72% | 76% | 31% |
| Hispanic[1] | 14% | 9% | 8% |
| **Income** | | | |
| Median Household Income[2] | $34,416 | $55,4023 | $43,0013 |
| **Education** | | | |
| High School Graduates | 89% | Data not yet available | 73% |
| College Graduates | 64% | Data not yet available | 33% |
| **Housing** | | | |
| Occupied Housing Units | 10,243 units | 11,537 units | 248,338 units |
| Percentage of Housing Units Owner-Occupied | 26% | 29% | 41% |

Source: U.S. Census Bureau, 1990 and 2000 data.

1. People of Hispanic origin may be of any race.
2. Median income is the income level at which half of the households earn more and half earn less. It is literally the income that is in the middle.
3. Claritas, Inc., 1998 data.

P Street, NW, a neighborhood commercial district that is scheduled to receive a new streetscape.



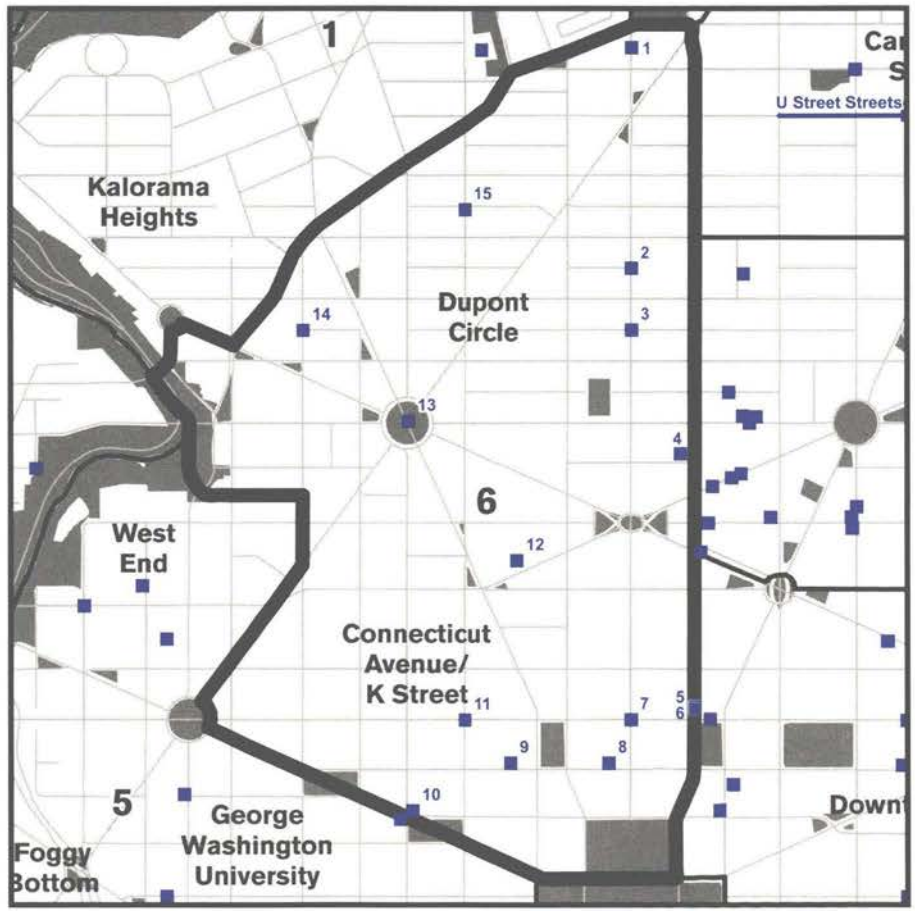
### Recent Neighborhood Activity

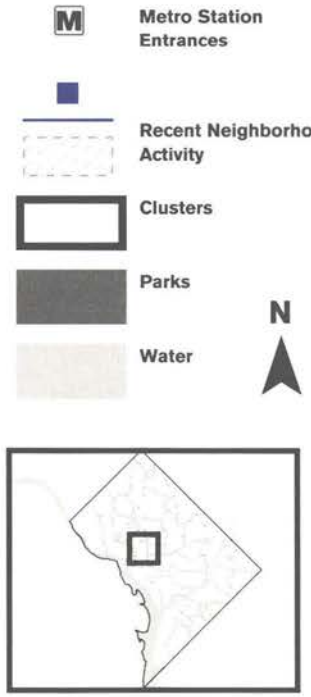
Both private and public investment activities have been, and currently are being, completed in this Cluster. The following is a list of key activities:

- *P Street Streetscape—The design and implementation of the streetscape on P Street between Dupont Circle and Rock Creek Park.*
- *The Phillips Collection, 21st Street NW and Q Street NW—A 27,183-square-foot expansion of the art museum.*
- *Dupont Circle—Restoration of the park and fountain in Dupont Circle by the National Park Service.*
- *Summit Grand Parc, 900 15th Street NW—A 151,000-square-foot mixed-use building including residential, office, and retail space.*
- *1634 18th Street—Four multilevel residences included in a 6,000-square-foot building, including two- and three-level units within the four-story building.*
- *Ambassador Condominiums, 1750 16th Street—The rehabilitation of an apartment building located within the boundaries of the 16th Street Historic District that will include 33 residential units.*
- *The Regent, 1640 16th Street—A new residential building that will include 40 parking spaces.*
- *Union, Labor, Life Building, 1625 I Street—An office building including a nine-story, light-filled atrium lobby faced by a glass curtain wall along I Street.*
- *Solar Building, 1000 16th Street—Renovation of an existing office building that will include three additional stories.*
- *Farragut Center, 1725 I Street—A 10-story office building located within the Golden Triangle Business Improvement District.*
- *St. Matthew's Court, 1717 Rhode Island Avenue—A 10-story building located at the intersections of Rhode Island Avenue, Connecticut Avenue, and M Street, which will incorporate existing townhouses and St. Matthew's Cathedral.*
- *1700 K Street NW—The planned development of a 380,000-square-foot office and retail space.*
- *Investment Building, 1008 15th Street NW—The redevelopment of one of Washington's first large office buildings into 375,000 square feet of office and retail space.*
- *Sofitel Hotel, 806 15th Street NW—The rehabilitation of the Old Shoreham Building into a 164,000-square-foot building that will include a hotel and retail space.*

The Recent Neighborhood Activity map on the following page depicts the key activities in your Cluster.

Recent Neighborhood Activity in Cluster 6




1. The Roosevelt
2. Ambassador Condominiums
3. The Regent
4. The Gatsby
5. Investment Building
6. Summit Grand Parcel
7. 1000 16th Street
8. Union Labor Life
9. Farragut Center
10. 1899 Pennsylvania Avenue
11. 1700 K Street NW
12. St. Matthew's Court
13. Dupont Circle
14. Phillips Collection
15. 1634 18th Street NW

# Developing Your SNAP

# 3

### Citizen-Driven Process

The commitment of Neighborhood *Action* is to engage citizens in the governance of their city and to align government priorities with citizens' priorities. Following the tradition of the Citizen Summit, the Neighborhood Planning Initiative has citizen engagement at the core of its mission. As such, the process for developing your SNAP was built around a four-phase, citizen-driven process: (1) Start Up, (2) Visioning and Identifying Essential Ingredients, (3) Action Planning, and (4) Validation.

The hard work began in phase two, when a Visioning and Identifying Essential Ingredients Workshop was held in each Neighborhood Cluster between January and June 2001. At this workshop, citizens were asked to create a list of essential ingredients for their Cluster. Essential ingredients are characteristics vital to making a neighborhood a place where people and families can live and thrive.

Your Cluster identified and ranked 13 essential ingredients as vital for a livable community:

1. Commercial, Nonresidential, and Residential Balance
2. Infrastructure
3. Schools
4. Quality of Life
5. Enforcement
6. Public Safety
7. Cleanliness
8. Citizen Diversity
9. Pedestrian Environment
10. Adequate Parking
11. Citizen Group Coordination
12. City Services
13. Traffic Management

### Cluster Priorities

Participants were then asked to identify three to four priority essential ingredients that would be the focus of additional action planning. For FY2002 and FY2003, they agreed on the following priority Ingredients:

- Incompatible Growth and Use Management
- Infrastructure
- Quality of Life and Public Schools (priorities three and four were combined at the Steering Committee meetings)

Next, residents were invited to participate in a series of Action Planning meetings to identify specific actions for addressing their priorities. During this extensive exercise, participants were challenged to think strategically about the necessary steps and the specific locations to begin addressing the priorities. With the detailed priorities, objectives, actions, and locations, the SNAP served as a tool for District agencies in preparing their FY2003 budgets.

**How We Involved You:**

**Phase I: Start Up**

- Conducted informal consultations with neighborhood leaders to develop a Neighborhood Steering Committee during May 2001 and a Steering Committee meeting was held on May 27th, 2001.

**Phase II: Visioning & Identifying Essential Ingredients**

- Convened a Neighborhood Cluster Workshop on June 7, 2001, at Francis Junior High School, to identify the Essential Ingredients for a healthy neighborhood and established priorities.

**Phase III: Action Planning**

- Organized three Action Planning Work Sessions to develop preliminary action plans during the months of July and August, 2001.

**Phase IV: Validation**

- During the month of September, the draft SNAP was distributed to residents for review.

**Community Outreach**

- Announced Steering Committee Meetings, the Neighborhood Cluster Workshop, Action Planning Work Sessions and other meetings specific to the SNAP using a variety of outreach methods. Specifically, notices were distributed to citizen organizations in the Cluster, through direct mailings, email, and postings in the Northwest Current and The Intowner during late May and early June 2001.
- Over 30 citizens participated in the planning process.

