

permit holder) has the right to appeal the revocation. If a permit is surrendered, the regulations do not specify an appeal right.

The Code Official may restore a permit or issue a new one if the permit has been revoked or surrendered. The Office of Administrative Hearings may also restore a permit in cases of revocation when the permit holder successfully appeals that revocation.

66. What amounts of fines were issued in FY15 and FY16, to date, for violation of the rules governing permitting? What kinds of violations were committed? How much was actually collected?

Response:

Fines for permitting are covered under illegal construction, which are included in Attachment 10 (Citations and Collections). Generally speaking, someone would incur a fine for illegal construction under one of the following three conditions:

- Work is being performed without a required permit.
- The issued permit does not cover the work being performed.
- The drawings in the issued permit don't match the actual work being performed.

67. Please describe any additional permitting process changes that are planned in the coming year to continue to ensure rapid response to permit requests.

Response:

In FY16, the agency will work to develop an online permit application, which will work in tandem with ProjectDox. The new system will enable an applicant to apply for, upload all documents, and interact with DCRA without ever setting foot in the agency. ProjectDox was a major step forward in that it eliminated the need for paper plans and allowed concurrent reviews of submitted projects. The online permit application represents the next step in DCRA's and the District's broader goal of eliminating the need for in-person visits to DCRA.

Although the agency is focused on reducing—if not eliminating—the need for in-person visits, DCRA continues to focus on ways to offer high-quality in-person services for those who desire them. In particular, DCRA expects many applicants to continue to visit the Homeowners Center for personalized service and feedback on home renovations and comparable projects.

68. Please explain the process for an applicant to receive a conditional certificate of occupancy.