COMMUNITY CONNECTIONS

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To Whom It May Concern:

I undoubtedly appreciate the services provided by the staff at the Superior Services Group Home located at 1313 Harvard Street NW for clients at Community Connections for whom they serve. They provide exceptional living conditions and each client is able to participate in structured daily activities. The staff always displays the greatest respect for the clients and their surroundings (i.e. room, personal things). This is evident in the high quality of food the clients receive as well as the effort to reduce noise so that the clients are able to relax in a quiet and stable environment.

If the client states that there is a problem with either a staff member or the upkeep of the house, I can always discuss these situations with the staff and within a day or two, the situation is usually resolved. I have seen positive changes in many of the clients who have resided in the home and the interactions and atmosphere provided by the house have helped them develop better social skills. It is important to note such changes in the clients as our primary goal for them is obtaining successful upward mobility which requires them to develop and maintain a satisfactory degree of socialization. Therefore, I can confidently state that any individual who resides there will receive the highest level of care possible.

Sincerely,

Matthew Lee, M.S.W.
Supervisor/Case Manager

BZA
Case No. 16655
Exhibit No. 32

Board of Zoning Adjustment
District of Columbia
CASE NO.16655
EXHIBIT NO.32