District agencies then reviewed the neighborhood priorities as they reviewed their FY2002 budget and developed their proposed FY2003 budget. Beginning in October 2001, more than 40 agencies reviewed recommended actions and developed responses to address neighborhood priorities. Although resources are limited, agencies used neighborhood priorities as one of the inputs to help define what they should do next year, how they should be doing it, and where they should begin.

Further, when District agencies were asked to reduce their FY2003 budgets because of funding shortfalls, the Mayor and his administration emphasized that existing commitments to SNAP priorities remain untouched. Last, in a review of your SNAP and others across the city, additional funding was provided to certain agencies that needed more assistance to address neighborhood priorities. For example, more funding was dedicated to city-wide issues such as the following:

- *Install an additional 600 litter cans across the city.*
- *Hire an additional Fire Inspector for every Ward.*
- *Hire an additional staff person who will be under the Clean City Administrator and who will further the goal of neighborhood cleanliness.*
- *Hire additional Historic Preservation staff members to review projects in historic areas, and more.*

These and other items were included in Mayor Williams' draft FY2003 budget that was submitted to the Council of the District of Columbia to consider as it reviewed and revised the budget. Now that the Council has approved the final FY2003 budget, the commitments to your neighborhoods are firm.

## Agency Commitment Highlights

In Cluster 6, some of the key actions that concerned citizens the most received the following agency commitments:

**Improve Condition of P Street Between Dupont Circle and 23rd Street and 17th Street Between Massachusetts Avenue and New Hampshire Avenue**

- *The Department of Public Works (DPW) hired additional Solid Waste Education and Enforcement Program (SWEEP) inspectors in FY2002, bringing the number of inspectors in the Ward to three. This change will increase the level of solid waste education and enforcement and will help prevent illegal dumping.*
- *Multiple government agencies are participating in a task force that will introduce legislation to increase fines for quality-of-life infractions and to improve enforcement against illegal posters, littering, and other issues.*
- *District 3 of the Metropolitan Police Department(MPD) will develop a business beat to address parking and delivery-time regulations on 17th Street.*
- *The Deputy Mayor for Planning and Economic Development (DMPED) has budgeted $7 million in local funds for the ReStore DC neighborhood commercial revitalization program. A multiyear package of grants and technical assistance will be awarded on a competitive basis to approximately five neighborhood business districts per year. Other business districts can apply on a competitive basis for matching grants for short-term, specific projects such as a market study. Funding will also be provided to support neighborhood business resource centers.*
- *District Department of Transportation (DDOT) will budget $500,000 to initiate the study and possibly some design of streetscape improvements along P Street.*

**Improve Traffic Flow on Connecticut Avenue Between Farragut Square and Florida Avenue**

- *District 3 of MPD will increase police patrols during the morning and evening rush hours to increase ticketing and towing of violators and to conduct site studies for potential photo-radar deployment.*

**Enforce Regulations to Increase the Quality of Life in Neighborhoods**

- *MPD will obtain monthly reports from agencies detailing businesses and properties that have violated health, sanitation, and parking laws, and those reports will be forwarded to the public.*
- *The Department of Consumer and Regulatory Affairs (DCRA) will designate one Neighborhood Stabilization Officer (NSO) to enforce noise regulations. MPD has provided all officers in District 3 with copies of the Amended Noise Control Act.*

- *The Alcoholic Beverage Regulation Administration (ABRA) will be recruiting three additional investigators, and District 3 will assist ABRA in designated problem areas.*
- *DCRA will survey apartment buildings to ensure that proper garbage containers are in place and will work with the Neighborhood Service Coordinator to ensure that businesses are also surveyed.*
- *DCRA will conduct Master Business License seminars for business owners when requested by interested groups.*
- *The Department of Public Works (DPW) will develop a strategy for providing the public with reports on businesses and properties that consistently violate health, sanitation, and parking violations.*
- *The Fire and Emergency Medical Services Department (FEMS) will hire one additional Fire Inspector for Ward 2.*
- *The Historic Preservation Office of the Office of Planning (OP) will hire one additional staff person to review construction projects in historic districts.*

**Reduce the Negative Effect of Parking in Neighborhoods**

- *MPD will use Police Service Areas (PSA) officers to enforce parking regulations on all shifts.*
- *DPW's Parking Services will hire 138 additional parking enforcement officers in FY2002, more than doubling the existing force. Once fully trained, 100 parking officers will be dedicated to residential areas. Deployment will include a nightshift to enforce registration requirements for out-of-state vehicles.*

Chapter 4, The Action Plan, describes in detail how District and non-District agencies are responding to the citizen priorities in FY2002, FY2003, and beyond.

# The Action Plan 4

### Understanding the Plan

The Cluster 6 Action Plan is where citizen-driven priorities are described in detail. The priorities specific to Cluster 6 include the following:

- Incompatible Growth and Use Management
- Infrastructure
- Quality of Life and Public Schools

This section describes both District commitments and key community-led actions. The data are organized by the priorities described above. Each priority is further described by objectives, which articulate specific problems or needs that must be addressed in order to accomplish the priority. For example, if a Cluster's priority is Public Safety, objectives may be to "develop strategies to reduce drug activity" and to "improve relations between police and area residents." Each objective then has a specific Action Plan that includes Proposed Action, Responsible Agencies, Budget Commitment, and Time Frame for Implementation.

As you read through the Action Plan, you will notice that many of the recommended actions list commitments from multiple agencies. It is often the case in government that several agencies with specific expertise are required to work together to fully address any one issue. In those cases, the first agency listed is the lead agency, or agency that has primary responsibility for implementing or coordinating implementation. The additional agencies listed will play a supporting role to the lead agency. An agency commitment may range from providing background information or performing technical analysis on a specific project, to funding and managing a series of activities on a city-wide initiative.

The Action Plan also acknowledges the fact that government cannot address those priority issues alone. In many instances, the agencies will need the help of the business and institutional community, nonprofits, civic and citizen organizations, and individual citizens to create sustainable community improvement. During the SNAP process, many of the priorities identified by your neighborhood included actions that require community or private-sector leadership and participation or both. The following Action Plan includes those community-led actions, and it begins the process of engaging residents and other organized groups to work together with government to address local issues.

The following pages provide the detailed District Agency commitments and timelines to begin addressing some of your top Cluster priorities.

*Because partner names are abbreviated in this Action Plan, please refer to Appendix B for a list with the complete name of each partner.*

### Agency Responses to Citizen Priorities

PRIORITY 1:

## Incompatible Growth and Use Management

Incompatible growth and use management issues surfaced as the top priority. Residents identified improving coordination between government agencies to ensure that plans for the neighborhood are consistently followed. Neighborhood commercial areas received particular attention from participants in this Cluster. This included making sure that regulations governing restaurant seating capacity are enforced, that parking and public hearing notification requirements are enforced, and that neighborhood commercial areas maintain a healthy mix of businesses. Residents were also concerned about maintaining the stability of residential areas by making sure that nonresidential uses, such as bed and breakfast establishments and institutions, were adequately monitored and compatible with the neighborhood.

OBJECTIVE 1: Improve coordination between city agencies by using city plans and zoning to guide and regulate development.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1254 | Ensure that agency work plans are consistent with the overall plan for the neighborhood, as developed and coordinated by the Office of Planning (OP). | Cluster 6 | EOM | 8673 | The Executive Office of the Mayor (EOM) is establishing a process whereby all agency plans and budgets will be aligned to support neighborhood plans and priorities. | FY2002 |
| | | | OP | 8674 | The OP is a founding member of the Interagency Planning Council (IPC), which is a multi-agency committee established to coordinate the activities of District agencies. The OP participates actively on the IPC to ensure coordination of high-priority development and planning objectives and, in doing so, will make sure that agency work plans reflect neighborhood priorities to the greatest extent possible. | Ongoing |

### Agency Responses to Citizen Priorities

PRIORITY 1: **Incompatible Growth and Use Management**

OBJECTIVE 1: Improve coordination between city agencies by using city plans and zoning to guide and regulate development.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1256 | Ensure that zoning regulations are consistent with the Comprehensive Plan. | Cluster 6 | OP | 8677 | The OP solicits the inputs of other departments regarding zoning cases. The OP continually works with the Zoning Commission, citizens, and the Office of Zoning to ensure consistency between the zoning regulations and the Comprehensive Plan. As a matter of practice, the OP refers to the Comprehensive Plan whenever proposing or reviewing a proposed zoning amendment. Zoning amendments are also reviewed against the Comprehensive Plan and the standard of "not inconsistent with the Comprehensive Plan." | Ongoing |
| | | | OZ | 8678 | The Office of Zoning is still awaiting a report from the OP on the consistency of the Comprehensive Plan and the Zoning Regulations. | |

### Agency Responses to Citizen Priorities

PRIORITY 1: **Incompatible Growth and Use Management**

OBJECTIVE 2: Ensure that restaurant seating capacity, parking, and public-hearing notification requirements are not circumvented through the public space permitting process.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1257 | Incorporate the use of public space, specifically sidewalk cafes, into the zoning ordinance. | 17th Street | OP | 9874 | These issues are currently reviewed and approved by the Public Space Committee. The OP has a voting representative on the Public Space Committee and believes that this action remains the appropriate review for use of public space. The OP will review the parking and seating issue to ensure that restaurants are not circumventing the Certificate of Occupancy. | FY2003 |
| 89 | Provide the Advisory Neighborhood Commission (ANC) with ample time to review and comment on public-space permit applications prior to their approval. | 17th Street, P Street, and Connecticut Avenue (most recently a proposed public space request for an unenclosed Sidewalk café for 1710 L Street NW, a proposed public space request for an unenclosed sidewalk café for 1200 19th Street NW, and an unapproved use of public space for an unenclosed sidewalk café at 1333 New Hampshire Avenue NW (located on 19th Street) | DCRA | 7784 | ANCs and applicable government agencies are given a 30-day period to comment on public space applications once they are received by the Public Space Permits and Records Division. To extend this period would require a change in existing laws. To find more about obtaining a public space permit, contact the office at 202-442-4670. | FY2002 |

