COMMUNITY CONNECTIONS

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To Whom It May Concern:

It gives me extreme pleasure to discuss the outstanding services Community Connections clients receive from staff at 1313 Harvard Street NW. There are several clients who continually reside in rooms at this house and the staff has always been more than helpful in assisting them with adjusting to the encouraging environment the house provides. One of our main goals in placing them there is so that they can develop more social skills such that they can adapt better in social and professional settings. The staff helps accomplish this by creating structured activities for the clients to participate in order to allow them to become involved and interact with the other tenants who reside there.

If there are any instances where a client is unsatisfied with the way they are being treated by staff and other tenants, the staff is more than willing to help resolve the issue without delay. As a result of this extraordinary concern for the clients' well-being, I will undoubtedly continue to send as many of my clients to the house as possible because I am convinced they will receive a substantial amount of care and attention.

Sincerely,

Margaret D. Hobbs, M.S.W.

Margaret D. Hobbs, M.S.W.
HST Program Director

BZA
Case No. 16655
Exhibit No. 11

Board of Zoning Adjustment
District of Columbia
CASE NO.16655
EXHIBIT NO.11