9-11-00

Comments by: James M. Casler
Tenant for a little over a year

For the most part, my experience at Harvard House have been positive. The staff and management try to keep a positive attitude the majority of time. They make an effort to be supportive of clients endeavors (whether a client has a "job, goes to a program, school, etc). The management here at Harvard House keep a regimented pace at the House. They have the clients get up at a certain time, and go to bed at a certain time; clients do chores everyday, in an effort to get them ready for independent living. The food here is excellent most of the time, the rest of the time its good. Bed linen is changed regularly. All this is done for the benefit of the client. If they do wrong, break house rules, they are scolded, and told to straighten up, or get out, it's the client's decision.

In closing, I'd like to say, that the management, and staff, make an effort to see to it that all clients are comfortable, within reason.

Signed: James M. Casler

BZA
Case No. 16655
Exhibit No. 20

Board of Zoning Adjustment
District of Columbia
CASE NO.16655
EXHIBIT NO.20