### Agency Responses to Citizen Priorities

PRIORITY 1: **Incompatible Growth and Use Management**

OBJECTIVE 3: Ensure that neighborhood commercial areas maintain a healthy mix of businesses, revise zoning regulations to eliminate zoning loopholes, and enforce regulations that govern rats and trash.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1258 | Define appropriate mix of businesses for neighborhood commercial areas, and establish zoning regulations that ensure this mix (e.g., 17th Street is dominated by establishments with ABC licenses). | Dupont Circle, specifically 17th Street | Community | 10263 | Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action. | TBD |
| 1259 | Revise zoning regulations that limit ABC licenses for establishments to 25% of the commercial frontage in neighborhood commercial areas and that concentrate businesses with liquor licenses into commercial areas with appropriate zoning classifications (e.g., C-3 zone on Connecticut Avenue). | Dupont Circle | Community | 10264 | Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action. | TBD |
| 90 | Enforce regulations that govern rat abatement and trash in neighborhood commercial districts. | 17th Street between P and R streets, plus P Street between Dupont Circle and 23rd Street | DCRA | 7786 | The Department of Consumer and Regulatory Affairs (DCRA) currently has responsibility for residential properties only. | Ongoing |
| | | | DOH | 7787 | To support this effort, the Department of Health (DOH) will continue to enforce the Rodent Control Act of 2000, which allows DOH to increase existing fines and to establish new fines with regards to various aspects of rodent control, including trash and litter. DOH does not hire staff members to work in specific Wards; however, staff members are deployed according to a specific formula. High-priority areas are determined by an assessment of the rodent population's distribution throughout the city. Resources are then distributed on the basis of need. The rodent control program's telephone number is 202-535-1954. | FY2002 |

### Agency Responses to Citizen Priorities

PRIORITY 1: **Incompatible Growth and Use Management**

OBJECTIVE 3: Ensure that neighborhood commercial areas maintain a healthy mix of businesses, revise zoning regulations to eliminate zoning loopholes, and enforce regulations that govern rats and trash.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 90 | Enforce regulations that govern rat abatement and trash in neighborhood commercial districts. | 17th Street between P and R streets, plus P Street between Dupont Circle and 23rd Street | OCCC | 7958 | The Office of the Clean City Coordinator (OCCC) is working within a multi-agency task force to develop and introduce legislation to increase fines for quality-of-life infractions and to improve laws and enforcement for illegal poster, littering, etc. | FY2002 |
| | | | DPW | 9422 | The Department of Public Works (DPW) hired additional Solid Waste Education and Enforcement Programs (SWEEP) inspectors in FY2002, bringing the number of inspectors in the Ward to three. This change will increase the level of solid waste education and enforcement and will help prevent illegal dumping. SWEEP inspectors enforce sanitation regulations in commercial and residential areas and will be notified of problem areas. | FY2002 |

### Agency Responses to Citizen Priorities

PRIORITY 1: **Incompatible Growth and Use Management**

OBJECTIVE 4: Conduct planning activities that preserve existing residential and commercial patterns.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1260 | Demonstrate a mayoral commitment to maintaining affordable neighborhood housing that is conducive to making the neighborhood livable for all residents. | Dupont Circle | DHCD | 9876 | The administration is considering a policy to ensure that market-rate developments include housing units that are affordable to lower-income residents. In addition, the Housing Act of 2002 includes tax incentives for the development of affordable units within market-rate housing. Those policies, when enacted, will affect future development in Dupont Circle. The Department of Housing and Community Development (DHCD) is required by law and regulation to finance housing that is affordable to households at or below 80% of the regional area median income. Because Dupont Circle has an average, census tract median income that exceeds the Community Development Block Grant (CDBG) guidelines, DHCD's ability to invest in the area is limited. We would be glad to meet with community residents who can provide us information on preservation opportunities, so that we can begin to develop such a strategy and can maintain income diversity in the Dupont Circle neighborhood. Additionally, individual low- to moderate-income homeowners may apply to DHCD for assistance. Contact Vanessa Akins, Deputy Director, at 202-442-7200. | |
| | | | DMPED | 9875 | The Mayor introduced and the Council passed the Housing Act of 2002, which includes millions of dollars for the preservation of affordable housing. | FY2002 |
| 1261 | Protect residential neighborhoods north of Massachusetts Avenue. | Dupont Circle | OP | 8690 | The area is currently covered by the Dupont Circle overlay, which was designed to protect the full nature of the neighborhood. | Ongoing |
| | | | DCRA | 8689 | Amendments to the Zoning Regulations are the responsibility of the OP and the Zoning Commission(ZC). DCRA is responsible only for administering the regulations, once adopted. | Ongoing |
| 1262 | Prevent future bed and breakfast establishment and hotel intrusions into residential neighborhoods. | Dupont Circle | Community | 10265 | Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action. | TBD |

### Agency Responses to Citizen Priorities

PRIORITY 1: **Incompatible Growth and Use Management**

OBJECTIVE 4: Conduct planning activities that preserve existing residential and commercial patterns.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1263 | Identify and develop a strategy to preserve affordable housing for residents. | Dupont Circle | DHCD | 8692 | DHCD does not have access to information on rents and so cannot identify the current inventory of rental units that are affordable to low-income households (below 80% of area median income) in Dupont Circle. DHCD is required by law and regulation to finance housing that is affordable to households at or below 80% of area median income. Because Dupont Circle has an average census-tract median income that exceeds the CDBG guidelines, DHCD's ability to invest in the area is limited. DHCD would be glad to meet with community residents who can provide information on preservation opportunities, so that DHCD can begin to develop such a strategy and can maintain income diversity in the Dupont Circle neighborhood. Additionally, individual low- to moderate-income homeowners may apply to DHCD for assistance. Contact Vanessa Akins, Deputy Director, at 202-442-7200. | |
| | | | DMPED | 9877 | The Fannie Mae Foundation has contracted with the Urban Institute to analyze the District's housing market, including, to the extent possible, the level of displacement. Using this analysis, the administration will work with residents to develop a comprehensive housing strategy. | |

### Agency Responses to Citizen Priorities

PRIORITY 1: **Incompatible Growth and Use Management**

OBJECTIVE 5: Revise process for community notification of all Board of Zoning Administration (BZA) and Zoning Commission (ZC) meetings to ensure adequate community participation.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1266 | In addition to placarding, notify ANCs, civic associations, and residents within a certain radius of a site that has requested a variance of zoning change. | | OZ | 8697 | The Office of Zoning (OZ) process for notifying the community entails notifying the Single Member District-Advisory Neighborhood Commission (SMD-ANC), ANC, Council Member, and neighbors within a 200-foot radius 45 days in advance, but usually in a minimum of 54 days. In addition, announcements can be found in the DC Register and the Washington Times, and the property itself is posted with an orange sign for BZA or a green sign for ZC cases. Additionally, the schedules are available on the OZ website at <www.dcoz.dcgov.org>. | FY2002 |
| 1267 | Allow a minimum of 30 days public notice for hearings that deal with zoning issues. | | OZ | 8698 | The OZ process for notifying the community entails notifying the SMD-ANC, ANC, Council Member, and the neighbors within a 200-foot radius 45 days in advance, but usually in a minimum of 54 days. In addition, announcements can be found in the D.C. Register and the Washington Times, and the property itself is posted with an orange sign for BZA or a green sign for ZC cases. Additionally, the schedules are available on the OZ website at <www.dcoz.dcgov.org>. | FY2002 |

### Agency Responses to Citizen Priorities

PRIORITY 1: **Incompatible Growth and Use Management**

OBJECTIVE 6: Solicit and incorporate meaningful neighborhood input into final plans, including developing new methods for engaging residents who have not traditionally participated in the planning process.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1268 | Solicit views of both ANCs and civic associations. | Cluster 6 | OP | 8699 | The OP is committed to the involvement of ANCs and community groups and will continue to encourage their participation in the planning and development process. The OP staff members frequently attend ANC meetings, and it is usual practice to call affected ANCs before completing reports and recommendations. | Ongoing |

### Agency Responses to Citizen Priorities

PRIORITY 2:

## Infrastructure

Improving Infrastructure was raised as the second priority for improving the quality of life for residents in this Cluster. The density of land uses and the high number of residents, workers, and visitors contribute to conflicts between cars, pedestrians and bikes. Residents in this Cluster highlighted specific concerns—such as circulation for vehicles, pedestrians, and bicycles-as an issue that needed to be addressed. They identified congestion on 19th Street between K Street and Dupont Circle specifically, and they suggested completing a traffic survey that would lead to reducing the effect of traffic in the Cluster. Improving the general maintenance and condition of sidewalks, streets, and alleys was also discussed.

