CONSTANCE JEFFERSON-WASHINGTON

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EXPERIENCE

Site Director — Girls & Boys Town of Washington
Washington, DC — (March, '98 – Present)

Direct programmatic and clinical operations for therapeutic foster care placement, residential homes and emergency shelter for neglected and abused children and youth. Oversee compliance with state regulatory bodies. Draft and manage grants which secured funding in program areas focused on at risk children and families. Manage community interventions and media relations for new construction and program expansion. Supervised and developed social work, management and support staff of 45. Coordinated legal, regulatory and community relations for program implementation. Developed strategies for service coordination with the Child and Family Services Agency, neglect and abuse system.

Effort	Outcomes
Program management and direction	Secured program funding
Managed program budgets	Achieved recovery goals annually
Program expansion efforts	Secured zoning approval for expansion
Service improvements and training	Dramatic increase in accountability for children
Staff development and training	Increased in staff retention
Foster parent recruitment	Increased recruitment
Crisis media relations	Spokesperson for numerous media interviews
Community relations	Increased community participation
Site Development	Achieved construction of 4 residential homes

Coordinator, Treatment Foster Family Services, Girls & Boys Town of Washington
Washington, DC — (October 6, 1996 – March, '98)

Supervised and developed social work staff. Recruited, trained, and licensed therapeutic foster homes. Monitored foster parents' compliance with state regulations for initial and re-licensing. Conducted pre and in service with the staff. Provided support and consultation to foster parents. Developed treatment plans and monitored youths' progress.

Effort	Outcomes
Foster home recruitment	Increased # of foster homes
Retention of foster parents	Increased foster parent retention
Program management	Secured and maintained contract

BZA
Case No. 16791
Exhibit No. 51

Board of Zoning Adjustment
District of Columbia
CASE NO.16791
EXHIBIT NO.51

Deputy Director Homemaker Health Aide Service of the National Capital Area
Washington, DC (October 1990-September 1996)

Acting Executive Director Homemaker Health Aide Service of the National Capital Area
Washington, DC (April 30, 1990 - December 1991)

Coordinated agency's service delivery to ensure compliance with required laws, regulation, Standards and contracts. Developed service goals and objectives and monitored progress. Established guidelines and standards for service delivery. Provided immediate supervision to professional staff and general supervision to others. Planned and coordinated for agency's staff need and utilization. Arranged training and development of professional staff. Participated in the development and completion of program and project proposals. Maintained budgetary oversight for program areas. Facilitated resolution of personal issues between staff. Resolved client service issues.

Social Worker AL-C*A*R*E, Program/Homemaker Health Aide Service of the National Capital Area, Washington, DC (August 1986 - October 1990)

Developed new programming in conjunction with the Visiting Nurse Association. Established program service criteria. Collaborated in the design and implementation of the intake and service delivery process. Provided case management services to caregivers. Collaborated with multi-disciplinary team in designing and implementing on-going staff training and in-home training with family members. Supervised, developed and evaluated staff. Collaborated in the design and implementation of the intake process.

Social Work Supervisor, Homemaker Health Aide Service of the National Capital Area, Washington, DC (October 1983 - August 1986

- Supervised, developed and evaluated professional staff.
- Coordinated and evaluated service delivery system.
- Developed and implemented program goals.
- Provided case consultation.
- Staff development and training.

Social Worker, Homemaker Health Aide Service of the National Capital Area, Washington, DC (January 1981 - October 1983)

- Development & supervision of paraprofessionals.
- Case Management.

Social Work Supervisor, Capital Hill Homemaker and Health Aide Service
Washington, DC (March 1979 - November 1980)

- Professional and paraprofessional supervision.
- Intake and In-home assessment of all potential clients prior to start of service.
- Case Management.
- Coordination of on-call activities, 24 hour emergency caregivers, and live-in service.

- Recruitment and screening of potential applicants for employment.

Social Worker Officer, United States Army Reserve, Walter Reed Medical Center, RCPAC (June 1978 - March 1989)

- Case finding on med-surgical, oncology, dialysis units for newly admitted patients.
- Participating on inter-disciplinary team for an acute care in-patient psychiatric unit.
- Discharge planning.
- Investigation of reports of suspected child abuse/neglect.
- Participation in the in-service training program.

EDUCATION

Masters of Social Work, 1978, College of Social Work, The Ohio State University.

Bachelor of Arts/Social Welfare, 1976, St. Augustine's College.

LICENSURE

District of Columbia - Licensed Independent Clinical Social Worker

MEMBERSHIPS

President, Washington, DC Metropolitan Chapter of St. Augustine's College
National Association of Social Workers
Southwest Collaborative
D.C. Consortium of Child Welfare
Troop Committee Chairperson, Boys Scouts of America, Troop 300