OBJECTIVE 1: Improve circulation for vehicles, pedestrians, and bicycles throughout the neighborhood.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1237 | Increase pedestrian safety in areas identified as priorities by the community. Install crosswalks where they are missing. | Farragut Square between 17th Street, 18th Street, and Connecticut Avenue; I and H Streets, between 15th and 19th Streets; and 20th Street and New Hampshire Avenue | DDOT | 8651 | The District Department of Transportation (DDOT) has installed new crosswalks throughout the city and has pedestrian right-of-way placards placed in crosswalks at selected sites. Sites will be investigated. | Ongoing |
| 1238 | Conduct a pedestrian and vehicle traffic survey between Dupont Circle and Farragut Square. | Connecticut Avenue | DDOT | 8653 | DDOT, in partnership with Howard University, is developing criteria for implementing traffic-calming measures to be completed in Q4 of FY2002. | FY2002 |
| 87 | Increase the number of police officers during morning and evening rush hour to enforce traffic violations. | Dupont Circle and Connecticut Avenue | MPD | 7782 | District 3 will increase police visibility to discourage traffic violations, will cite violators, will patrol morning and evening rush-hour corridors, will ticket and tow violators, and will conduct site studies for potential photo-radar deployment. | FY2002 |

### Agency Responses to Citizen Priorities

PRIORITY 2: **Infrastructure**

OBJECTIVE 1: Improve circulation for vehicles, pedestrians, and bicycles throughout the neighborhood.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1239 | Implement portions of the Washington Area Bicycle Association's plan that are supported by the community. | Dupont Circle, specifically 17th Street, Q Street, and R Street | DDOT | 8655 | DDOT is currently reviewing several lanes in the area for implementing portions of the plan by the Washington Area Bicycle Association (WABA). Work is targeted to begin in the Q3 of FY2002 and to continue into FY2003. Streets to be completed are R Street and New Hampshire Avenue. Q Street will be completed with street reconstruction, and 17th Street will require community outreach before making a determination. | Ongoing |
| 1240 | Educate drivers so that they know that pedestrians have the right-of-way. | Cluster 6 | DDOT | 8657 | DDOT is taking steps to improve driver awareness and pedestrian safety. DDOT has installed new crosswalks throughout the city and has pedestrian right-of-way placards placed in crosswalks at selected sites. | Ongoing |

### Agency Responses to Citizen Priorities

PRIORITY 2: **Infrastructure**

OBJECTIVE 2: Reduce congestion on 19th Street between K Street and Dupont Circle.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1241 | Study feasibility of allowing left-hand turns on Connecticut Avenue between K Street and Dupont Circle, and then implement findings. | 19th Street and Connecticut Avenue | DDOT | 8658 | Traffic Services Administration (TSA) will investigate the request and will analyze traffic counts, pedestrian counts, and turning movements. A determination will follow the comprehensive survey of the area. | FY2003 |

## Agency Responses to Citizen Priorities

PRIORITY 2: Infrastructure

OBJECTIVE 3: Reduce the effect of traffic on the neighborhood.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1242 | Perform traffic survey to determine where people speed, including developing a questionnaire that can be printed in local newspapers to get input from the community. | Dupont Circle and Connecticut Avenue/K Street, particularly 18th Street, Church Street, S Street, and P Street (between 17th and 18th Streets) | DDOT | 8659 | If speeding is the main concern, MPD should be the lead. In response to a request for a traffic survey, DDOT, in partnership with Howard University, is developing criteria for implementing traffic calming measures to be completed in Q4 of FY2002. | Out Years |
| 1225 | Study and recommend traffic-calming measures that will discourage cars from speeding around corners. | 17th Street and Connecticut Avenue | DDOT | 8440 | DDOT, in partnership with Howard University, is developing criteria for implementing traffic-calming measures to be completed in Q3 of FY2002. | Out Years |

### Agency Responses to Citizen Priorities

PRIORITY 2: Infrastructure

OBJECTIVE 4: Improve the maintenance and condition of sidewalks, streets, alleys, parks, and street furniture.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1244 | Establish an online system for submitting and tracking maintenance requests that can be accessed by citizens using reference numbers. | | OCTO | 9870 | The challenge in tracking the government's progress is that multiple trouble-ticket tracking systems are in the agencies. Some agencies have none. Thus, there is no easy automated way to report the trouble-ticket status back to the Mayor's Call Center or DC Internet site. The Office of the Chief Technology Officer (OCTO) recommended that the Executive Office of the Mayor (EOM), which is responsible for Citizen Relationship Management, fund the development and implementation of a cross-agency consortium to specify the functional requirements of a solution. OCTO will serve as project manager, was to hire a program manager by the end of January 2002, and will work with the EOM and other agencies to design the information technology solution to the problem by the end of FY2002. OCTO will also request funds to complete the project in FY2003 and FY2004 budget requests. OCTO has discussed this action with Lisa Morgan, Director of Customer Service Operations in the Office of the City Administrator (OCA), who agrees that EOM is responsible for identifying the functional needs of the solution. She will take leadership of this cross-agency consortium. | FY2002 |
| 1245 | Develop a mechanism to receive community input from the Dupont Circle Citizens Association, ANC 2B, churches, and public schools as part of preparing an inventory of needed maintenance. | Dupont Circle | DDOT | 9616 | The Neighborhood Infrastructure Maintenance Officer (NIMO) is the point of contact between the community and DDOT with regards to maintenance needs. Maintenance requests are called in to the Mayor's Call Center and are given a reference number to track progress. | Ongoing |

### Agency Responses to Citizen Priorities

PRIORITY 2: **Infrastructure**

OBJECTIVE 4: Improve the maintenance and condition of sidewalks, streets, alleys, parks, and street furniture.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1245 | Develop a mechanism to receive community input from the Dupont Circle Citizens Association, ANC 2B, churches, and public schools as part of preparing an inventory of needed maintenance. | Dupont Circle | OP | 8664 | The OP will provide DPW with lists of community contacts, will help facilitate community meetings when asked, and will forward to DPW any maintenance concerns that any OP staff member learns of at community meetings. The Ward 2 Neighborhood Planning Coordinator works closely with the Ward 2 Neighborhood Service Coordinator, who coordinates multiple-agency responses to city services, including a comprehensive approach to addressing maintenance or city resources. | Ongoing |
| 1226 | Make a comprehensive list of alley repairs (brick and asphalt) and a timeline for their completion readily available to the public. | Cluster 6, specifically the following: asphalt and brick alley resurfacing between S and Riggs Streets and 18th and19th Streets; brick alley between N and O Streets and New Hampshire Avenue and 22nd Street (2 blocks); asphalt alley between Corcoran and Q Streets and 17th and 18th Streets; brick sidewalks on P Street between the P Street Bridge and Dupont Circle (new); brick sidewalks on 17th Street between P and S Streets (repair brick sidewalk); brick sidewalks on Church Street between Q and 17th Streets (new); brick sidewalks on O Street between 15th and 16th Streets (return to brick); and alley between Church and Q Streets in the 1500 block; alley between N and O Streets and New Hampshire Avenue and 22nd Street; alley of the 1600 block of 15th Street between R and Corcoran Streets; 1500 block of 17th Street between Peppers and The Art Gallery; 1500 block of 17th Street between CVS and the pasta restaurant | DDOT | 9632 | DDOT will determine existing conditions of these locations. Design work to be complete in Q4 of FY2002, and construction will be completed in "out years." | FY2002 |

## Agency Responses to Citizen Priorities

PRIORITY 2: Infrastructure

OBJECTIVE 4: Improve the maintenance and condition of sidewalks, streets, alleys, parks, and street furniture.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1227 | Make comprehensive list of sidewalk repairs, and establish a timeline for their completion that is readily available to the public. | Cluster 6, specifically 17th Street, NW between P and S Streets; Church Street NW between Q and 17th Streets; O Street NW between 15th and 16th Streets; P Street NW between P Street bridge and Dupont Circle; 1500 block of Corcoran Street; 1500 block of King Place; 1500 block of Church Street; 1700 block of 17th Street; and 1600 block of Riggs Place | DDOT | 9633 | DDOT will determine existing conditions of these locations and will determine if repair or replacement of sidewalk paving is necessary. Areas selected for improvements will begin design work in Q4 of FY2002, and construction will be completed in out years. | FY2002 |
| 88 | Design and implement streetscape in neighborhood commercial areas. | 17th Street between P and T streets, plus P Street between Dupont Circle and 23rd Street | DDOT | 8197 | DDOT will budget $500,000 to initiate the study and possibly some design work for streetscape improvements along P Street. 17th Street is not identified as a current budgeted project. | FY2002 |
| 1246 | Install Washington Globe streetlights with hanging baskets (similar to those at the Smithsonian Castle) throughout Dupont Circle, and keep them free of signs and posters. | Dupont Circle | DDOT | 9617 | The action requires further investigation by DDOT to determine which streetlights are maintained and owned by DDOT. Request may require coordination with the National Park Service (NPS). | Out Years |
| | | | Community | 10266 | Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action. | TBD |
| 1247 | Ensure that street furniture matches the character of the community. | Dupont Circle | DDOT | 9618 | The action requires further investigation by DDOT to determine which street amenities in the area are maintained and owned by DDOT. | Ongoing |

### Agency Responses to Citizen Priorities

PRIORITY 2: **Infrastructure**

OBJECTIVE 4: Improve the maintenance and condition of sidewalks, streets, alleys, parks, and street furniture.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1247 | Ensure that street furniture matches the character of the community. | Dupont Circle | OP | 8667 | The OP will provide design review and will assist DDOT to disseminate and promote existing streetscape standards to SNAP participants and community leaders. The OP will work closely with the Ward 2 Transportation Planner and will participate in meetings with DDOT and the community to initiate discussion. | FY2002 |
| 1228 | Work with the Dupont Circle Citizens Association-which completed a street tree inventory-to determine where street trees need to be planted. | Dupont Circle | DDOT | 9634 | The completed list should be forwarded to the Tree and Landscaping Division for investigation. Proposed tree locations are reported to the Call Center, or the list is given to the Tree and Landscaping Division. The site is inspected and, if clear, the site is marked. During the next planting season, the trees are planted. Planting season runs from October to April. Contact the Ward 2 Project Team Leader or Ward 2 NIMO. | FY2003 |
| | | | Community | 10267 | Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action. | TBD |
| 1248 | Review standards for sidewalk widths and construction, visit sidewalks identified by the community as substandard, and make recommendations for improving current sidewalks in the neighborhood. | East side of Connecticut Avenue between Dupont Circle and R Street | DDOT | 9619 | DDOT will determine existing conditions of these locations and will determine if repair or replacement of sidewalk paving is necessary. Areas selected for improvements will begin design work in Q4 of FY2002, with construction to be completed in out years. | FY2002 |

### Agency Responses to Citizen Priorities

PRIORITY 2: **Infrastructure**

OBJECTIVE 4: Improve the maintenance and condition of sidewalks, streets, alleys, parks, and street furniture.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1250 | Determine if sidewalks on 17th Street can be widened by reducing the size of sidewalk cafes. | 17th Street between P and T streets | DDOT | 9620 | Sidewalk cafés require public space permits. DCRA receives applications and sends a copy to affected DC agencies. ANCs review the request and provide comments. The sizes of sidewalk cafés are determined by the existing sidewalk width of the street and may occupy no more than 60% of the sidewalk area from the building line to the curb. Permits are renewed yearly. | Ongoing |
| 1251 | Determine if entrances to the old street car station under Dupont Circle can be eliminated and implement findings. | Dupont Circle | DDOT | 9871 | This request requires further investigation from DDOT, if the entrances are under DDOT jurisdiction. Action will be deferred until an ANC request is made or the community expresses support for this action. | Out Years |
| | | | Community | 10268 | Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action. | TBD |
| | | | OP | 8647 | The OP will provide the agency responsible for this action with a preliminary assessment that determines whether or not the entrances to the old street car station under Dupont Circle are contributing elements to the Dupont Circle Historic District. | Out Years |
| 1229 | Establish maintenance schedule for cleaning lampposts and other street furniture. | Cluster | DDOT | 9635 | NIMO is the point of contact between the community and the DDOT regarding maintenance needs. | |

### Agency Responses to Citizen Priorities

PRIORITY 2: **Infrastructure**

OBJECTIVE 4: Improve the maintenance and condition of sidewalks, streets, alleys, parks, and street furniture.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1252 | Improve the seasonal planting in Dupont Circle. | Dupont Circle | NPS | 8649 | NPS is willing to meet to discuss this action further. Contact John Parsons, Director of the National Capital Region's Office of Land Use and Planning, at 202-619-7025, and Arnold Goldstein, Superintendent for National Capital Parks Central, at 202-485-9880. | Ongoing |
| | | | Community | 10269 | Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action. | TBD |
| 1253 | Determine the best way to provide public toilets (like those in San Francisco) and implement findings. | Dupont Circle and Connecticut Avenue | DDOT | 9872 | DOT needs additional time to determine if it is going to investigate this request. | Out Years |

**Agency Responses to Citizen Priorities**

PRIORITY 3:

## Quality of Life and Public Schools

The third priority, quality of life and public schools, focused on two elements: (1) delivering government services intended to regulate competing interests in a dense, urban environment, and (2) providing educational opportunities for residents of all ages. Residents identified several priority issues for improving delivery of services: monitoring new development in residential areas, regulating double parking and delivery trucks adequately, and enforcing laws that address trash and maintenance of private property. For providing education opportunities, residents stated that the city's public-education system needed to improve and broaden the types of classes and educational services for all residents. These improvements included traditional public-school issues, as well as adequate public computer facilities and libraries.

OBJECTIVE 1: Increase enforcement of regulations that will improve qualify of life.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1230 | Maintain streets that are free of panhandlers, public urination, and public drunkenness. | Dupont Circle, Connecticut Avenue/K Street | MPD | 8470 | Police Service Areas (PSA) officers will be informed that the residents want street enforcement of these types of offenses. | FY2002 |
| 82 | Enforce regulations governing noise and sound pollution, including street performers and idling buses. | Q Street between 18th and 20th Streets, 19th Street and Florida Avenue (near Hilton), P Street and Dupont Circle, and P and 17th Streets | MPD | 7757 | Officers have been given the provisions of the Amended Noise Control Act. Amplified noise without a permit will be stopped. Idling buses near the Hilton Hotel will be cited. The footbeat on 17th Street will also address these issues. | Ongoing |
| | | | DCRA | 7756 | DCRA has assigned a Neighborhood Stabilization Officer to enforce regulations regarding noise and sound pollution. | Ongoing |
| 83 | Provide monthly reports to the public and media that list businesses and properties that consistently violate health, sanitation, and parking violations. | Dupont Circle | DOH | 7758 | DOH currently lists all health code violations in the District Weekly. Additionally, those in violation of health codes can be found on the website at <dc.gov>. | FY2002 |

### Agency Responses to Citizen Priorities

PRIORITY 3: **Quality of Life and Public Schools**

OBJECTIVE 1: Increase enforcement of regulations that will improve qualify of life.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 83 | Provide monthly reports to the public and media that list businesses and properties that consistently violate health, sanitation, and parking violations. | Dupont Circle | OCCC | 7955 | OCCC is working with a multi-agency task force to develop and introduce legislation to increase fines for quality-of-life infractions and to improve laws and enforcement against illegal posters, littering, etc. | FY2002 |
| | | | DPW | 7773 | DPW will take this under advisement and will develop a strategy for addressing the issue. | FY2002 |
| 78 | Increase personnel to include DCRA compliance investigators, DOH Rodent Control Inspectors, DOH Food Inspectors and DPW Parking Enforcement Officers to cover nightshifts on Thursday through Saturday. | 17th Street between S Street and Massachusetts Avenue, Connecticut Avenue between P Street and Florida Avenue, K Street between 20th and 14th Streets, and P Street between Dupont Circle and 23rd Street | DCRA | 7764 | DCRA will review personnel needs and will submit necessary changes as a part of the FY2003 budget process. | FY2003 |
| | | | DPW | 9550 | Parking enforcement will hire 138 parking enforcement officers, which will result in increased enforcement in both residential and commercial areas. Once fully trained, 100 parking enforcement officers will be dedicated to residential areas. A street-by-street deployment plan is not yet available. Once fully staffed, DPW will have parking enforcement officers on the street around the clock on Monday through Saturday. | FY2003 |
| | | | MPD | 7766 | District 3 will partner with DCRA, DOH, and DPW to enforce municipal regulations. | Ongoing |
| 79 | Increase personnel to include the Alcoholic Beverage Regulation Administration (ABRA) investigator to cover nightshifts an Thursday through Saturday in designated Persistent Problem Areas. | 17th Street NW from S Street to Massachusetts Avenue, P Street from 16th to 22nd Streets, Connecticut Avenue from P Street to Florida Avenue | DCRA | 7767 | ABRA currently covers nightshifts. Additionally, ABRA is recruiting three investigators in coordination with the DC Office of Personnel (DCOP). | |
| | | | MPD | 7768 | District 3 will assist ABRA in designated PPAs for enforcement. | Ongoing |

### Agency Responses to Citizen Priorities

PRIORITY 3: **Quality of Life and Public Schools**

OBJECTIVE 1: Increase enforcement of regulations that will improve qualify of life.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 80 | Increase personnel to include parking enforcement officers to cover nightshifts (8:00 p.m. to 11:00 p.m.) on Thursday through Saturday. | All of Cluster 6, especially 17th Street and P Street, | DPW | 7769 | DPW's Parking Services will hire 138 additional parking enforcement officers in FY2002, more than doubling the existing force. Once fully trained, 100 parking officers will be dedicated to residential areas. Deployment will include a night shift to enforce registration requirements for out-of-state vehicles. | FY2003 |
| | | | MPD | 7770 | District 1 will use the PSA officers to enforce parking regulations on all shifts. | FY2002 |
| 81 | Sponsor two educational seminars that target businesses and that informs each entity of the Master Business License Application process. | Cluster 6 | DCRA | 7771 | Through the Board of Trade, DC Hotel Association, and other organizations, DCRA has conducted several workshops on Master Business Licenses. Interested organizations should contact Betsy King, Administrator, at 202-442-4450. | FY2002 |
| 1213 | Increase MPD's responsibility of keeping records about monitoring and regulating night clubs, including infractions such as ABRA violations, noise, obstruction of public space, and disorderly conduct<br>Have MPD be prepared to call in fire marshals on a regular basis to shut down overcrowded clubs. | All of Cluster 6, especially 17th Street and P Street | MPD | 8452 | Since July 2001, District 3 started the power shift unit dedicated to the club zones. Sgt. Royal and 2 officers were assigned to monitor the 17th Street corridor. A file for each club was established. Anytime a complaint or report on the club is received, it will be investigated and filed. | FY2002 |
| | | | DCRA | 8451 | ABRA and MPD investigators enforce all liquor-related regulations. DCRA can investigate noise complaints in addition to ABRA and MPD. To report noise complaints, please call James Diggs at 202-442-4650. | Ongoing |
| | | | FEMS | 9462 | Fire and Emergency Medical Services (FEMS) currently serves as a support partner in this initiative. FEMS is working to reduce the number of vacancies in the Fire Prevention Division. | FY2002 |

### Agency Responses to Citizen Priorities

PRIORITY 3: **Quality of Life and Public Schools**

OBJECTIVE 2: Reduce double-parking and blocking of traffic caused by trucks making deliveries.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 84 | Enforce parking and delivery-time regulations. | 17th Street and Connecticut Avenue | MPD | 7776 | MPD will use PSA officers to enforce parking and delivery time regulations on all shifts. | Ongoing |
| | | | DPW | 7775 | DPW's Parking Services will hire 138 additional parking enforcement officers in FY2002, more than doubling the existing force. Once fully trained, 100 parking officers will be dedicated to residential areas. Deployment will include a night shift to enforce registration requirements for out-of-state vehicles. | FY2003 |

### Agency Responses to Citizen Priorities

PRIORITY 3: **Quality of Life and Public Schools**

OBJECTIVE 3: Regulate new construction 7 days-a-week, including enforcement of hours that construction is allowed in residential neighborhoods.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 85 | Provide inspectors that work on weekends. | Dupont Circle | DCRA | 7777 | The District has a centralized duty officer program through the Emergency Management Agency (EMA), which currently provides that service. When a critical violation occurs, an inspector is dispatched regardless of the hour to evaluate the condition and to issue citations if appropriate. To inform DCRA of critical violations, please call 202-727-6161. | Ongoing |
| | | | DOH | 7778 | The DOH currently assigns inspectors to work weekends on an as needed basis that depends on regulatory requirements. Additionally, essential staff members are available 24 hours a day and 7 days a week on an on-call basis to address any problems that may arise. Staff members can be reached through the Mayor's Command Center at 727-6161. | FY2002 |

## Agency Responses to Citizen Priorities

PRIORITY 3: Quality of Life and Public Schools

OBJECTIVE 4: Reduce trash on streets and private property.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 86 | Enforce regulations that reduce trash on streets, and require containment of trash at residences, businesses, and apartment buildings. | 17th Street, Connecticut Avenue, and P Street | DPW | 7781 | DPW hired additional SWEEP inspectors in FY2002, bringing the number of inspectors in the Ward to three. This change will increase the level of solid waste education and enforcement and will help to prevent illegal dumping. SWEEP inspectors in this Ward will be notified of these locations. | FY2002 |
| | | | OCCC | 7956 | OCCC is working with a multi-agency task force to develop and introduce legislation to increase fines for quality-of-life infractions and to improve laws and enforcement against illegal posters, littering, etc. | FY2002 |
| | | | DCRA | 7779 | DCRA will survey apartment buildings to ensure proper garbage contracts are in place. DCRA will survey private property and will coordinate with the Neighborhood Service Initiative to ensure that businesses are also surveyed. | FY2002 |
| | | | DOH | 9421 | To support this effort, DOH will continue to enforce the Rodent Control Act of 2000, which allows it to increase existing fines and to establish new fines with regards to various aspects of rodent control, including trash and litter. DOH does not hire staff members to work in specific Wards; however, the staff is deployed on the basis of a specific formula. High-priority areas are determined by an assessment of the rodent population's distribution throughout the city. Resources are then distributed according to need. The rodent control program's telephone number is 202-535-1954. | FY2002 |
| 1231 | Provide regularly scheduled cleaning of gutters and street drains. | Dupont Circle | WASA | 9866 | The DC Water and Sewer Authority (WASA) regularly cleans catch basins on a scheduled, annual basis. WASA has scheduled to clean the catch basins in Ward 2 between September 10 and October 25, 2002. | |

### Agency Responses to Citizen Priorities

PRIORITY 3: Quality of Life and Public Schools

OBJECTIVE 4: Reduce trash on streets and private property.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1223 | Install more public litter cans and increase trash collection. | 17th Street and Q Street, plus Connecticut Avenue | DPW | 8465 | In FY2002, DPW will place 180 litter cans in selected areas across the city that meet certain criteria. Given the high demand for litter cans, additional funds have been allocated in FY2003 to install more than 600 litter cans. DPW will give strong consideration to locations identified through the Neighborhood Planning process. | FY2002 |

### Agency Responses to Citizen Priorities

PRIORITY 3: **Quality of Life and Public Schools**

OBJECTIVE 5: Expand education opportunities beyond the classroom.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1232 | Open a public library and computer facility in the community. | Dupont Circle, plus Connecticut Avenue/K Street | DCPL | 8472 | DC Public Libraries (DCPL) will develop a plan for short- and long-range master facilities, a plan that will include a feasibility study, a capacity requirements forecast, a financing and capital budget plan, and a synchronization of major renovations. A needs assessment regarding the Dupont Circle and the Connecticut Avenue/K Street area will be included. | FY2002 |
| 1233 | Provide regularly scheduled public concerts in Dupont Circle. | Dupont Circle | NPS | 8591 | NPS is willing to meet to discuss further. Contact John Parsons, Director of the National Capital Region's Office of Land Use and Planning, at 202-619-7025, and Arnold Goldstein, Superintendent for National Capital Parks Central at 202-485-9880. | Ongoing |
| | | | Community | 10270 | Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action. | TBD |
| 1235 | Increase outreach between public schools and the community, including educating the community about DC Public Schools, as well as developing a mechanism for partnering between schools and community groups. | Dupont Circle, plus Connecticut Avenue/K Street | DCPS | 8643 | These activities may be worked out with the Local School Restructuring Team and the principals of Ross and Stevens. Community members also should work with local school principals and Local School Restructuring Teams on building partnerships in their communities. In addition, DCPS has a newsletter, Parent Talk, which is mailed to DCPS parents, as well as the DCPS Parent Handbook and Calendar. Information is also available through the DCPS website and cable channel DC28. DCPS is working concertedly to improve its public engagement activities under its new strategic plan, and DCPS would be interested in knowing from the community how it could make these outreach tools more effective. | |
| | | | Community | 10271 | Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action. | TBD |

### Agency Responses to Citizen Priorities

PRIORITY 3: **Quality of Life and Public Schools**

OBJECTIVE 5: Expand education opportunities beyond the classroom.

| Act-ID# | Action | Location | Partner | Res-ID# | Response | Starting |
|---|---|---|---|---|---|---|
| 1236 | Improved communication between schools and community in terms of clarifying school policies, boundaries, needs of schools, and census data. | Dupont Circle, plus Connecticut Avenue/K Street | DCPS | 8645 | A DCPS Planning Office is being developed within the Office of Facilities Management/Planning, Design, and Construction that will be able to generate and analyze these data. More specifics about the kind of outreach the community would like on these issues would be required. A task force is currently studying how to revamp the District's out-of-boundary policy, which will be shared with the community once it is complete. It would be helpful to know what community members feel is the best means of obtaining this information. | |
| | | | Community | 10272 | Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action. | TBD |
| 1224 | Evaluate and develop preschool and day-care opportunities that meet the needs of the community. | Dupont Circle, plus Connecticut Avenue/K Street | DCPS | 8466 | This effort is ongoing by the Office of Early Childhood Development. Administrators at Ross and Stevens Elementary Schools may wish to request that these schools become sites of the demonstration prekindergarten and kindergarten programs in reading and cognitive development. It may be possible to expand in-school prekindergarten and Head Start in the modernization plans for Ross's building, which are scheduled for 2002. Once Stevens is programmed for modernization, DCPS can provide space in the design to expand these programs. | |

### Actions With No Commitments

Even though District agencies considered all actions that this Cluster identified, a number of actions that were suggested by citizens through the Strategic Neighborhood Action Plans (SNAP) process did not receive a commitment. Reasons for a lack of commitment included the fiscal limitations (not enough money is currently available in the agency's budget), the particular agency with the authority to implement an action disagreed with the strategy, or the action needed more internal analysis before a commitment was made. These actions included the following:

PRIORITY:

## Incompatible Growth and Use Management

| Action | Location | Agency | Agency Response |
|---|---|---|---|
| Locate the OP and the OZ in the same department or agency, both administratively and physically. | | OZ | This action has been visited by many citizens groups and does not appear to be a feasible option. The OP speaks for the Mayor on planning and zoning issues. It is felt that because of the independent nature of OZ, BZA, and ZC there is an inherent conflict of interest for OZ, BZA, and ZC to answer to the OP to whom BZA and ZC must give "great weight" during their decision-making process. Citizens felt that it is their right to disagree with the Mayor and that BZA/ZC decision-making should not be compromised or risk ex parte communication. |
| | | OP | The departments are separated through the Zoning Independence Act. To merge the departments, the Council would need to undo the Zoning Independence Act. |
| Define an appropriate mix of businesses for neighborhood commercial areas, and establish zoning regulations that ensure this mix (e.g., 17th Street is dominated by establishments with ABC licenses). | Dupont Circle, specifically 17th Street | OP | The OP believes this issue should be initiated by the greater Dupont community, after public discussions on altering the commercial mix. The OP will monitor these discussions to determine what role the zoning regulations can take. |
| Revise zoning regulations that limit ABC licenses for establishments to 25% of the commercial frontage in neighborhood commercial areas and concentrate businesses with liquor licenses in commercial areas with appropriate zoning classifications (e.g., C-3 zone on Connecticut Avenue). | Dupont Circle | OP | The OP believes this issue should be initiated by the greater Dupont community, after public discussions on altering the commercial mix. |

### Actions With No Commitments

PRIORITY: **Incompatible Growth and Use Management**

| Action | Location | Agency | Agency Response |
|---|---|---|---|
| Prevent future bed and breakfast establishment and hotel intrusions into residential neighborhoods. | Dupont Circle | OP | This issue should be considered by the full community and affected ANCs. If there is broad community support, the OP could review existing zoning regulations and could make suggestions to strengthen zoning regulations. |
| Encourage residential development in buffer zone areas. | 17th Street between Massachusetts Avenue and T Street, plus west side of P Street between 16th Street and Dupont Circle | OP | The OP does not have the staff to initiate development incentives for residential development in this area at this time. Currently the majority of this area is zoned R-5-B, which allows a diverse type of residential development at moderate levels of density. Before the OP considers a change to this classification, it takes a number of factors into consideration before preparing its opinion. One of those factors is the opinion of ANC 2B. By participating in this process, residents can ensure that their concerns are voiced in a formal proceeding and considered by the OP. |
| | | DHCD | DHCD will consider income-eligible applications for development assistance, but cannot fund market-rate development in these neighborhoods. |
| Select long-time voters who have demonstrated a stake in the community, contact them by mail or phone as part of an interview process, and then invite qualified participants into the office to review specific plans. | | OP | The OP believes there are more appropriate ways to garner citizen participation, regardless of voting history, such as through the ANC. |

## Actions With No Commitments

PRIORITY: Infrastructure

| Action | Location | Agency | Agency Response |
|---|---|---|---|
| Provide a tax break for city residents who do not own cars. | | OCFO | The Office of the Chief Financial Officer (OCFO) and Office of Tax and Revenue (OTR) have no authority to address the proposed action, which requires either a change in law or a policy decision to implement. Once policy and program decisions are made by the appropriate officials in the executive or legislative branches, the offices within the OCFO will provide support as requested for implementation of those decisions. The OP and DDOT should take the lead on this item. |
| Establish an online system for submitting and tracking maintenance requests that can be accessed by citizens using reference numbers. | | DDOT | Currently, the District uses the Hansen Call Center to monitor maintenance requests with a reference number. DDOT needs additional time to determine the feasibility of an online system. |

### Actions With No Commitments

PRIORITY: Quality of Life and Public Schools

| Action | Location | Agency | Agency Response |
|---|---|---|---|
| Increase personnel to include DCRA compliance investigators, DOH Rodent Control Inspectors, DOH Food Inspectors, and DPW Parking Enforcement Officers to cover nightshifts on Thursday through Saturday. | 17th Street between S Street and Massachusetts Avenue, Connecticut Avenue between P Street and Florida Avenue, K Street between 20th and 14th Streets, and P Street between Dupont Circle and 23rd Street | DOH | The number of personnel has been increased within the DOH's rodent control and food control programs over the past 2 years. There are currently 18 food inspectors and 18 rodent-control code enforcers, which is an adequate amount at this time. DOH inspects restaurants on a yearly basis as prescribed by law and as necessary when a crisis arises. As the number of restaurants increases, DOH will make an assessment as to how staff members should be increased. DOH does not require any additional staff members at this time. |
| Renovate the 800-seat auditorium in Francis Junior High School so that it can be used by the public for cultural performances. | Francis Junior High School | DCPS | Francis is currently not on the Facilities Master Plan schedule, and no action on the auditorium is contemplated in the near future. |

# Other Neighborhood Initiatives 5

## Overview

While this Strategic Neighborhood Action Plan outlines and begins to address the key priorities identified by the neighborhoods in your Neighborhood Cluster, several other neighborhood initiatives are playing a major role in improving the quality of life in our neighborhoods. Those initiatives include the following:

### Neighborhood Service Initiative (NSI)

Neighborhood Service strives to find permanent solutions—not just quick fixes—for persistent problems in every Ward. To this end, the NSI, in partnership with residents and 13 District agencies, has identified Persistent Problem Areas (PPAs) in the community. In most cases, when the Metropolitan Police Department has an active Police Service Area Plan (PSA Plan) or a Capital Community Plan, a PPA work plan was developed. Those areas have recurring problems that need the cooperation and coordination of many government agencies to ensure that these neighborhoods become clean, safe, and healthy. Through a Core Team approach, 13 government agency representatives come together weekly in each Ward to develop and implement work plans in an effort to mobilize, reclaim, revitalize, and sustain abatement of the problems in PPAs. *Because this initiative has been very active in your Neighborhood Cluster, the following pages provide more detailed information.*

### Transforming Schools Initiative (T-9)

In FY2001, DC Public Schools (DCPS) selected nine schools to reconstitute and transform, including facilities, curriculum, and staffing. In FY2002, another set will be selected, as well as in FY2003. Several existing schools will serve as a pilot for the new "neighborhood places" model of coordinated, neighborhood-based social services being implemented by the District agencies. *Please contact Helen Flag at 202-442-5023 to learn more about this initiative.*

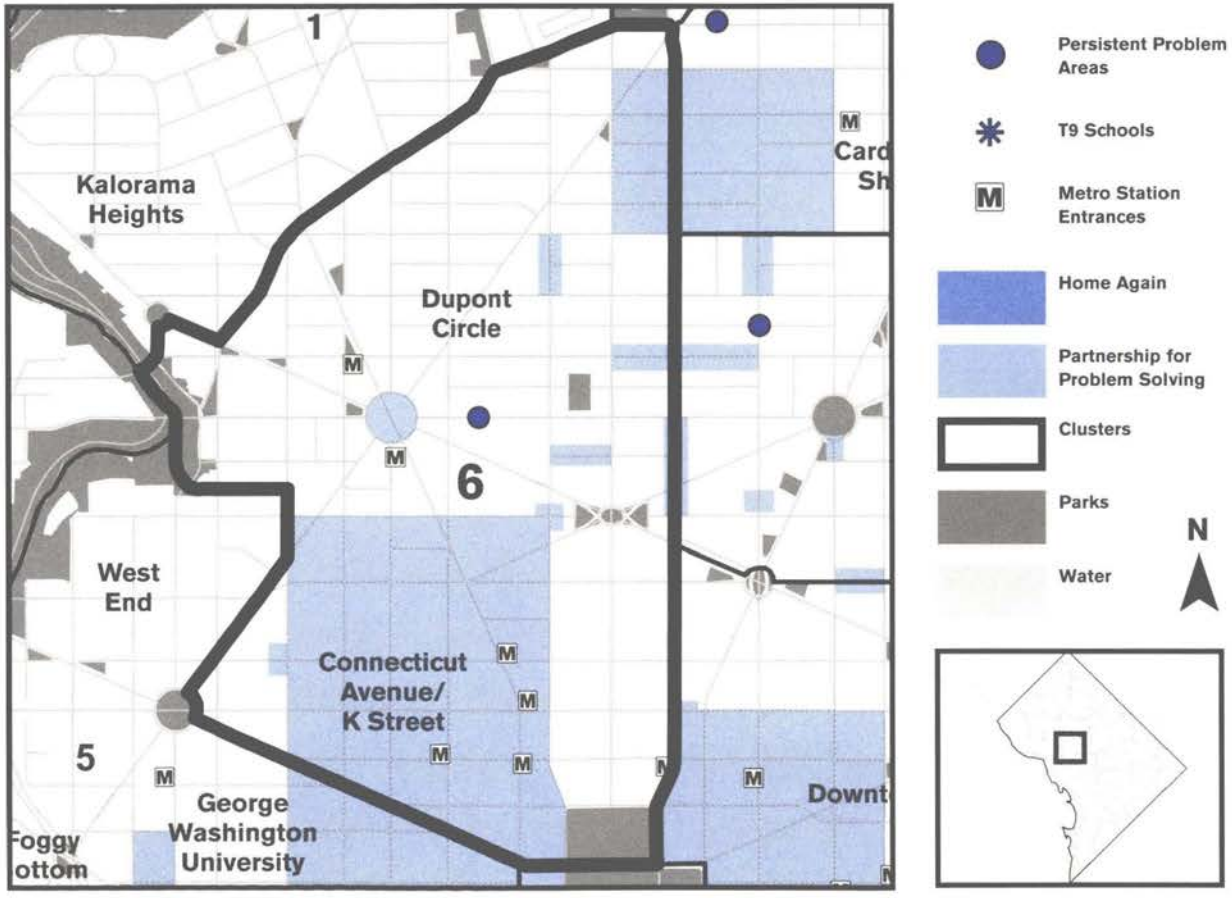
### Home Again: Renovating Our City's Abandoned Properties

This initiative will promote the development of the District's vacant and abandoned properties by gaining site control of the properties and by selling them to developers, who will renovate them into new homes. The initiative will begin by gaining site control in five neighborhoods: Columbia Heights, Ivy City/Trinidad, Near Northeast, Rosedale, and Shaw. Then it will expand throughout the city. The initiative's goal is to provide at least 30% of the homes to low-income families. *Please contact Neal Drobenare at 202-727-3899 to learn more about this initiative.*

### Partnership for Problem Solving

Police Lieutenants are working in partnership with the community and other stakeholders to address local public safety problems. They are developing plans specific to Police Service Areas (the geographic units that the police have implemented in the city) to facilitate the collaborative problem-solving process and to address public-safety issues. Strategies that have been developed focus on addressing offenders, victims, and locations and consist of three types of approaches: focused law enforcement, neighborhood partnership, and systemic prevention. *Please contact Ann Russell at 202-727-1585 to learn more about this initiative.*

Neighborhood Initiatives in Cluster 6




### Transit-Oriented Development (TOD)

TOD is a land use strategy to accommodate new growth, strengthen neighborhoods, and expand choices and opportunities. TOD capitalizes on bus and rail assets to stimulate and support vibrant, compact, diverse, and accessible neighborhood centers within walking distance of transit. TOD is a strategy that allows for a rich mix of uses—residential, retail, and work places—at densities that are appropriate for the neighborhood. *Please contact Karina Ricks at 202-442-7607 to learn more about this initiative.*

In many instances, the issues addressed in the SNAPs directly link with other neighborhood initiatives, thus creating synergy in areas that will receive substantial public and private resources.

The Neighborhood Initiatives map on the left depicts the above-mentioned initiatives that are located in your Cluster.

### Neighborhood Service Initiative

The Neighborhood Service Initiative is a partnership between 13 District agencies to identify, prioritize, and solve recurring service delivery problems called Persistent Problem Areas (PPAs). PPAs are unique, because there are multiple problems in a specific area and they, therefore, require multi-agency strategies to solve. There is one Neighborhood Service Coordinator (NSC) for each Ward, who coordinates the work of District agencies to solve these neighborhood problems. The NSC for Ward 2 is Clark Ray.

To identify the PPAs for this Neighborhood Cluster, the NSC worked with Advisory Neighborhood Commissioners, community organizations, business owners, individual residents, and District agencies. Specific areas were identified and prioritized, and then specific work plans were developed for each PPA. Listed below is a more detailed description of the PPA.

There is one PPA in Cluster 6:

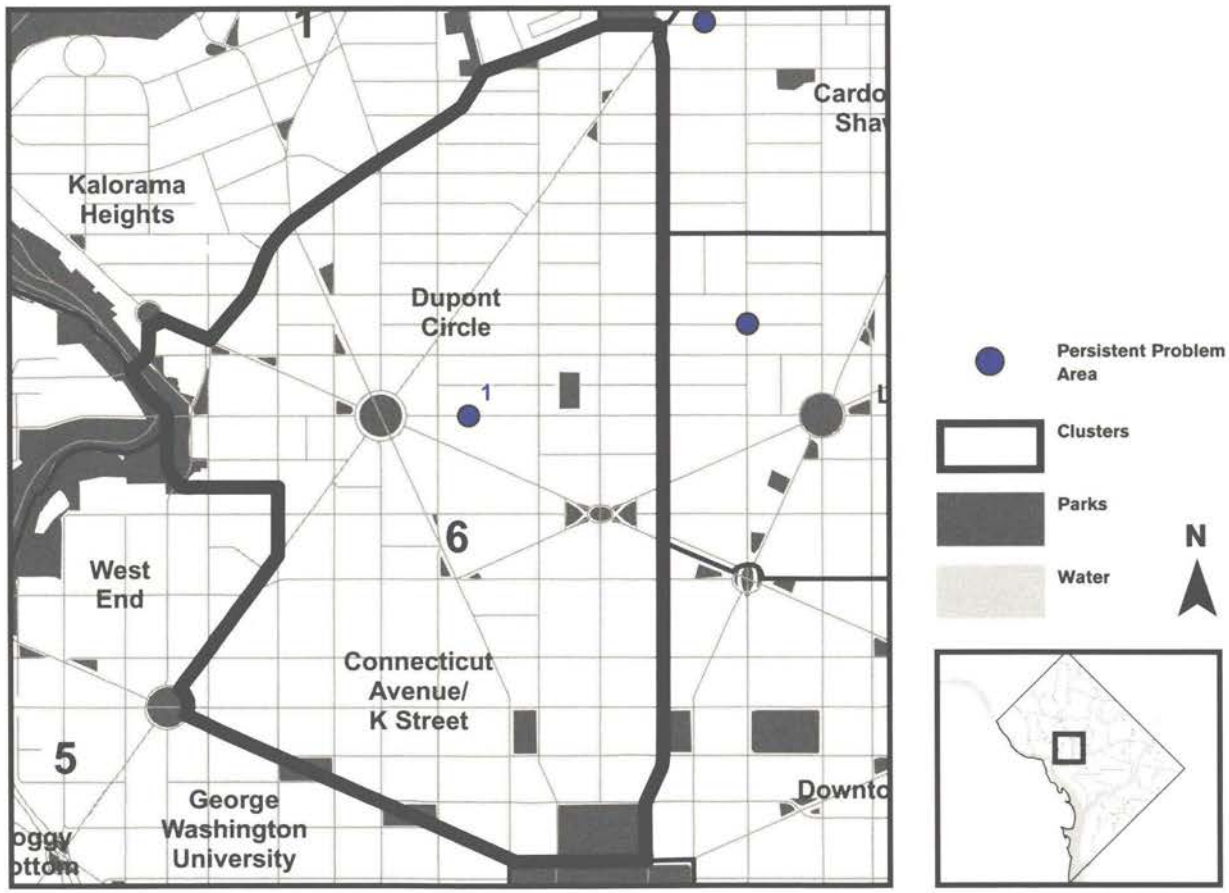
#### 17th Street Corridor

Key problems in this area include infrastructure neglect, traffic, and businesses that are out-of-compliance with DC Codes. Accomplishments have included street-sign replacement, increased ticketing of motorists running stop signs, and inspection of the entire corridor for fire-code violations. Future work in this area will include conducting a Business Compliance Seminar, repaving an alley, and performing additional infrastructure repair.

The NSC, in partnership with District agencies and the community, will continue to work on solving this existing PPA. Each quarter, Neighborhood Service will be considering additional PPAs in the Cluster. One of the key factors in this decision is determining whether improvements made to the PPAs are being sustained. One of the variables for sustaining these areas is active community involvement—such as conducting regular cleanups, learning about city codes and regulations, and keeping an eye out on properties and reporting any illegal activity. If you have questions, or are interested in partnering with your NSC on addressing these problems, please call Clark Ray at 202-727-8590.

The Persistent Problem Area on the following page depicts the location of the PPA in your Cluster.

Persistent Problem Area in Cluster 6




1. 17th Street Corridor

Your SNAP is a living document, not just a plan collecting dust on a shelf. In fact, a number of activities are currently under way to ensure that the priorities highlighted in this document are addressed. The following are examples:

### Progress Updates to Your SNAP

The Office of Neighborhood *Action* is monitoring the status of projects with District agencies. A status update meeting will be held in each Ward twice a year to share with residents the progress of the commitments.

### Implementation of Citizen-Driven Actions

The success of this plan depends on a strong partnership among District agencies, other agencies, businesses, community development corporations, the faith community, and you. To find community partners to help implement citizen actions, the Office of Neighborhood *Action* will be making contacts in your Cluster. You are strongly encouraged to take the initiative, to pull people or groups together, and to champion one of these actions. Please contact the Office of Neighborhood *Action* (at 202-727-2822) to learn where you might be able to help.

### Role of your Neighborhood Planner

Your Neighborhood Planner will be responsible for implementing several actions in this Ward. During this coming year, Chris Shaheen will work with the District Department of Transportation to help develop streetscape plans for P Street. He will also be working to improve community participation in the Comprehensive Plan, and he will continue to provide support to the Neighborhood Service Initiative to help improve services throughout the Ward.

# What Happens Now

# 6

# Reference Materials

The Strategic Neighborhood Action Plans were built heavily on past and present plans and documents that have been developed by your neighborhood and the city. For your reference, we have listed a number of relevant plans and documents for your area. Many of these plans are accessible on the Neighborhood *Action* website at <www.neighborhoodaction.dc.gov> or at your local library.

| Plan: | Date Completed: | Plan Development Led by: |
|---|---|---|
| 17th Street Corridor Plan | 1988 | 17thStreet Plan Working Group |
| Ward 2 Plan | 1998 | DC Government, DC Office of Planning |
| City-Wide Comprehensive Plan | 1998 | DC Government, DC Office of Planning |
| Dupont Circle Parking Study | 2001 | |
| Cluster 6 Databook | Winter 2001 | DC Government, DC Office of Planning |
| Cluster 6 Visioning Workshop Summary Report | Summer 2001 | DC Government, DC Office of Planning |
| Cluster 6 FY2003 Citizen Budget Guides and Worksheets | Spring 2002 | DC Government |
| Millennium Gift Project | 1999 | Ekenkrantz, Eckstut, & Kuhn Architects |

# Action Plan Partner Abbreviations

| | |
|---|---|
| ABRA | Alcoholic Beverage Regulation Administration |
| CAH | Commission on Arts and Humanities |
| CBO | Community-Based Organization |
| CDC | Community Development Corporation |
| CFSA | Child and Family Services Administration |
| DBFI | Department of Banking and Financial Institutions |
| DCFD | DC Fire Department |
| DCHA | DC Housing Administration |
| DCHFA | DC Housing Finance Authority |
| DCMC | DC Marketing Center |
| DCOA | DC Office of Aging |
| DCOP | DC Office of Personnel |
| DCPL | DC Public Libraries |
| DCPS | DC Public Schools |
| DCRA | Department of Consumer and Regulatory Affairs |
| DDOT | District Department of Transportation |
| DHCD | Department of Housing and Community Development |
| DHS | Department of Human Services |
| DISR | Department of Insurance and Securities Regulation |
| DMCYF | Deputy Mayor for Children, Youth, Families, and Elders |
| DMH | Department of Mental Health |
| DMPED | Deputy Mayor for Planning and Economic Development |
| DMPSJ | Deputy Mayor for Public Safety and Justice |
| DMV | Department of Motor Vehicles |
| DMO | Deputy Mayor of Operations |
| DOC | Department of Corrections |
| DOES | Department of Employment Services |
| DOH | Department of Health |
| DPR | Department of Parks and Recreation |
| DPW | Department of Public Works |
| EMA | Emergency Management Agency |
| EOM | Executive Office of the Mayor |
| FEMS | Fire and Emergency Medical Services |
| FHA | Federal Housing Administration |
| IGO | Inspector General's Office |
| MPD | Metropolitan Police Department |
| NCRC | National Capital Revitalization Corporation |
| NPS | National Park Service |
| NSC | Neighborhood Service Coordinator |
| NSI | Neighborhood Service Initiative |
| NSO | Neighborhood Stabilization Officer |
| NTHP | National Trust for Historic Preservation |
| OCA | Office of the City Administrator |
| OCC | Office of Corporation Counsel |
| OCCC | Office of the Clean City Coordinator |
| OCFO | Office of the Chief Financial Officer |
| OCP | Office of Contracting and Procurement |
| OCTO | Office of the Chief Technology Officer |
| OLBD | Office of Local Business Development |
| OP | Office of Planning |
| OPM | Office of Property Management |
| OTR | Office of Tax and Revenue |
| OZ | Office of Zoning |
| PSA | Police Service Area |
| TCC | Taxi Cab Commission |
| UDC | University of the District of Columbia |
| WASA | DC Water and Sewer Authority |
| WCCA | Washington Convention Center Authority |
| WMATA | Washington Metropolitan Area Transit Authority |
| ZAC | Zoning Advisory Committee |
| ZC | Zoning Commission |

**Anthony A. Williams**
Mayor

**Kelvin Robinson**
Chief of Staff

**John Koskinen**
City Administrator

## Council **of the District of Columbia**

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Council Chair

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**Harold Brazil,** At-Large

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**Vincent Micone,** Chair, ANC 2B

**Leroy Thorpe,** Chair, ANC 2C

**Peter Pulsifer,** Chair, ANC 2E

**Leslie Miles,** Chair, ANC, 2F

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Deputy Mayor for Planning and Economic Development

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